

HEALTH AND SOCIAL SERVICES



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HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES FAMILY AND CHILDREN'S SERVICES

SUPPLEMENTARY INFORMATION

Agreements for Support Services for Families*

- Agreements for Support Services for Families, under s. 11 of the *Child and Family Services Agreement (CFSA)*, provides a broad range of services to a parent who has custody of a child to overcome their child protection concerns. Services provided through these agreements include child care, respite, counselling, financial supports, and parenting programs. These agreements are facilitated by the Family Services Units in Whitehorse and in rural communities.

Number of Child Protection Reports**

- Number of Child Protection Reports includes all of the reports from across the territory that a child may be in need of protective intervention under the CFSA that Family and Children's Services receives and must respond to.

| | 2022-23 ESTIMATE | Comparable | | |
|--|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |

Agreements for Support Services for Families

Number of Agreements for Family Support Services Provided

| | | | |
|----|--------|--------|------|
| 20 | 16**** | 200*** | **** |
|----|--------|--------|------|

Child Protection Reports

Number of Child Protection Reports Requiring Responses

| | | | |
|-----|----------|---------|-------|
| 950 | 899***** | 1250*** | ***** |
|-----|----------|---------|-------|

* What was previously referred to as "Family Services" in prior fiscal years has been renamed as "Agreements for Family Support Services" to provide a more detailed description of the statistic that is reported.

** What was previously referred to as "Child Protection Services" in prior fiscal years has been renamed as "Responses to Child Protection Reports" to provide a more detailed description of the statistic that is reported.

*** In prior fiscal years, figures were reported on a monthly basis and the 20-21 Estimate was published as such. Commencing in the 2021-22 fiscal year, figures are reported on a yearly basis along with the 2020-21 Forecast and Actuals.

****The previous case management system that was used in the 2020-21 fiscal year was not able to accurately capture the number of ASSFs because they can exist on multiple file types. Additionally, the for 2021-2022 fiscal year, there has been a transition away from using ASSFs as the sole method of financially supporting families. Instead, the families are not required to sign an agreement that could limit the scope of supports provided, instead this is incorporated into the case planning process on Child Protection and Family Enhancement files. Due to this, the number of ASSFs is lower than the estimated amount, however, there is still significant investment in supporting families.

***** There was no consistent way to track the number of child protection reports requiring responses with the old case management system. While this capacity has been significantly improved with the new system, not all referrals to intake would be included in the 2021-2022 numbers. For example, if a referral was received for a family that was already involved with FCS for a protection service, then the referral would likely be captured as a case note.

HEALTH AND SOCIAL SERVICES

**INSURED SERVICES AND SOCIAL SERVICES
FAMILY AND CHILDREN'S SERVICES
Child Placement Services
Adoption Services**

SUPPLEMENTARY INFORMATION

- Adoption services are provided within Child Placement Services in Whitehorse and by Regional Services personnel in rural communities.

| | | <i>Comparable</i> | | |
|---------------------------------|-----------------------------|---------------------|---------------------|-------------------|
| | 2022-23 ESTIMATE | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Number of Adoptive Homes | | | | |
| Whitehorse | | | | |
| Approved Homes | 6 | 2 | 10 | 2 |
| Waitlist for Placement | 6 | 2 | 0 | 2 |
| Rural Communities | | | | |
| Approved Homes | 2 | 0 | 1 | 0 |
| Waitlist for Placement | 2 | 0 | 0 | 0 |

Note: Information is based on the timing and number of individuals who have completed educational training to prepare for foster parenting and completion of home studies.

Note: Information is reported on a monthly caseload basis.

HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES FAMILY AND CHILDREN'S SERVICES Child Placement Services

SUPPLEMENTARY INFORMATION

Children in Care

- Services to children in the care and/or in the custody of the Director of Family and Children's Services and pursuant to the *Child and Family Services Act* are provided by the Family Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Fostering Services

- Fostering services are provided by the Child Placement Services Unit in Whitehorse and by Regional Services personnel in rural communities.

