

VOTE 15 DEPARTMENT OF HEALTH AND SOCIAL SERVICES

MINISTER

Hon. P. Jenkins

DEPUTY MINISTER

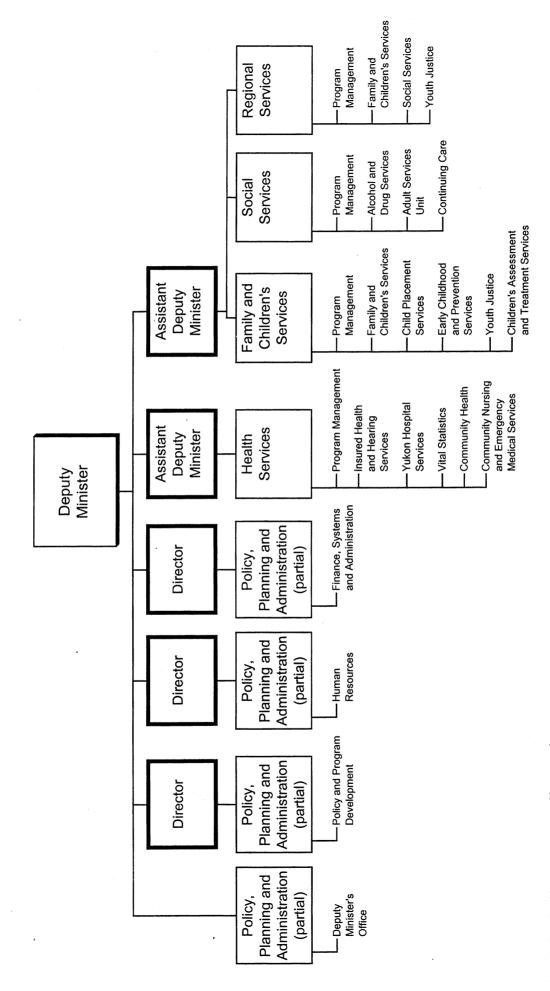
R. McWilliam

DEPARTMENTAL OBJECTIVE

 Health and Social Services is committed to working with the community to ensure quality health and social services for Yukoners. This will be achieved by helping individuals acquire the skills to live responsible, active, healthy and independent lives; and by providing a range of accessible, sustainable services that assist individuals, families and communities to reach their full potential.

DEPARTMENT OF HEALTH AND SOCIAL SERVICES

RELATIONSHIP BETWEEN ORGANIZATION AND PROGRAMS



Note: Dark outlined boxes represent positions reporting directly to the Deputy Minister. Other boxes represent programs. Activities are listed below the programs. Programs identified as "partial" represent responsibility in the program being shared by two or more positions reporting directly to the Deputy Minister.

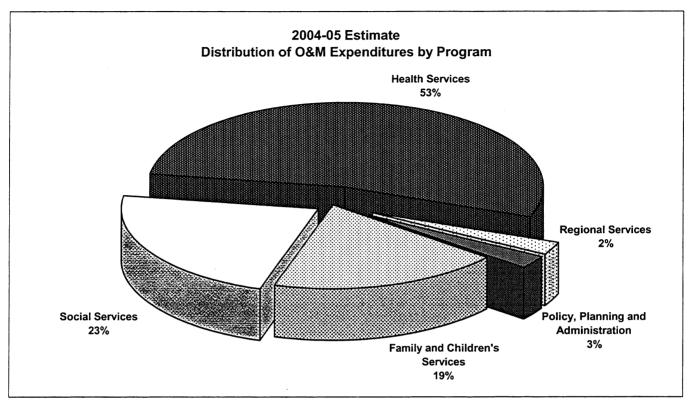
VOTE 15
DEPARTMENT OF HEALTH AND SOCIAL SERVICES

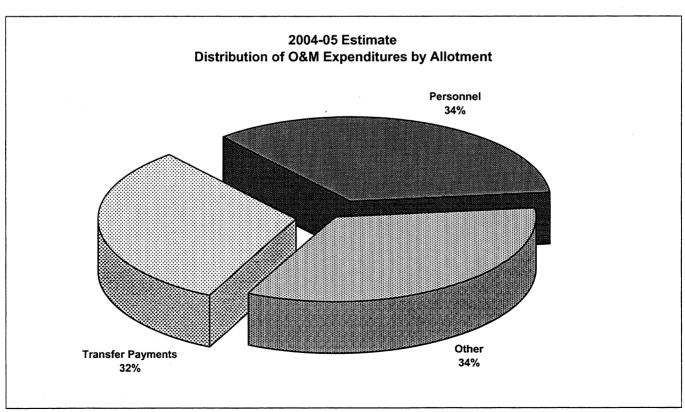
FINANCIAL SUMMARY (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Operation and Maintenance Expenditures				
Policy, Planning and Administration	4,220	4,118	2%	4,441
Family and Children's Services	30,275	29,231	4%	27,887
Social Services	36,776	35,091	5%	31,307
Health Services	85,936	81,284	6%	75,885
Regional Services	3,983	3,974	0%	3,735
Total Operation and Maintenance Vote 15	161,190	153,698	5%	143,255
Amortization Expense	2,169	2,578	-16%	2,596
Operation and Maintenance Recoveries	17,269	16,824	3%	14,232
·			40/	1 220
Revenue	1,379	1,363	1%	1,338
Allotments		•		
Personnel	55,393	51,507	8%	47,764
Other	54,929	52,225	5%	49,381
Transfer Payments	50,868	49,966	2%	46,110
Total Allotments	161,190	153,698	5%	143,255

Note:

Restated 2002-03 Actual to be consistent with the 2003-04 Forecast and the 2004-05 Estimate presentation.

VOTE 15
DEPARTMENT OF HEALTH AND SOCIAL SERVICES





POLICY, PLANNING AND ADMINISTRATION

PROGRAM OBJECTIVE

• To provide leadership and support to the department through planning, policy development and the provision of corporate financial, human resource, communication and informational support services.

