

February 9, 2024

Applicant c/o  
Access and Privacy Officer  
Corporate Information Management, ATIPP Office

### **Final Response ATIPP Access Request 23-518**

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#### **Decision**

The Department of Environment has searched the Environment Protection and Assessment and has identified records responsive to Access Request 23-518. The final response on the information is as follows:

#### **Access Granted in Full**

The Department of Environment has granted access in full to information relating to the request noted below:

**Please provide all documentation concerning YEC's "complaint management system" for YEC's Faro installation. This would include (but not be limited to) documentation of what the system is and how it works and anything else concerning this system. Please provide all reports concerning the system, and complaints (if any) and how they were resolved. Timeframe: January 1, 2021 – January 17, 2024**

Note: attachments with extension ".png" are a result of file conversion of images embedded within email signatures and have been removed.

#### **Final Costs**

There is no charge to the applicant.

23-518

**Right to Complain**

Pursuant to section 66 of the Access to Information and Protection of Privacy Act you may contact Yukon's Information and Privacy Commissioner with a complaint in respect to this response. Section 66 states:

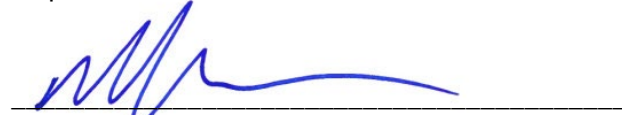
*An applicant may, in respect of the head of a responsive public body's response to their access request under section 64, make a complaint to the commissioner by filing the complaint in accordance with section 90.*

Should you wish to do so, please refer your written complaint within 30 business days to the Information and Privacy Commissioner at:

Yukon Information and Privacy Commissioner  
3162 Third Avenue, Main Floor, Whitehorse, Yukon Y1A 1G3  
E-mail: [intake@yukonombudsman.ca](mailto:intake@yukonombudsman.ca)  
Phone: (867) 667-8468; (toll free: 1-800-661-0408 ext. 8468)

**Contact Person in Department**

If the applicant has any questions, please contact Gwen Rempel, Designated Access Officer for Department of Environment at 867-471-0020 or [env-atipp@yukon.ca](mailto:env-atipp@yukon.ca).



Michael Prochazka  
Deputy Minister