| | | <i>Comparable</i> | | |
|---------------------------------|-----------------|-------------------|----------|---------|
| | 2022-23 | 2021-22 | 2020-21 | 2020-21 |
| | ESTIMATE | FORECAST | ESTIMATE | ACTUAL |
| Children in Care | | | | |
| Total Children in care | 80 | 84 | 73 | 80 |
| Location | | | | |
| Whitehorse | 53 | 55 | 42 | 51 |
| Region | 27 | 29 | 31 | 29 |
| Extended Family Care | 150 | 146 | 200 | 139 |
| Fostering Services | | | | |
| Number of Approved Homes | | | | |
| Whitehorse | 50 | 39 | 70 | 37 |
| Rural Communities | 15 | 7 | 20 | 18 |

Note: Information is reported on a monthly caseload basis. There is an increase in Extended Family Care due to the prioritization of keeping children close to family and culture. Under a Extended Family Care agreement children do not go under the care of the Director.

HEALTH AND SOCIAL SERVICES

**INSURED SERVICES AND SOCIAL SERVICES
FAMILY AND CHILDREN'S SERVICES
Early Childhood and Prevention Services**

SUPPLEMENTARY INFORMATION

Family Resource Program*

- Family Resource Program is a new program created in 2019-20 by combining the Healthy Families Program and the Family Support Program to provide universal, barrier-free preventative services to all families in Yukon with children from pre-natal up to 19 years of age. Services include in-home assistance and parenting education, through home visits and group sessions, to support families in being the best parents possible.

| | 2022-23 ESTIMATE | <i>Comparable</i> | | |
|------------------------------------|-----------------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Family Resource Program | | | | |
| Clients in Family Resource Program | 300 | 280 | 325 | 288 |

Note: Information is reported on a yearly basis.

*The 2020-21 budget book reclassifies "Healthy Families Program" as "Family Resource Program" to reflect the realignment of the Healthy Families program and Family Support Program. Number of clients accessing the Family Resource Program is anticipated to be high as it will be available to all Yukoners.

** No 2021-22 estimates as these programs will no longer exist. These two programs were combined to create the Family Resource Program

*** 2021-22 estimates are not reported as the Youth Support Worker Program was realigned under the Mental Wellness Substance Use, Child, Youth and Family Treatment Services. This program will not be offered under Family and Children's Services in 2021-22.

HEALTH AND SOCIAL SERVICES

COMMUNITY AND PRIMARY CARE Mental Wellness and Substance Use Services Whitehorse

SUPPLEMENTARY INFORMATION

- Mental Wellness and Substance Use Services offers mental health and substance use prevention and treatment services in Whitehorse and throughout Yukon via regional hubs.

| | 2022-23 ESTIMATE | Comparable | | 2020-21 ACTUAL |
|--|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | |
| Child, Youth and Family Treatment (1) - monthly encounters | 343 | 318 | 275 | 293 |
| Psychiatric Outreach and Early Psychosis (POP/EPI) | 95 | 85 | 85 | 92 |
| Counselling Services | 975 | 975 | 975 | 755 |
| Intensive Treatment Program - Monthly admissions ⁽²⁾ | 20 | 13 | 10 | 8 |
| Withdrawal Management (Detox) Admissions - Monthly Admissions ⁽²⁾ | 125 | 77 | 90 | 80 |
| Forensic Complex Care Team - Active Clients per month ⁽³⁾ | 140 | 120 | 120 | 130 |
| Referred Care Clinic & Opioid Treatment Services - Active Patients per month ⁽⁴⁾ | 690 | 605 | 500 | 582 |

Counselling services, Child, Youth and Family, Withdrawal Management, Intensive Treatment and Forensic information is the number of monthly visits. Increased low-barrier programming which does not require registration or membership therefore we are tracking visits and not unique clients. Referred Care and POP/EPI are number of unique clients

Note 2: These numbers included clients coming to Whitehorse from regional hubs. 2021-22 estimates are reduced to reflect ongoing reduction of capacity due to pandemic safety protocols.

Note 3: Forensic Complex Care Team was formed in 2019.

Note 4: The Referred Care Clinic/Opioid Treatment Services Clinic are now under Mental Wellness and Substance Use Services. Clinics are provided by the same collaborative care team.