O&M EXPENDITURES (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Activities				
Deputy Minister's Office	1,004	1,005	0%	1,291
Policy and Program Development	500	487	3%	606
Human Resources	1,393	1,325	5%	1,445
Finance, Systems and Administration	1,323	1,301	2%	1,099
Total Policy, Planning and Administration	4,220	4,118	2%	4,441
				,
Allotments				
Personnel	3,126	3,029	3%	2,832
Other	954	949	1%	1,454
Transfer Payments	140	140	0%	155
Total Allotments	4,220	4,118	2%	4,441

FAMILY AND CHILDREN'S SERVICES

PROGRAM OBJECTIVE

• To provide and coordinate services and community resources in order to support the positive functioning of children, youth and families.

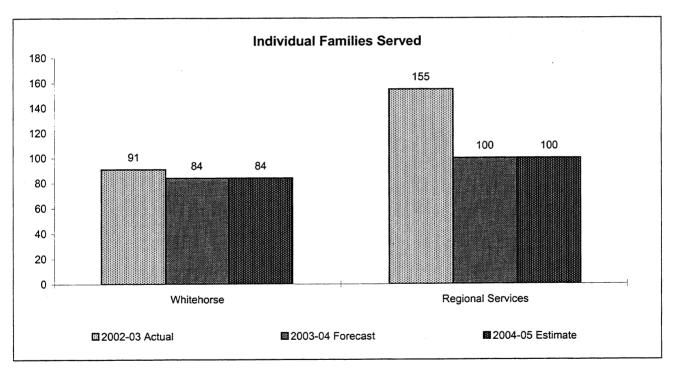
O&M EXPENDITURES (\$000'S)	2004-05	2003-04	%	2002-03
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Activities Program Management Family and Children's Services Child Placement Services Early Childhood and Prevention Services	4,370	3,965	10%	3,579
	2,091	1,772	18%	1,632
	3,800	4,003	-5%	4,388
	6,632	6,586	1%	6,103
Youth Justice Children's Assessment and Treatment Services Total Family and Children's Services	3,791	3,678	3%	3,389
	9,591	9,227	4%	8,796
	30,275	29,231	4%	27,887
Allotments Personnel Other Transfer Payments	13,003	12,011	8%	11,614
	11,812	11,760	0%	11,109
	5,460	5,460	0%	5,164
Total Allotments	30,275	29,231	4%	27,887

FAMILY AND CHILDREN'S SERVICES Family and Children's Services Family Services

STATISTICS

 Family services (including counselling, prevention and support measures) are provided by the Family and Children's Services Unit in Whitehorse and by Regional Services personnel in rural communities.

	2004-05	2003-04	%	2002-03
Family Services	ESTIMATE	FORECAST	CHANGE	ACTUAL
Individual Families Served Whitehorse	84	84	0%	91
Regional Services	100	100	0%	155



Supplementary Information (2002-03 figures)

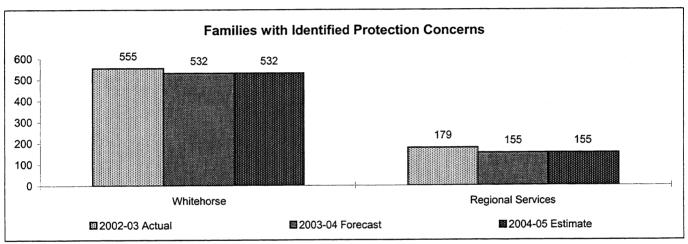
- 73% of the families served were one-parent families, 27% were two-parent.
- The median length of time a family services case is open, based on cases closed, is 7.6 months.

FAMILY AND CHILDREN'S SERVICES Family and Children's Services Child Protection Services

STATISTICS

• Child protection services pursuant to the Children's Act are provided by the Family and Children's Services Unit in Whitehorse and by Regional Services personnel in rural communities.

	2004-05	2003-04	%	2002-03
Child Protection	ESTIMATE	FORECAST	CHANGE	ACTUAL
Families with Identified Protection Concerns Whitehorse Regional Services	532 155	532 155	0% 0%	555 179



Supplementary Information (2002-03 figures)

Profile of children in child protection cases

Age			<u>Ethr</u>	nicity		<u>Gen</u>	<u>der</u>	
0 - 5	388	(30%)	First Nations	436	(34%)	Male	632	(49%)
6 - 15	662	(52%)	Other	838	(66%)	Female	642	(51%)
16 +	124	(10%)						
Birthdates Missing	100	(8%)						

- The average number of children involved in child protection cases was 1.7 per case.
- 58% of the families served were one-parent families, 42% were two-parent.
- 36% (266) of the families served were First Nations; 64% (468) were other. A home is considered First Nations when either the head of the household, or spouse, or common-law spouse is First Nations in ethnicity.
- The median length of time a child protection case is open, based on cases closed, is 3.8 months.

FAMILY AND CHILDREN'S SERVICES Child Placement Services Adoption Services

STATISTICS

- Adoption services are provided by the Placement and Support Services Unit in Whitehorse and by Regional Services personnel in rural communities.
- In agency adoptions, children in the care and custody of Family and Children's Services (Yukon) or other jurisdictions are placed with selected families by social workers. In private adoptions, children are placed by the birth parents with a family of their choice.

Adoption	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Number of Adoptive Homes				
Whitehorse				
Pending	25	25	0%	21
Approved and Waiting for Child Placement	30	28	7%	21
Regional				
Pending	7	7	0%	6
Approved and Waiting for Child Placement	2	2	0%	2
Adoption Subsidies (#)	12	11	9%	12
Adoption Disclosure Cases	60	50	20%	61
Adoption Reunion Cases	8	5	60%	13
Families Receiving Post Adoption Services	20	20	0%	20

FAMILY AND CHILDREN'S SERVICES Child Placement Services Children in Care

STATISTICS

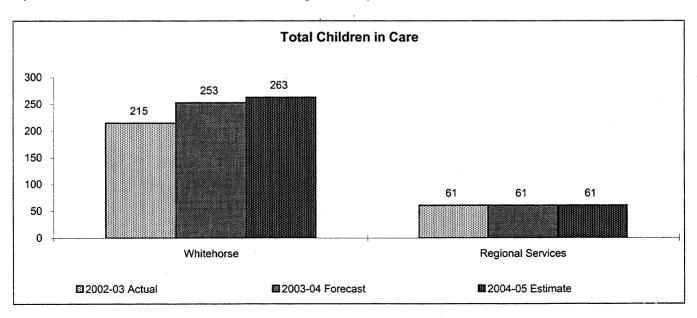
Services to children in the care and custody of the Director of Family and Children's Services
pursuant to the Children's Act are provided by the Family and Children's Services Unit and the
Placement and Support Services Unit in Whitehorse, and by Regional Services personnel in rural
communities.

