

COMMUNITY SERVICES



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COMMUNITY SERVICES

PROTECTIVE SERVICES Emergency Medical Services Ambulance Services

STATISTICS

- Yukon Ambulance Services provides emergency transportation for residents and non-residents throughout the Territory. In Whitehorse, the ambulance stations are staffed 24 hours a day by ground and air ambulance practitioners. In communities, services are provided by on-call volunteers with and in Dawson City and Watson Lake with both paid and volunteer responders.

	2022-23 ESTIMATE	Comparable		
		2021-22 FORECAST	2021-22 ESTIMATE	2020-21 ACTUAL
Whitehorse (#)				
Total Ambulance Incidents**	8,100	7,513	7,300	6,935
Rural Communities (#)				
Total Ambulance Incidents	1,750	1,680	1,900	1,722
Transport by Medevac Team (#) *				
In Territory	520	510	520	455
Out-of-Territory	500	436	500	421
Total Medevacs	1,020	946	1,020	871
Total Annual EMS Incidents***	12,070	11,082	10,220	9,528
WES Clients Seen	1,200	943	2,100	2,092

Note: Statistics are reported by calendar year.

* Medevac team transport is used when responding to patients with critical medical needs. Transport by Medevac Team includes both ground ambulance and aircraft movements.

**

Increase in calls for 2020 is because Whitehorse Emergency Shelter is included in estimates

*** Does not include WES clients seen

Current Service Levels

Community	Incident Volume (2019)	# of EMS Volunteers	# of EMS EMPLOYEES	Est Community Pop. (2018)
Beaver Creek	10	7	N/A	111
Carmacks	93	9	N/A	564
Carcross	203	10	N/A	506
Dawson City	274	12	5	2,323
Destruction Bay	20	7	N/A	56
Eagle Plains	3	2	N/A	<20
Faro	115	9	N/A	413
Haines Junction	80	11	N/A	960
Marsh Lake	15	7	N/A	679
Mayo	113	8	N/A	514
Pelly Crossing	88	3	N/A	387
Ross River	102	4	N/A	405
Tagish	36	11	N/A	275
Teslin	79	6	N/A	521
Watson Lake	491	8	5	1,497

COMMUNITY SERVICES

COMMUNITY DEVELOPMENT Sport and Recreation

SUPPLEMENTARY INFORMATION

- Contributions to Summer Pool, Recreation Facility Operations, Programs, and Recreation Directors.

	2022-23 ESTIMATE	<i>Comparable</i>		
		2021-22 FORECAST	2021-22 ESTIMATE	2020-21 ACTUAL
Local Authorities (\$)				
Beaver Creek	80,798	80,798	80,798	70,000
Burwash Landing	31,670	31,670	31,670	31,670
Carcross	81,018	81,018	81,018	81,018
Destruction Bay	25,107	25,107	25,107	25,107
Keno City	17,924	17,924	17,924	17,924
Marsh Lake	83,492	83,492	83,492	83,492
Mount Lorne	65,959	65,959	65,959	65,959
Old Crow	118,269	118,269	118,269	118,269
Pelly Crossing	102,309	102,309	102,309	102,309
Ross River	110,955	110,955	110,955	110,955
Tagish	68,042	68,042	68,042	78,042
Upper Liard	32,386	32,386	32,386	32,386
	817,929	817,929	817,929	817,131

COMMUNITY SERVICES

COMMUNITY DEVELOPMENT Sport and Recreation

SUPPLEMENTARY INFORMATION

	2022-23 ESTIMATE	<i>Comparable</i>		
		2021-22 FORECAST	2021-22 ESTIMATE	2020-21 ACTUAL
Sport Governing Bodies (#)				
Yukon Sport Governing Bodies (YSGBs)				
Funded	28	27	29	29
YSGB Affiliated Clubs Across Yukon	60	60	70	74
YSGB Members	11,000	11,000	12,000	13,500
Elite Athletes Funded	55	54	55	40
Athletes Placed in Top Three International or National Competitions	10	5	15	20
Active Coaches and Officials	1,000	1,000	1,200	1,150
Dollars provided and claimed for administration, training, and competition. (Yukon Lotteries Commission contributes funding toward this amount). Includes Yukon Sport Governing Bodies, Sport Yukon, North American Indigenous Games, Arctic Winter Games, Canada Senior Games, Canada Winter Games, Western Canada Games, Elite Athletes and High Performance Coaches and Officials				
Total (\$000s)	2,861	2,912	4,822	3,282
Special Recreation Groups including CRAG⁽¹⁾ (#)				
Yukon Special Recreation Groups Funded	5	5	5	5
Members	7,500	7,100	9,300	9,050
Dollars provided for administration, training and programs including: Special Olympics, Youth Special Recreation Groups, Active Living/Recreation and Parks Association of Yukon, Yukon Disabilities Association, and Elder Active Recreation Association.				
Total (\$000s)	1,706	1,643	2,085	1,922