HEALTH AND SOCIAL SERVICES

COMMUNITY AND PRIMARY CARE Mental Wellness and Substance Use Services Regional Hubs

SUPPLEMENTARY INFORMATION

- Mental Wellness and Substance Use Services offers substance use and dependency prevention and treatment services in Whitehorse and throughout Yukon via Regional Hubs.

| | 2022-23 ESTIMATE | Comparable | | |
|--|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Child, Youth and Family Treatment - Number of clients served in a month ⁽¹⁾ | 100 | 80 | 80 | 85 |
| Counselling Services - Number of clients per month ⁽²⁾ | 475 | 400 | 400 | 410 |

Note: 1. Information is reported on a monthly attended session

Note: 2. Numbers are based on attended sessions as we have increased low-barrier non-registration programs. Not unique individuals.

HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES

SOCIAL SUPPORTS

Disability Services

Children's Disability Services

SUPPLEMENTARY INFORMATION

Disability Services (DS)

- CDS provides coordinated access to supports and interventions, early intervention to increase a child’s lifelong potential and promotes inclusion of children with disabilities in community.
- ADS provides coordinated access to supports for clients with residential placements and day programming for inclusion and lifelong potential.

| | | <i>Comparable</i> | | |
|---|-----------------|-------------------|----------|---------|
| | 2022-23 | 2021-22 | 2021-22 | 2020-21 |
| | ESTIMATE | FORECAST | ESTIMATE | ACTUAL |
| Disability Services | | | | |
| Adult Disability Services Caseload | 167 | 173 | 192 | 174 |
| Child Disability Services Caseload | 255 | 210 | 204 | 189 |
| Adult Clients in Residential Placements | 72 | 70 | 72 | 73 |
| Adult Clients in Day Programming | 48 | 40 | 43 | 41 |

Note 1. Information is reported on an average monthly caseload basis.

HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES SOCIAL SUPPORTS Income Support Employment and Training Services Community Outreach Services

SUPPLEMENTARY INFORMATION

Income Support

- Income support provides financial assistance to Yukoners in Whitehorse and in every community.

Employment and Training Services

- Employment and Training Services provides support to Yukoners in Whitehorse. ETS is a voluntary component of Adult Services mandated to provide training and employment services to adults with unique needs who are willing and able to participate in assessment or counselling activities leading to employment and training.

Community Outreach Services

Community Outreach Services provides individualized outreach and intensive case management supports to vulnerable individuals experiencing homelessness.

| | 2022-23 ESTIMATE | Comparable | | |
|---|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Income Support | | | | |
| Whitehorse | 784 | 772 | 960 | 859 |
| Region | 137 | 125 | 154 | 133 |
| Employment and Training Services Clients | | | | |
| Active clients per month | 160 | 126 | 250 | 144 |
| Community Outreach Services | | | | |
| Active Clients per month | 90 | 90 | 115 | 96 |

Note 1. The number of Income Support Services (ISS) clients has increased over time in line with Yukon population growth. However, the number of clients decreased due to the COVID-19 pandemic and availability of federal benefit programs over the 2020-21 and 2021-22 years. It is anticipated that the ISS caseload will increase in 2022-23 as these benefit programs have come to an end, in line with population growth.

Note 2. The number of Employment and Training Services (ETS) clients has increased over time. However, the number of clients and placements decreased as a result of the COVID-19 pandemic and availability of federal benefit programs over the 2020-21 and 2021-22 years. It is anticipated that the number of referrals and active ETS clients will increase in 2022-23 as these benefit programs have come to an end.

HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES INSURED HEALTH SERVICES

SUPPLEMENTARY INFORMATION

- Insured Health Services is comprised of Health Care Insurance, Hospital Insurance Services, Travel for Medical Treatment, Chronic Disease and Disability program, Pharmacare and Extended Health Benefits for Seniors.