Children in Care	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Whitehorse				
Whitehorse population under 18 years of age	5,485	5,511	0%	5,551
Temporary Care	140	140	0%	107
Permanent Care	120	110	9%	106
From Other Jurisdictions	3	3	0%	2
Regional Services				
Regional population under 18 years of age	1,855	1,859	0%	1,965
Temporary Care	35	35	0%	36
Permanent Care	25	25	0%	24
From Other Jurisdictions	1	1	0%	1

Notes:

Children are only counted once - if a child changed jurisdictions during the year, the child is counted in the last jurisdiction the child was in.

Populations from Yukon Bureau of Statistics at June of given fiscal year.



FAMILY AND CHILDREN'S SERVICES Child Placement Services Children in Care

SUPPLEMENTARY INFORMATION

Profile of children in care (2002-03)

- The population of children in the care and custody of the department was 5.3% of the Yukon's estimated population (June, 2002) of children aged birth to 17 years of age (3.6% in 2001-02).
- The length of time in temporary care varies greatly, as illustrated by the following statistics: 46% were in care for less than 2 months (40% in 2001-02), 24% for 2 to 6 months (35% in 2001-02), 14% for 6 to 9 months (11% in 2001-02), and 16% for more than 9 months (14% in 2001-02).

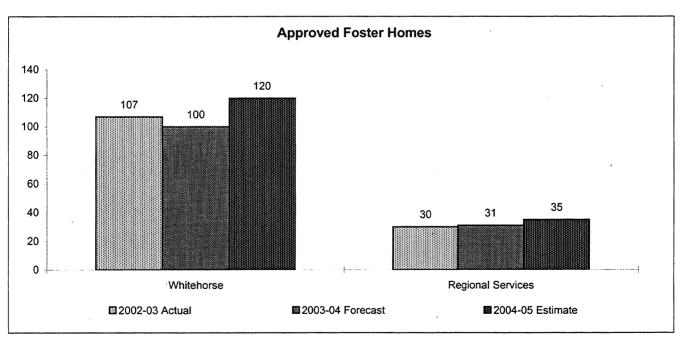
				From Other	
		 Whitehorse	Regional	Jurisdictions	Total
Total Children	n in Care	213	60	3	276
<u>Age</u>					
	0 - 1	18	7	0	25
	2 - 5	44	18	1	63
	6 - 11	70	22	0	92
	12 - 15	. 54	. 11	0	65
	16+	27	2	2	31
Gender					
	Male	104	26	1	131
	Female	109	34	2	145
Ethnicity					
	First Nations	137	56	1	194
	Other	76	4	2	82

FAMILY AND CHILDREN'S SERVICES Child Placement Services Fostering Services

STATISTICS

• Fostering services are provided by the Placement and Support Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Fostering	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Number of Approved Homes				
Whitehorse	120	100	20%	107
Regional Services	35	31	13%	30



FAMILY AND CHILDREN'S SERVICES Early Childhood and Prevention Services Child Care Services

STATISTICS

• Child care services are provided primarily by the Child Care Services Unit in Whitehorse, with some assistance from Regional Services personnel in rural communities.

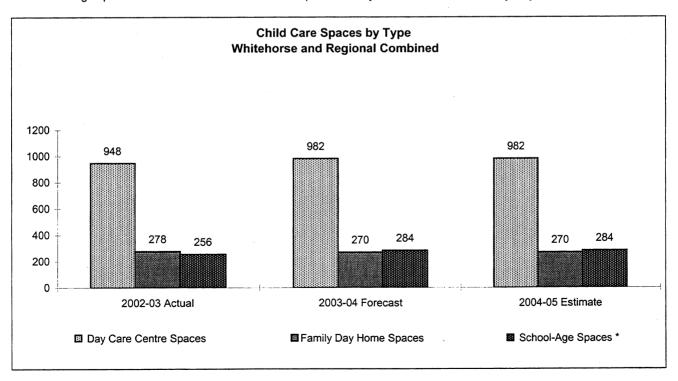
Child Care	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Yukon Population from age 0 to 11 inclusive				
Whitehorse	3,335	3,349	0%	3,405
Regions _	1,205	1,211	0%	1,314
	.,	.,	0,0	.,,
=	4,540	4,560	0%	4,719
Child Care Subsidy Child Care Centres				
Average Number of Children Claimed Per Month				
Whitehorse	395	- 398	-1%	399
Regional Services	175	177	-1%	171
_				
	570	575	-1%	570
		,		
Family Day Homes				
Average Number of Children Claimed Per Month	400		407	
Whitehorse	190	193	-1%	207
Regional Services	9	7	29%	9
=	199	200	0%	216
Child Care Centres and Family Day Homes				
Average Number of Children Claimed Per Month Whitehorse	585	591	-1%	606
Regional Services	184	184	0%	180
- Trogional Delvices	107	104	<u> </u>	100
· =	769	775	-1%	786_

FAMILY AND CHILDREN'S SERVICES Early Childhood and Prevention Services Child Care Services

STATISTICS

Child Care	2004-05	2003-04	%	2002-03
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Licensed Facilities (#)				
Day Care Centres Spaces Whitehorse Regional Services	22 719	22 719	0% 0%	22 654
	11 263	11 263	0% 0%	14 294
Family Day Homes Spaces Whitehorse Regional Services	43 258	43 258	0% 0%	44 266
	1 12	1 12	0% 0%	1 12
School-Age Programs/Spaces * Whitehorse Regional Services * School age spaces are included in the number	254	254	0%	221
	30	30	0%	35

* School-age spaces are included in the number of spaces in Day Care Centres and Family Day Homes.

