

February 27, 2024

Applicant c/o
Access and Privacy Officer
Corporate Information Management, ATIPP Office

Final Response ATIPP Access Request 23-517

The Yukon Energy Corporation has completed a thorough search of the Procurement Department and has identified records responsive to Access Request 23-517 noted below:

Please provide all documentation concerning YEC's "complaint management system" for YEC's Faro installation. This would include (but not be limited to) documentation of what the system is and how it works and anything else concerning this system. Please also provide all reports concerning the system, and complaints (if any) and how they were resolved.

Timeframe: January 1, 2021 - January 17, 2024

Decision

The Head of the Yukon Energy Corporation has approved the following response to this request:

Access Granted in Full

Access granted in full to the 11 page of responsive records relating to the request noted above.

Final Costs

There is no charge to the applicant.

Right to Complain

Pursuant to section 66 of the *Access to Information and Protection of Privacy Act* you may contact Yukon's Information and Privacy Commissioner with a complaint in respect to this response. Section 66 states:

An applicant may, in respect of the head of a responsive public body's response to their access request under section 64, make a complaint to the commissioner by filing the complaint in accordance with section 90.

Should you wish to do so, please refer your written complaint within 30 business days to the Information and Privacy Commissioner at:

Yukon Information and Privacy Commissioner
3162 Third Avenue, Main Floor, Whitehorse, Yukon Y1A 1G3
E-mail: intake@yukonombudsman.ca
Phone: (867) 667-8468; (toll free: 1-800-661-0408 ext. 8468)

Contact Person in Department

If the applicant has any questions, please contact the Designated Access Officer for the Yukon Energy Corporation at Megan.Yakiwchuk@yec.yk.ca.