| Insured Health | 2022-23 ESTIMATE | Comparable | | 2020-21 ACTUAL |
|---|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | |
| Yukon Health Care Insurance Plan | | | | |
| Subscribers (at March 31) (#) ⁽¹⁾ | 45,700 | 44,700 | 44,300 | 43,440 |
| Insured Services (#) | | | | |
| Physician Services ⁽²⁾ | | | | |
| In Yukon | 325,000 | 320,000 | 345,000 | 316,346 |
| Out-of-Territory | 60,000 | 55,000 | 78,000 | 35,427 |
| Services Reimbursed to Members | 100 | 80 | 140 | 71 |
| Whitehorse General Hospital ^{(3) (4)} | | | | |
| Patient Days (excludes newborns) | 18,000 | 17,750 | 17,000 | 14,775 |
| Patient Admissions | 3,900 | 3,950 | 3,800 | 3,465 |
| Outpatient Visits | | | | |
| Emergency Room | 35,000 | 34,500 | 36,000 | 28,360 |
| All Others | 86,000 | 86,000 | 84,000 | 73,510 |
| Total | 121,000 | 120,500 | 120,000 | 101,870 |
| Surgical Cases | | | | |
| Day Surgery | 3,400 | 3,400 | 2,700 | 2,616 |
| In-patient | 900 | 770 | 600 | 666 |
| Total | 4,300 | 4,170 | 3,300 | 3,282 |
| Yukon Resident Hospitalizations | | | | |
| Hospital Days of Care (#) | | | | |
| Out-of-Yukon Facilities | 11,000 | 10,000 | 13,000 | 8,880 |
| Average Length of Stay (days) | | | | |
| Out-of-Yukon Facilities | 9.0 | 9.0 | 9.0 | 9.0 |
| Outpatient Visits | | | | |
| Out-of-Yukon Facilities | 16,200 | 14,000 | 16,200 | 13,358 |

⁽¹⁾ The Yukon Health Care Subscribers number is higher than the Yukon population due to subscriber migration throughout the fiscal year.

⁽²⁾ Includes on-call services and excludes lab and diagnostic services and services not performed by a physician.

⁽³⁾ Forecast for 21/22 has been revised using year-to-date data to Feb 2022.

⁽⁴⁾ Estimate for 22/23 is with the assumption that patient admissions, emergency room visits, and specialist clinic numbers return to pre-COVID levels with an increase in lab testing and in-patient surgical procedures.

HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES INSURED HEALTH SERVICES (Cont'd)

| Insured Health | 2022-23 ESTIMATE | Comparable | | 2020-21 ACTUAL |
|--|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | |
| Dawson Hospital ^{(1) (2)} | | | | |
| Patient Days (excludes newborns) | 600 | 610 | 600 | 518 |
| Patient Admissions | 100 | 100 | 90 | 78 |
| Outpatient Visits | | | | |
| Emergency Room | 2,800 | 2,680 | 2,900 | 2,315 |
| All Others | 3,400 | 3,410 | 3,200 | 2,948 |
| Total | 6,200 | 6,090 | 6,100 | 5,263 |
| Watson Lake Hospital ^{(1) (2)} | | | | |
| Patient Days (excludes newborns) | 700 | 610 | 800 | 830 |
| Patient Admissions | 100 | 100 | 100 | 102 |
| Outpatient Visits | | | | |
| Emergency Room | 2,600 | 2,470 | 2,700 | 2,377 |
| All Others | 2,700 | 2,700 | 2,300 | 2,006 |
| Total | 5,300 | 5,170 | 5,000 | 4,383 |

Note: Dawson and Watson Lake Hospitals are not performing Surgical Cases.

⁽¹⁾ Forecast for 21/22 has been revised using year-to-date data to February 2022.

⁽²⁾ Estimate for 22/23 is with the assumption that patient admissions, Emergency Room visits, and specialist clinic numbers return to pre-COVID levels and also includes an increase for increased visitors to Yukon.

HEALTH AND SOCIAL SERVICES

INSURED SERVICES AND SOCIAL SERVICES INSURED HEALTH SERVICES

SUPPLEMENTARY INFORMATION

- Travel for Medical Treatment numbers are reported per fiscal year based on the date of the service. This program does not include numbers for third party insured individuals, such as First Nation individuals who received benefit coverage through Non-Insured Health Benefits, Health Canada or individuals with a Yukon Workers' Compensation Health and Safety Board claim.