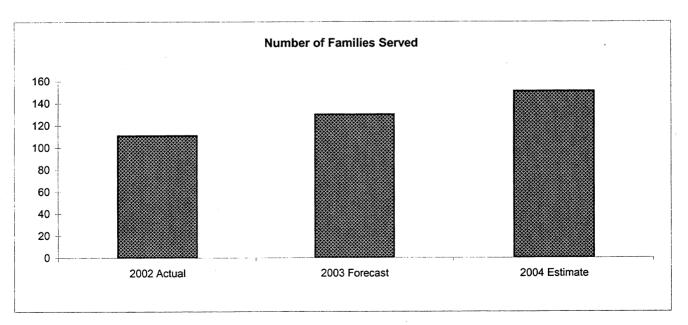


FAMILY AND CHILDREN'S SERVICES Early Childhood and Prevention Services Healthy Families Program

STATISTICS

- The Healthy Families Program is designed to assist families of newborns, prenatally or at birth. In partnership with public health nurses and Healthy Family support workers, Healthy Families provides in-home assistance and education, through regular home visits, to support families in being the best parents possible for their infants, so they receive the care and stimulation so crucial to their long-term well-being and healthy development.
- The program also helps and supports parents in adapting to life with an infant and learning necessary skills to care for the child.
- The Healthy Families Yukon program is designed to provide one-to-one support for parents of newborns. The program goals are to: enhance family functioning; promote positive child-parent relationships; and promote healthy childhood growth and development.
- Healthy Families Yukon addresses an identified need for early intervention and support. Healthy
 Family Support Workers can remain involved in a family's life until a child reaches school age. In
 other cases, only short term involvement is required.

Healthy Families	2004	2003	%	2002
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Total Families Served	151	130	16%	111



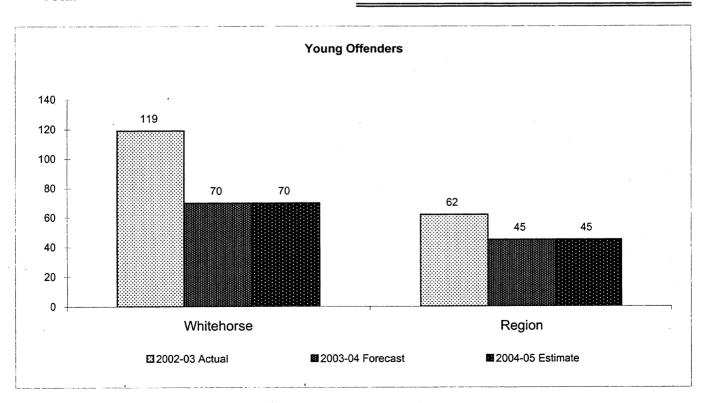
Note: Kwanlin Dun delivers the Healthy Families program as well, and their numbers are not reflected here.

FAMILY AND CHILDREN'S SERVICES Youth Justice

STATISTICS

- The Young Offenders Act (YOA) was replaced by the Youth Criminal Justice Act (YCJA) in April 2003. The YCJA has new sentencing provisions, and has formal provisions for police to deal with young offenders outside of the court system.
- The Youth Justice Panel is composed of community agencies who provide advice and recommendations to the Crown on youth making first appearances in Youth Justice Court.
- Services for Young Offenders pursuant to the Youth Criminal Justice Act (YCJA) are provided by Youth Justice personnel in Whitehorse, and by Regional Services personnel in rural communities.

Young Offenders	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Yukon Population from age 12 to 17 inclusive				
Whitehorse	2,150	2,162	-1%	2,146
Region	650	648	0%	651
Total	2,800	2,810	0%	2,797
Population from Yukon Bureau of Statistics, at June of given fiscal year.				
Young Offenders				
Whitehorse	70	70	0%	119
Region	45	45	0%	62
Total	115	115	0%	181

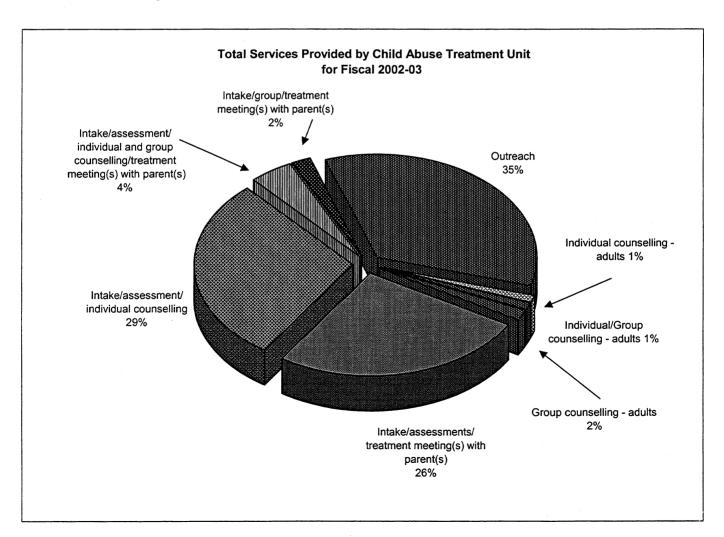


FAMILY AND CHILDREN'S SERVICES Children's Assessment and Treatment Services Child Abuse Treatment Services

STATISTICS

• Child Abuse Treatment Services are provided by the Child Abuse Treatment Unit.

Child Abuse Treatment Services	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Number of people who received counselling * * includes Adult and Child treatment and counselling.	250	250	0%	225
Supplementary Information (2002-03 figures)				
By Region				
Children from Whitehorse (#)				131
Children from Regional Communities (#)				80



SOCIAL SERVICES

PROGRAM OBJECTIVE

• To ensure the provision of an integrated range of appropriate services to seniors, persons with disabilities, the poor and persons with substance abuse problems, so that they can achieve the greatest degree of independence, well-being and self-reliance possible.