⁽¹⁾ Community Recreation Assistance Grants.

COMMUNITY SERVICES

COMMUNITY DEVELOPMENT Community Operations

SUPPLEMENTARY INFORMATION

	2022-23 ESTIMATE	<i>Comparable</i>		
		2021-22 FORECAST	2021-22 ESTIMATE	2020-21 ACTUAL
Unincorporated Community Services (#)				
Street Lights	227	227	227	227
Water Delivery Customers				
Carcross	240	240	240	240
Keno City	20	20	20	20
Old Crow	150	140	140	140
Ross River	196	196	196	196
(Note: # of customers within +/- 10%)				
Sewage Education Services Customers				
Old Crow	150	140	140	140
Solid Waste Sites Operated	16	16	16	16
Water Treatment Plants Operated (including public fill stations)	10	10	10	10
Mosquito Control				
Hectares Treated with Larvicide	900	1,023	820	820
Communities Participating in Larvicide Program	13	13	11	11

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Professional Licensing and Regulatory Affairs

SUPPLEMENTARY INFORMATION

	2022-23	Comparable		
		2021-22	2021-22	2020-21
	ESTIMATE	FORECAST	ESTIMATE	ACTUAL
Yukon Professional Licences (#)				
Insurance Companies	177	177	177	171
Agents, Salespersons, Adjusters and Brokers	2,800	2,800	2,600	2,725
Medical Practitioners	400	400	420	372
Medical Practice Corporations	100	110	110	97
Chiropractors	8	6	6	8
Dentists	68	68	49	68
Dental Corporations	20	25	24	18
Dental Hygienists	40	35	29	37
Dental Therapists	11	10	10	11
Denturists	2	2	3	2
Optometrists	11	9	8	11
Pharmacists	65	70	70	59
Rural Permit Holders	20	30	30	23
Physiotherapists	60	58	58	59
Physiotherapist Corporations	3	4	2	0
Licensed Practical Nurses	240	245	231	234
Psychiatric Nurses	11	11	9	9
Collection Agencies	48	48	48	44
Collection Agency Employees	850	1,800	1,800	737
Real Estate Agencies	7	8	7	6
Real Estate Salespersons	55	48	48	55
Private Investigators and Security Guards	115	100	105	114
Security Agencies	16	15	15	16
Funeral Directors	4	3	3	4
Pawn Brokers and Second Hand Dealers	5	5	5	5

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Professional Licensing and Regulatory Affairs

SUPPLEMENTARY INFORMATION

	2022-23	<i>Comparable</i>		
		2021-22	2021-22	2020-21
	ESTIMATE	FORECAST	ESTIMATE	ACTUAL
Lotteries/Games of Chance Activities				
Licences Issued (#)				
Bingo	10	9	10	10
Raffles	60	53	60	38
Casino Events	2	1	2	2
Progressive Lotteries	2	0	2	2
Total Licences Issued (#)	74	63	74	52

Note: Information is reported on a calendar year.

¹ Further breakdown of Total Licences Issued is not available prior to 2020 Actuals. Breakdown amounts will be provided moving forward.

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Corporate Affairs

SUPPLEMENTARY INFORMATION

- To protect and enhance the public interest in professional and commercial activities.
- To establish and maintain enabling legislation and basic disclosure and information requirements related to commercial activities.