| Medical Travel | 2022-23 ESTIMATE | <i>Comparable</i> | | |
|--|-----------------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Travel for Medical Treatment within Yukon | | | | |
| Number of Clients ⁽¹⁾ | 1,550 | 1,400 | 1,700 | 1,353 |
| Cases with Mileage Reimbursements | 3,400 | 3,300 | 3,700 | 2,946 |
| Cases using Scheduled Air Flights | 380 | 320 | 500 | 257 |
| Air Medevac Flights ⁽²⁾ | 140 | 130 | 120 | 112 |
| Cases paying Medical Travel Subsidies ⁽⁵⁾ | 3,800 | 3,500 | 3,000 | 2,180 |
| Total | 7,720 | 7,250 | 7,320 | 5,495 |
| Travel for Medical Treatment outside of Yukon | | | | |
| Number of Clients ⁽¹⁾ | 2,000 | 1,800 | 2,800 | 1,336 |
| Cases with Mileage Reimbursements ⁽³⁾ | 300 | 300 | 650 | 254 |
| Cases using Scheduled Air Flights ⁽⁴⁾ | 2,500 | 2,300 | 4,400 | 1,682 |
| Air Medevac Flights ⁽²⁾ | 230 | 220 | 250 | 230 |
| Cases paying Medical Travel Subsidies ⁽⁵⁾ | 2,400 | 2,200 | 3,600 | 1,491 |
| Total | 5,430 | 5,020 | 8,900 | 3,657 |

⁽¹⁾ A client may travel multiple times in a year by various means, but is counted only once for this calculation.

⁽²⁾ Air Medevac Flights (medical evacuation) are a count of medevac services for Yukon Health Care Insurance Plan Members, excluding third-party insured individuals.

⁽³⁾ Cases with mileage reimbursement now includes clients who receive travel within the territory to reach scheduled air flights for medical treatment outside of Yukon.

⁽⁴⁾ Scheduled air flights outside of Yukon that have mileage in Yukon for the trip out are being shown as outside of Yukon.

⁽⁵⁾ A client may travel multiple times in a year and will be counted multiple times for this calculation. This increase is mainly due to increased Medical Travel as well as recent changes in the Medical Travel Program.

HEALTH AND SOCIAL SERVICES

COMMUNITY AND PRIMARY CARE
Community Health
Environmental Health Services

SUPPLEMENTARY INFORMATION

- Environmental Health Services (EHS) promotes care for the environment in the interest of human health. Working in conjunction with the Chief Medical Officer of Health, Environmental Health Officers provide services to individuals, businesses and government. EHS provides consultation and educational services; and engages in inspection, surveillance, audits and enforcement activities in support of the regulatory program.

| | 2022-23 ESTIMATE | <i>Comparable</i> | | |
|-------------------------------------|-----------------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Client Contacts | 10,500 | 10,000 | 10,500 | 10,800 |
| Inspections/Audits | 675 | 680 | 675 | 650 |
| Water Tests | 9,000 | 8,800 | 9,000 | 9,300 |
| Sewage Permits/Finals/Retentions | 300 | 220 | 300 | 250 |
| Premises Permits | 280 | 250 | 280 | 300 |
| Health Education/Promotion Sessions | 80 | 60 | 80 | 60 |

HEALTH AND SOCIAL SERVICES

CONTINUING CARE Intermediate/Community Care

SUPPLEMENTARY INFORMATION

| | 2022-23 ESTIMATE | Comparable | | |
|---|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| McDonald Lodge - Dawson City | | | | |
| Number Beds Available ⁽¹⁾ | 15 | 15 | 15 | 15 |
| Average Occupancy Rate | 80% | 77% | 81% | 0.77 |
| Average Length of Stay (years) | | | | |
| Permanent | 3.0 | 3.5 | 2.6 | 2.89 |
| Respite | 0.6 | 0.6 | 0.6 | 0 |
| Number of Permanent Admissions | 1 | 2 | 3 | 1 |
| Number of Respite Admissions ⁽²⁾ | 5 | 5 | 5 | 1 |
| Average Age | | | | 81 |
| Thomson Centre | | | | |
| Number Beds Available ⁽³⁾ | 51 | 51 | 51 | 51 |
| Permanent | 41 | 41 | 41 | 41 |
| Respite/Reablement ⁽⁴⁾ | 10 | 10 | 10 | 10 |
| Average Occupancy Rate | 82% | 82% | 83% | 85% |
| Average Length of Stay (years) | 2.9 | 3.6 | 2.9 | 2.6 |
| Number of Permanent Admissions | 10 | 15.3 | 8 | 5 |
| Number of Respite Admissions ⁽⁵⁾ | 60 | 75.0 | 64 | 28 |
| Average Age | | | | 81 |

¹ Personal care is only offered at McDonald Lodge

² Respite are counted as "1" each time they are admitted to care.