O&M EXPENDITURES (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Activities				
Program Management	1,869	1,695	10%	1,738
Alcohol and Drug Services	3,220	2,701	19%	2,736
Adult Services Unit	12,062	12,476	-3%	10,868
Continuing Care	19,625	18,219	8%	15,965
Total Social Services	36,776	35,091	5%	31,307
Allatonanta				
Allotments	ON EES	19 500	11%	16,980
Personnel	20,553	18,590		•
Other	6,393	6,151	4%	5,218
Transfer Payments	9,830	10,350	-5%	9,109
Total Allotments	36,776	35,091	5%	31,307

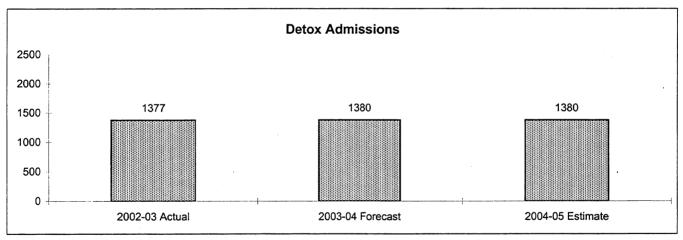
SOCIAL SERVICES Alcohol and Drug Services

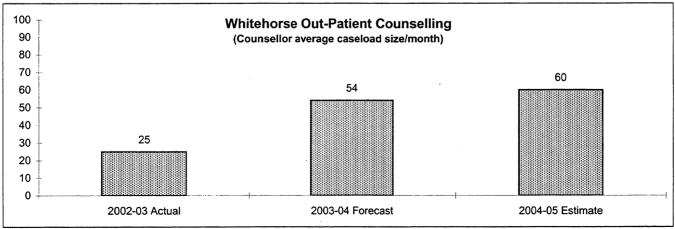
STATISTICS

• Services relating to substance abuse are provided by the Alcohol and Drug Services Unit.

Alcohol and Drug Services	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Detox Admissions Based on capacity of 11 beds.	1,380	1,380	0%	1,377
Outpatient Counselling Hours (1)	2,500	1,404	78%	884
Live-In Treatment (total clients served)	72	62	16%	52
Community Meetings/Consultations	85	70	21%	60
Training Events	85	70	21%	90
Whitehorse: Counselling Counsellor average caseload size/month	60	54	11%	25

(1) Outpatient counselling will be fully staffed in 2004-05





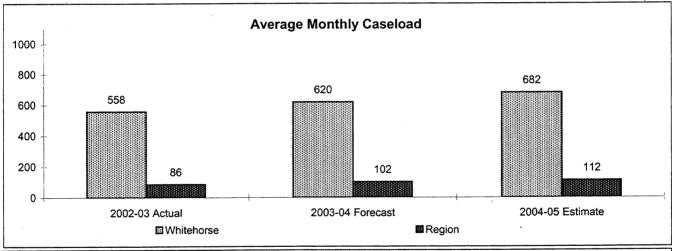
SOCIAL SERVICES Adult Services Unit Financial Services

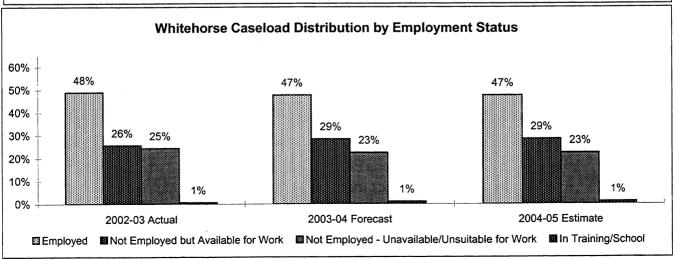
STATISTICS

 Financial assistance services pursuant to the Social Assistance Act are provided by the Adult Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Financial Services	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Average Monthly Caseload: *				
Whitehorse	682	620	10%	558
Region	112	102	10%	86
Whitehorse Caseload Distribution by Employmen	t Status: *			
Employed	325	296	10%	273
Not Employed but Available for Work	195	177	10%	144
Not Employed - Unavailable/Unsuitable for Work	154	140	10%	137
In Training/School	8	7	14%	4

^{*} Caseload reported is based on those cases where payments were made.



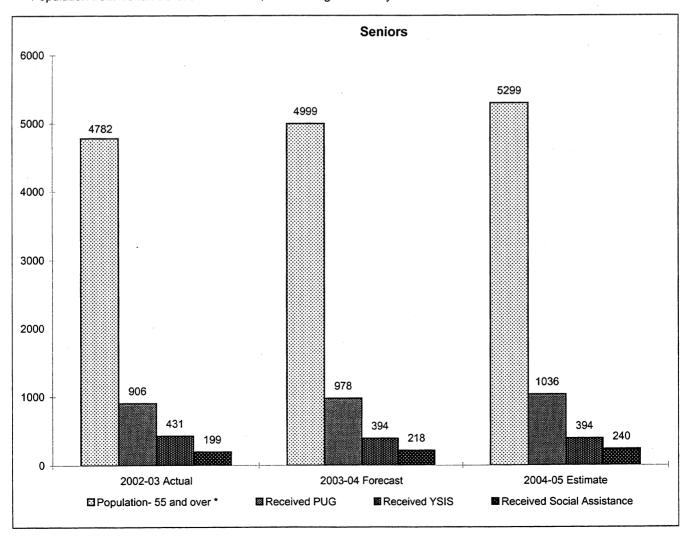


STATISTICS

• Services to seniors are provided by the Adult Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Seniors	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Yukon Population - age 55 and over *	5,299	4,999	6%	4,782
Received Yukon Seniors' Income Supplement (YSIS)	394	394	0%	431
Received Pioneer Utility Grant (PUG)	1,036	978	6%	906
Received Social Assistance (55 and over)	240	218	10%	199

* Population from Yukon Bureau of Statistics, at June of given fiscal year.



SOCIAL SERVICES Adult Services Unit Services to Persons with Disabilities

STATISTICS

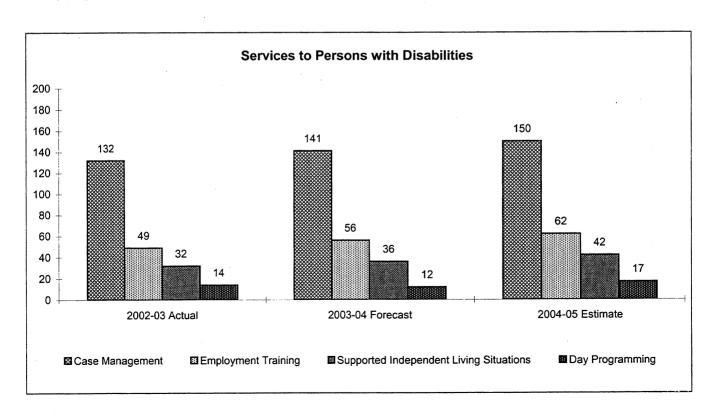
 Rehabilitation services are provided by the Adult Services Unit in Whitehorse in conjunction with Regional Services personnel in rural communities.