	2022-23 ESTIMATE	<i>Comparable</i>		2020-21 ACTUAL
		2021-22 FORECAST	2021-22 ESTIMATE	
Corporate Registry				
Corporate Registry System Transactions (#)	11,500	11,000	10,600	11,400
Revenue (\$)	770,000	760,000	750,000	736,908
Partnership/Business Names Registry				
Corporate Registry System Transactions (#)	5,500	5,000	4,800	4,200
Revenue (\$)	140,000	135,000	115,000	131,610
Personal Property Security				
Financing Statements/Changes (#)	26,000	26,000	25,500	25,500
Searches Conducted (#)	6,700	6,400	6,700	6,600
Revenue (\$)	285,000	280,000	275,000	262,052
Societies and Cooperatives				
Corporate Registry System Transactions (#)	1,200	1,200	900	1,425
Revenue (\$)	18,000	14,000	20,000	13,425
Securities				
Annual Information Form/Reporting Issuers (#)	5,600	5,650	5,350	5,510
National Registration Database Registrations	500	540	480	494
Filings incl. automated electronic SEDAR filings	6,500	6,700	6,100	6,300
Superintendent Orders (#)	2	3	2	14
Revenue (\$)	4,100,000	4,185,000	3,400,000	3,747,535

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Employment Standards

SUPPLEMENTARY INFORMATION

- To ensure compliance with minimum standards of employment for wages and working conditions in order to establish a fair and equitable work environment for the labour force.

	2022-23	<i>Comparable</i>		
		2021-22	2021-22	2020-21
	ESTIMATE	FORECAST	ESTIMATE	ACTUAL
Wage Offences (#)	50	73	75	74
Wages Collected (\$)	50,000	81,005	80,000	83,669
Wages Uncollected (\$)	2,000	2,404	2,500	4,320

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Residential Tenancies

SUPPLEMENTARY INFORMATION

- To provide landlords and tenants with information about their rights and obligations under the *Residential Landlord and Tenant Act*, and to provide binding legal resolution when disputes occur between landlords and tenants

	2022-23	<i>Comparable</i>		
		2021-22	2021-22	2020-21
	ESTIMATE	FORECAST	ESTIMATE	ACTUAL
Dispute Resolution Files (#)	160	117	120	111

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Public Libraries

SUPPLEMENTARY INFORMATION

	2022-23 ESTIMATE	<i>Comparable</i>		
		2021-22 FORECAST	2021-22 ESTIMATE	2020-21 ACTUAL
Library Collections (#)				
Titles Added to Collection	12,000	9,063	12,000	11,395
Titles Deleted from Collection	14,000	9,976	14,000	13,573
Titles in E-library	14,000	13,194	14,000	16,689
Library Circulation (#)				
Whitehorse Public Library	100,000	88,108	100,000	82,487
Communities	16,000	15,366	16,000	15,157
E-Library Circulation	30,000	35,071	30,000	32,194
Library Use (#)				
Library Cards (new and renewed)	10,000	7,978	10,000	11,685
Overdue Notices Sent	15,000	0	15,000	15,274
Amount Invoiced (\$)	40,000	0	40,000	46,330
Library Programs - Attendance Whitehorse	1,500	1,211	1,500	1,277
Library Programs - Attendance Communities	800	800	800	1,637
Meeting Room Use	500	250	500	510
Reference Questions (#)				
Whitehorse Public Library	18,000	18,000	18,000	17,920
Communities	5,000	3,500	5,000	5,304
External to Yukon Inter-library Loan				
- Requests Filled	750	736	800	427
Individual (Wi-Fi and Public Computer Useage)				
- Whitehorse Public Library	43,000	41,778	43,000	41,778
- Communities	17,000	11,300	17,000	16,997

⁽¹⁾ Whitehorse Public Library has one meeting room available for public use.

⁽²⁾ No requests processed during covid closure.

COMMUNITY SERVICES

REGULATORY AND CONSUMER SERVICES Property Assessment and Taxation

SUPPLEMENTARY INFORMATION

	2022-23 ESTIMATE	<i>Comparable</i>		
		2021-22 FORECAST	2021-22 ESTIMATE	2020-21 ACTUAL
Assessments				
Properties Assessed (#)	24,725	24,691	24,879	24,524
Total Assessed Value (\$000s)	6,315	6,022	6,081	5,716
Cost Per Property Assessment (\$)	25	25	25	25
Complaints (#)				
- Assessment Review Board	25	25	25	25
Appeals (#)				
- Assessment Appeal Board	5	5	5	0
Taxation				
Home Owner Grants Paid (#)	9,260	9,080	9,200	9,022