

ATIPP Request 21-330: Insured Health and Hearing Services Statistics

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|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| How many Yukoners are signed up with YG's "find a family doctor" service? | 3,435 |
| How many Yukoners have signed up with YG's "find a doctor" service, by each year, from 2011 to 2021? | The system went live and the first matches made on November 11, 2019. 2019 – 571 people 2020 – 1379 people 2021 – 1485 people |
| How many Yukoners have been matched with a doctor, by each year, from 2011 to 2021, using YG's "find a family doctor" service? | 2019 – 127 2020 – 682 2021-239 |
| What is the average time period to be matched with a doctor, using YG's "find a family doctor" service? | 208 days |
| What is the longest period of time a Yukoner has waited, or is currently waiting, to be matched with a doctor, using YG's "find a family doctor" service? | 589 days |
| How many doctors are working as family doctors in the Yukon? | In Fiscal Year 2020-2021, there were 117 general practitioners who practiced in the Yukon. This number includes both resident and visiting (locum) physicians. 75 physicians are currently considered resident family physicians in the territory |

From: [Peter Forte](#)
To: [Janine.New](#)
Cc: [Lynn.Clark](#); [Laurie.Fahr](#); [Marguerite.Fenske](#)
Subject: Re: Maple - Virtual Care Inquiry Follow Up
Date: Friday, October 8, 2021 8:47:52 AM
Attachments: [image003.png](#)
[image001.png](#)

*** External email: Do not click on links or attachments except from trusted senders. ***

Thanks Janine - as we start to pull together our proposal, I have a couple questions (for now) that could influence the assumptions that go into our initial implementation plan and pricing:

s.75(1)(a)(iv)

Let me know your thoughts on these questions whenever you get the chance.

Our whole team is very excited at the prospect of working together so looking forward to continuing these discussions over the coming weeks - and please don't hesitate to reach out if you have any questions in the meantime.

Peter

On Thu, 7 Oct 2021 at 12:38, <Janine.New@yukon.ca> wrote:

Good Morning,

Here are the Virtual Visit codes (26100, 26109, 26120, 26121) that we have implanted in our Territory.

Please see attached file..

Thank you



Janine New

Physician Claims Assessor

Health & Social Services | Insured Health, H-2

T 867-456-6706 | F 867-393-6486 | Yukon.ca

From: Marguerite.Fenske <Marguerite.Fenske@yukon.ca>

Sent: October 5, 2021 11:17 AM

To: 'Peter Forte' <peter@getmaple.ca>

Cc: Lynn.Clark <Lynn.Clark@yukon.ca>; Laurie.Fahr <Laurie.Fahr@yukon.ca>; Janine.New <Janine.New@yukon.ca>

Subject: RE: Maple - Virtual Care Inquiry Follow Up

Hi Peter

Thursday morning works for me. I have copied Lynn who can help coordinate and Laurie Fahr, Manager, Finance and Janine New, a/ Manager Registration and Claims who will both attend as well. I look forward to discussing options with you.

Marguerite



Marguerite Fenske (she / her)

A/Director

Department of Health and Social Services | Insured Health and Hearing Services

T 867-667-5620 | C 867-336-1362 | F 867-393-6486 | Yukon.ca

I respectfully acknowledge that I work within the Traditional Territories of the Kwanlin Dün First Nation and the Ta'an Kwäch'än Council.

From: Peter Forte <peter@getmaple.ca>
Sent: Tuesday, October 5, 2021 11:13 AM
To: Marguerite.Fenske <Marguerite.Fenske@yukon.ca>
Subject: Maple - Virtual Care Inquiry Follow Up

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Hi Marguerite,

Thanks for reaching out to Maple.

It would be helpful to set up a quick 15-20 minute introductory chat so I can learn more about what you are looking to achieve through virtual care and how Maple can potentially help, and then we can proceed accordingly from there.

Here are some times that work for me over the next week (all in Yukon Standard Time):

- Wednesday, Oct. 6th: 9AM-10AM, 12PM-2PM
- Thursday, Oct. 7th: 9AM-12PM
- Friday, Oct. 8th: 8AM-10AM
- Tuesday, Oct. 12th: 9AM-10AM

Let me know what works for you and I can send out a calendar invite.

Looking forward to connecting!

Peter



Peter Forte
Director, Public Sector Business Development

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Connecting healthcare.

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