Type of Service	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Average Monthly Caseload:*				
Case Management	150	141	6%	132
Employment Training	62	56	11%	49
Supported Independent Living Situations	42	36	17%	32
Day Programming	17	12	42%	14

Note:

2002-03 Disability Case Management numbers have been adjusted to include Territorial Supplementary Allowance (TSA), physical disability, and work force exclusion as defined in social assistance policy.

* Persons with disabilities are received at Intake for Case Management. Depending on the assessment of services required, the client may be referred to the service of employment training, supported independent living assistance, and/or day programming. Some clients are referred to the residential services of Family and Children's Services.

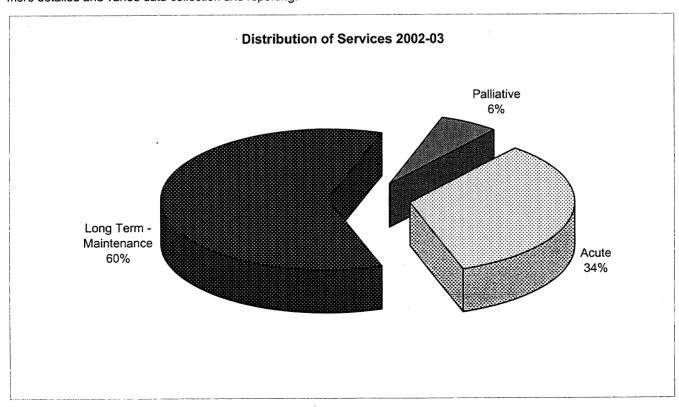


SOCIAL SERVICES Continuing Care Home Care

STATISTICS

Home Care	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Whitehorse	665	524	27%	413
Region	76	79	-4%	82
Total Caseload	741	603	23%	495
Supplementary Information (2002-03)				
Whitehorse				
Acute				158
Long Term - Maintenance				228
Palliative				27
Region				
Acute				8
Long Term - Maintenance				72
Palliative				2

Note: On April 1, 2003 Home Care began using the Gold Care system to record client data. The Gold Care system allows for more detailed and varied data collection and reporting.



SOCIAL SERVICES Continuing Care Macaulay Lodge

STATISTICS

	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Macaulay Lodge				
Number of Beds Available:	37	30	23%	30
Permanent Respite	35 2	28 2	25% 0%	28 2
Average Occupancy Rate	98%	98%	n/a	97%
Average Number of Persons on Waiting List	2	7	-71%	6
Number of Months on Waiting List	3	6	-50%	5
Average Length of Stay (years)	3.1	3.0	3%	2.9
Number of permanent admissions Number of respite admissions	15 28	10 28	50% 0%	9 25

Permanent Residents of Macaulay Lodge, March 31, 2003

Age	Gender		Ethnicity		
55 - 64 = 2	Male	5	First Nations	6	
65 - 74 = 6	Female	22	Other	21	
75 - 84 = 7					
85 + = 12					

SOCIAL SERVICES Continuing Care Copper Ridge Place

STATISTICS

• In 2002-2003, the new Copper Ridge facility opened. Extended Care and Dementia Care clients were moved from the Thomson Centre to Copper Ridge Place.

	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Copper Ridge Place				
Number of Beds Available:	84	72	17%	72
Extended Care - Seniors				
- permanent	33	23	43%	23
Occupancy	94%	100%	n/a	100%
- respite	3	, 1 .	200%	1
Occupancy	98%	85%	n/a	75%
Extended Care - Adults				
- permanent	17	17	.0%	17
Occupancy	99%	99%	n/a	90%
- respite	1	1	0%	1
Occupancy	98%	85%	n/a	50%
Extended Care - Children				
- permanent	4	4	0%	4
Occupancy	75%	75%	n/a	75%
- respite	2	2	0%	2
Occupancy	50%	50%	n/a	50%
Dementia Care				
- permanent	21	21	0%	21
Occupancy	97%	90%	n/a	80%
- respite	3	3	0%	3
Occupancy	85%	75%	n/a	60%
Average Occupancy Rate	94%	93%	n/a	86%
Average Number of Persons on Waiting List	0	7	-100%	3
Number of Months on Waiting List	0	6	-100%	4
Average Length of Stay (years)				
- permanent	3.2	3.8	-16%	3.8
- respite/assessment	0.1	0.2	-50%	0.2

Permanent Residents of Copper Ridge Place, March 31, 2003

Age		G	ender	E	thnicity
0 - 44 =	9	Male	26	First Na	itions 11
45 - 54 =	5	Female	2 40	Other	55
55 - 64 =	4				
65 - 74 =	5				
75 - 84 =	18				
85 + =	25	•			

SOCIAL SERVICES Continuing Care McDonald Lodge

STATISTICS

	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
McDonald Lodge - Dawson				
Number of Beds Available: One Apartment and Ten Single Rooms	11	11	0%	11
Average Occupancy Rate	63%	55%	n/a	73%
Average Number of Persons on Waiting List	0	0	0%	0
Average Number of Months on Waiting List	0	0	0%	0
Average Length of Stay (years) Permanent Respite	3.4 0.7	2.4 0.7	42% 0%	3.0 0.1
Number of permanent admissions Number of respite admissions	4 8	4 8	0% 0%	2 11

Permanent Residents of McDonald Lodge, March 31, 2003

Age		Gen	der	Ethnicity	
45 - 54 =	1	Male	5	First Nations	0
55 - 64 =	1	Female	1	Other	6
65 - 74 =	1				
75 - 84 =	1				•
85 + =	2				

HEALTH SERVICES

PROGRAM OBJECTIVE

• To foster an environment in which communities, families and individuals can achieve and maintain optimal health, through health promotion, active living, disease prevention, and provision of health services.

