



**Yukon Hospital Corporation**  
**February 1, 2024**

Applicant c/o  
Access and Privacy Officer  
Corporate Information Management, ATIPP Office

### **Final Response ATIPP Access Request 23-477**

---

#### **Decision**

Yukon Hospital Corporation (YHC) has searched the Finance and Information Services Departments. YHC has identified records responsive to Access Request 23-477. The final response on the information is as follows:

#### **Access Granted in Part**

Yukon Hospital Corporation has granted access in part to information relating to the request noted below:

*Seeking records for IHealth. 1. What was the project scope and can the initial contract be provided 2. What was the gate 1 and 2 process and are process/evaluation documents available 3. What other software systems were considered 4. What was the total budget allocated 5. How much money IN EXCESS of number 4 has been paid to - External Contractors - UKG (the software vendor) 6. What was the process for initiating those payments 7. Is the UKG software implementation complete, and if not what are the projected costs and end dates. Timeframe: January 1, 2019 - December 20, 2023*

#### **ADDITIONAL INFORMATION:**

*Question from Dept: 1) Do you want all documents related to items #1 through #5, or only those related to the functions that UKG provides as the following numbers indicate? The UKG portion is YHC specific only and does not relate to anything with YG. The documents related to the other portion would reside primarily with YG-HSS.*

*Response from App: Just what's in scope of YHC, please and thanks. I'll chase HSS for any other details.*

**ADDITIONAL INFORMATION:**

There is one document included in this package.

Certain types of information have been withheld pursuant to the *Access to Information and Protection of Privacy Act*. A summary of records reviewed and withheld redactions is enclosed.

Note: attachments with extension “.png” are a result of file conversion of images embedded within email signatures and have been removed.

**Final Costs**

There is no charge for this request.

**Right to Complain**

Pursuant to section 66 of the *Access to Information and Protection of Privacy Act* you may contact Yukon’s Information and Privacy Commissioner with a complaint in respect to this response. Section 66 states:

*An applicant may, in respect of the head of a responsive public body’s response to their access request under section 64, make a complaint to the commissioner by filing the complaint in accordance with section 90.*

Should you wish to do so, please refer your written complaint within 30 business days to the Information and Privacy Commissioner at:

Yukon Information and Privacy Commissioner  
3162 Third Avenue, Main Floor, Whitehorse, Yukon Y1A 1G3  
E-mail: [intake@yukonombudsman.ca](mailto:intake@yukonombudsman.ca)  
Phone: (867) 667-8468; (toll free: 1-800-661-0408 ext. 8468)

**Contact Person in Department**

If the applicant has any questions, please contact Brenda Pilatzke-Vanier, Designated Access Officer for Yukon Hospital Corporation at 867-393-8674 or [Brenda.Pilatzke-Vanier@yukonhospitals.ca](mailto:Brenda.Pilatzke-Vanier@yukonhospitals.ca).

Sincerely,

*Brenda Pilatzke-Vanier*

**Brenda Pilatzke-Vanier**  
Yukon Hospital Corporation

Enclosure (Summary of Redactions)

## **Summary of Redactions**

ATIPP Access Request **23-477**

<b>Records Summary</b>	
Estimated Page Count:	200
Actual Pages Collected:	237
Duplicates:	30
Withheld in full::	0
Not responsive:	0
Final Page Count:	207

<b>Redactions Summary</b>	
S.77(1)(c)	<p>After consult with the Third Party, the information withheld under these subsections address the following:</p> <ol style="list-style-type: none"><li>1) Pricing Models that are only meant for UKG employees and their potential customers. This material could have significant economic impact if made available to others.</li><li>2) Technical information that is meant to target the requirements of Yukon Hospital Corporation. This information is held as a trade secret by the Third Party.</li><li>3) Other Third Party customer names, which are expected to remain in confidence as it may cause other competitors to target UKG customers.</li></ol>

### **Notes:**

Non-responsive records may include records outside of the time frame of the request and/or records unrelated to the subject matter of the request.

Pages withheld in full are documents that have the information withheld in entirety, with no part of the page being eligible for release.