³ Thomson Centre has 49 bedrooms of which 2 are potential double rooms for couples if needed

⁴ Thomson Centre opened 10 respite and reablement rooms December 2018.

⁵ Respite admissions are counted as "1" per client regardless of the number of times of readmission.

HEALTH AND SOCIAL SERVICES

CONTINUING CARE Extended/Complex/Community Care

SUPPLEMENTARY INFORMATION

| | 2022-23 ESTIMATE | Comparable | | |
|---|---------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Copper Ridge Place | | | | |
| Number of Beds Available ⁽¹⁾ | 96 | 96 | 96 | 96 |
| - Permanent | 88 | 88 | 88 | 88 |
| - Respite | 8 | 8 | 8 | 8 |
| Average Occupancy Rate | 77% | 77% | 68% | 68% |
| Average Length of Stay (years) | | | | |
| - Permanent | 3.0 | 2.9 | 3.30 | 2.9 |
| - Respite/assessment | 0.1 | 0.1 | 0.07 | 0.1 |
| Number of Permanent Admissions | 18 | 14.4 | 22 | 9 |
| Number of Respite Admissions ⁽²⁾ | 18 | 14.4 | 22 | 4 |
| Average Age | | | | 79 |
| Home Care | | | | |
| Whitehorse | 815 | 795 | 810 | 774 |
| Region ⁽³⁾ | 475 | 463 | 486 | 459 |
| Total Caseload ⁽⁴⁾ | 1,290 | 1,258 | 1,286 | 1,233 |

¹ It's anticipated that 12 beds will remain unoccupied until December 2022.

² Respite are counted as "1" each time they are admitted to care.

³ Includes Regional Therapies

⁴ Significant drop in caseload due to COVID-19, limited travel to rural communities and clients not requesting care.

HEALTH AND SOCIAL SERVICES

CONTINUING CARE Intermediate/Extended/Complex/Community Care

SUPPLEMENTARY INFORMATION

| | 2022-23 ESTIMATE | <i>Comparable</i> | | |
|---|-----------------------------|---------------------|---------------------|-------------------|
| | | 2021-22 FORECAST | 2021-22 ESTIMATE | 2020-21 ACTUAL |
| Whistle Bend Place | | | | |
| Number of Beds Available | 140 | 123 | 116 | 116 |
| - Permanent | 132 | 116 | 109 | 109 |
| - Respite | 8 | 7 | 7 | 7 |
| Average Occupancy Rate | 90% | 90% | 94% | 89% |
| Average Length of Stay (years) | | | | |
| - Permanent | 2.9 | 2.02 | 2.9 | 2.19 |
| - Respite | 0.15 | 0.21 | 0.1 | 0.14 |
| Number of Permanent Admissions | 68 | 60.00 | 48 | 30 |
| Number of Respite Admissions ⁽¹⁾ | 39 | 43.20 | 37 | 15 |
| Average Age | | | | 81 |

¹ Respite admissions are counted as "1" each time they are admitted to care.

HEALTH AND SOCIAL SERVICES

CONTINUING CARE
Intermediate/Community/Extended/Complex Care

SUPPLEMENTARY INFORMATION

| Waitlist | 2022-23 | <i>Comparable</i> | | |
|---|----------------|-------------------|---------------------|---------------------|
| | | ESTIMATE | 2021-22 FORECAST | 2021-22 ESTIMATE |
| Average Number of People on Waiting List: | | | | |
| Intermediate Care | 3 | 3 | 3 | 2 |
| Extended Care | 2 | 1 | 2 | 1 |
| Special Care | 2 | 3 | 2 | 2 |
| Personal Care | 2 | 2 | 3 | 2 |
| Average Number of Months on Waiting List: | | | | |
| Intermediate Care | 3 | 0.2 | 3 | 3 |
| Extended Care | 2 | 0.1 | 2 | 0 |
| Special Care | 2 | 0.1 | 2 | 0 |
| Personal Care ⁽¹⁾ | 19 | 19 | 18 | 20 |

⁽¹⁾ Personal Care stats are high due to individuals that have deferred care at this time and remain on the wait list.