O&M EXPENDITURES (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Activities				
Program Management	2,375	1,027	131%	496
Insured Health and Hearing Services	37,938	36,689	3%	35,250
Yukon Hospital Services	24,268	22,698	7%	20,672
Vital Statistics	68	67	1%	69
Community Health	5,838	5,870	-1%	5,065
Community Nursing and Emergency		•		
Medical Services	15,449	14,933	3%	14,333
Total Health Services	85,936	81,284	6%	75,885
Allotments				
Personnel	16,749	16,018	5%	14,619
Other	34,819	32,440	7%	30,607
Transfer Payments	34,368	32,826	5%	30,659
		-		
Total Allotments	85,936	81,284	6%	75,885

HEALTH SERVICES Insured Health and Hearing Services

STATISTICS

 The Health Care activity is comprised of Health Care Insurance, Hospital Insurance Services, Travel for Medical Treatment, Chronic Disease and Disability program, Pharmacare and Extended Health Benefits for Seniors.

Health Care	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Health Care	LOTIVIATE	TORLOAGT	OHANGE	71010712
Yukon Health Care Insurance Plan				
Subscribers (at March 31) (#)	31,500	31,000	2%	30,534
Insured Services (#)				
Physician Services ⁽¹⁾				
In Yukon	204,000	200,000	2%	195,667
Out-of-Territory	36,750	36,000	2%	35,064
Services Reimbursed to Members	225	220	2%	212
Whitehorse General Hospital				
Patient Days (excludes newborns)	13,000	12,800	2%	12,761
Patient Admissions	2,900	2,825	3%	2,985
Outpatient Visits				
Emergency Room	20,500	20,400	0%	20,303
All Others	36,200	36,000	1%	35,857
Total	56,700	56,400	1%	56,160
Surgical Cases				
Day Surgery	1,650	1,625	2%	1,686
Inpatient	750	725	3%	693
Total	2,400	2,350	2%	2,379
Yukon Residents				
Hospital Days of Care (#)	5,700	5,600	2%	5,423
Out-of-Yukon Facilities	5,700	5,000	∠ /0	5,425
Average Length of Stay (days) Out-of-Yukon Facilities	7.6	7.6	0%	7.6

⁽¹⁾ Physician Services exclude labs, on call, and standby numbers

HEALTH SERVICES Insured Health and Hearing Services

STATISTICS

Health Care	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Pharmacare Program Subscribers (#)	1,875	1,800	4%	1,702
Chronic Disease Program Subscribers (#)	1,125	1,100	2%	1,005
Children's Drug and Optical Program (CDOP) Subscribers (#)	340	330	3%	358

SUPPLEMENTARY INFORMATION (2002-03 figures)

Drug Plan Statistics	Pharmacare	Chronic Disease	CDOP	All Programs
Number of Clients on March 31, 2003	1,702	1,005	358	3,065
Number of Clients submitting claims	1,491	981	170	2,642
Total number of prescriptions paid	41,786	20,183	505	62,474
Total prescription cost (includes fill fee) Average prescription cost	\$2,308,384 \$55.24	\$1,840,789 \$91.20	\$15,821 \$31.33	\$4,164,994 \$66.67
Total ingredient cost (minus fill fee) Average ingredient cost	\$2,009,015 \$48.08	\$1,715,952 \$85.02	\$12,093 \$23.95	\$3,737,060 \$59.82

Note:

The above includes prescription medications only. Other program benefits are not reflected.

HEALTH SERVICES Insured Health and Hearing Services

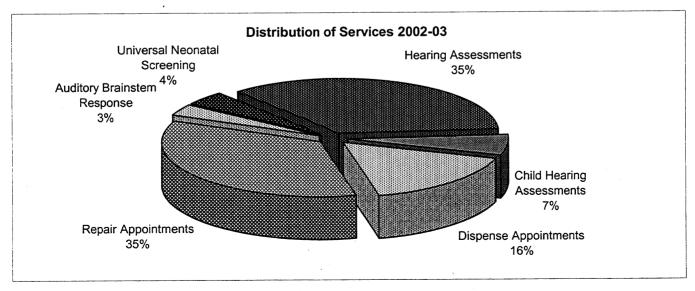
STATISTICS

Yukon Hearing Services provides diagnostic hearing assessment, screening and monitoring, consultations to teachers/health professionals, and referrals to and from Workers' Compensation Health and Safety Board (WCHSB) and medical professionals. Outreach services are provided to the Child Development Centre and Macaulay Lodge. Staff also participate in prevention and health promotion activities. The hearing aid program includes selection, evaluation, dispensing and repair of hearing aids on a cost recovery basis. Service to the communities by the audiologist or audiometric technician is dependent upon need and resources.

Hearing Services	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Hearing Assessments	1,025	990	4%	945
Child Hearing Assessments	275	260	6%	172
Dispense Appointments (1)	525	510	3%	442
Repair Appointments (1)	925	900	3%	949
Auditory Brainstem Response (2)	125	120	4%	89
Universal Neonatal Screening (3)	325	325	0%	113

- (1) May represent one or two hearing aids or ears.
- (2) The Auditory Brainstem Response and Universal Neonatal Screening programs are new as of 2002-03 fiscal year.
- (3) The Universal Neonatal Screening programs started in September 2002.

Note: Hearing aids are sold by the clinic at wholesale cost; there is no cost to the government, as this item is recoverable from the client or their insurer.



HEALTH SERVICES Vital Statistics

STATISTICS

- The Registrar of Vital Statistics is responsible for the registration of all Yukon births, deaths, and marriages.
- In compliance with procedures followed by Vital Statistics branches nationwide, statistics are reported on a calendar year (January 1 December 31), and by using date of birth or date of death, not date of certification.

Vital Statistics	2004 ESTIMATE	2003 FORECAST	% CHANGE	2002 ACTUAL
Births	340	320	6%	349
Marriages	160	160	0%	143
Deaths	145	140	4%	144

Note: Totals include non-Yukoners who have given birth, died or been married in the Yukon.

HEALTH SERVICES Vital Statistics

SUPPLEMENTARY INFORMATION (2002)

Total Births	349	Total Deaths		144
Age of Mother =< 19 20 - 29 30 - 39 40+	26 175 135 13	Age of Deceased 0 - 19 20 - 29 30 - 39 40 - 49 50 - 59 60 - 69 70 - 79 80 - 89 90 +		6 8 8 21 25 33 23 14
Residency Whitehorse Regions Total Yukon Other	239 90 329 20	Residency Whitehorse Regions Total Yukon Other	91 34	125 19
Birthweight (grams) < 2500 2500 - 4000 4000 +	8 280 61	·		
Gender Male Female	170 179	Gender Male Female		91 53
Ethnicity Yukon First Nations Yukon Other Yukon Total Other	75 <u>254</u> 329 20	Ethnicity Yukon First Nations Yukon Other Yukon Total Other	36 89	125 19

HEALTH SERVICES Community Health Health Programs

SUPPLEMENTARY INFORMATION (2002-03)

- Community Health Programs delivers and funds a variety of community health services throughout the territory. Programs delivered by the Department of Health and Social Services are:
 - Yukon Communicable Disease Control Program
 - Yukon Children's Dental Program
 - Environmental Health Services
 - Mental Health Services
 - Health Promotion Program

Funded Activities include:

Blood Ties Four Directions - to provide prevention, education, and support services to prevent the spread of blood borne infectious disease, including HIV and Hepatitis C.

Yukon College - to publish Tracks newsletter.

Active Living - to coordinate the chronic conditions self-management program.

Yukon Family Services Association - to provide a range of counselling services and educational activities through its main office in Whitehorse, satellite offices in Dawson City and Watson Lake, and itinerant services to selected communities.

Second Opinion Society - provide a drop-in centre, supportive/peer counselling, and practical assistance to persons who have had or are experiencing mental health problems.

HEALTH SERVICES
Community Health
Mental Health Services

STATISTICS

Outpatient Mental Health Services

Mental Health Services provides assessment, treatment, consultation and referral services to individuals experiencing a range of mental health problems. Professional staff include mental health clinicians, nurses, and supported independent living workers.

Mental Health Services provides services to three groups of clients: a) Adult clients diagnosed with serious and persistent mental illnesses; b) Adult clients who experience other diagnosible mental health problems that are acute or episodic in nature; and, c) Children and youth with a range of mental health problems.

Mental Health Services also engages in a number of community mental health activities including community development, training, public awareness, and policy and program development in areas which have an impact on mental health.

Hospital-based Mental Health Services

Whitehorse General Hospital provides inpatient services to patients admitted for psychiatric reasons. Mental Health Services staff may also participate in the care of these patients.

Mental Health Care	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Outpatient Mental Health Services				
Number of Referrals (1)	325	320	2%	350
Clients Seen (2)	315	315	0%	335
Clinical Hours (3,4)	5,500	5,135	7%	4,159
Hospital-based Mental Health Services (5)				
Patient Admissions (6)	300	268	12%	338
Patient Days	1,750	1,646	6%	1,333
Transfers Out	12	12	0%	12
Emergency Assessments - no admission	75	72	4%	71

⁽¹⁾ This includes referrals to the itinerant Child Psychiatry Clinic.

⁽²⁾ The number of clients seen by itinerant child psychiatry services are included. Follow-up appointments with children and families via telehealth which began in September 2002 are included.

⁽³⁾ Clinical hours by itinerant and telehealth child psychiatry are included. Follow-up sessions provided by psychiatrists via telehealth are not included.

⁽⁴⁾ Clinical hours includes individual assessment and counselling, group counselling, and clinical consultation. The significant increase in clinical hours reflects an increase in groups provided by Mental Health Services.

⁽⁵⁾ Costs associated with hospital based services are reflected in the Health Insurance budget.

⁽⁶⁾ Patient Admissions includes both voluntary and involuntary admissions.

HEALTH SERVICES Community Health Dental Health

STATISTICS

 Dental Health is responsible for the Yukon Children's Dental Program which provides diagnostic, preventative, and restorative dental procedures to children from preschool up to and including grade eight in Whitehorse and Dawson City (where there are resident dentists) and up to grade twelve in all other communities.

Yukon Children's Dental Program	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Whitehorse	0.040	0.700	40/	0.040
Dental Enrollment (1)	2,819	2,708	4%	2,846
Rural				
Dental Enrollment (1)	1,202	1,207	0%	1,188
Preschool/Homeschool Program (2)				
Number of Children	240	200	20%	188
Number of Clinics	10	10	0%	8
Road Trips to Rural Communities (1)				
Dental Therapists	35	35	0%	36
Dentists	20	12	67%	18
Daycare/Homecare Dental Visits (2)	15	15	0%	15
Pre or Postnatal Visits (2)	17	17	0%	17

⁽¹⁾ Figures reported are for school year.

⁽²⁾ Figures reported are for fiscal year.

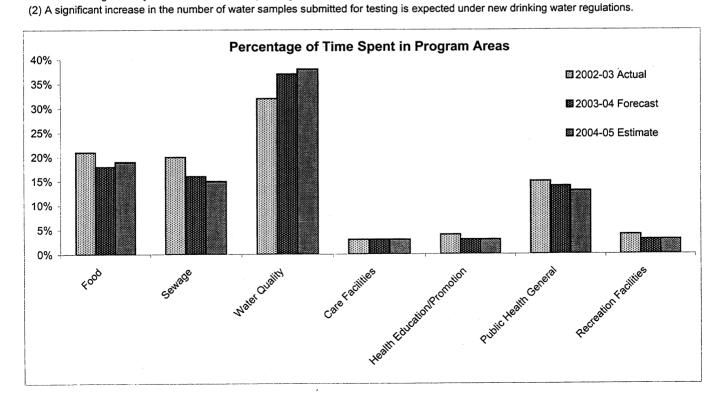
HEALTH SERVICES Community Health Environmental Health

STATISTICS

 Environmental Health Services (EHS) promotes care for the environment in the interest of human health. Working in conjunction with the Medical Officer of Health, Environmental Health Officers provide services to individuals, businesses and government. EHS provides consultation and educational services, and engages in inspection, surveillance, audits and enforcement activities in support of the regulatory program.

	2004-05	2003-04	%	2002-03
Environmental Health	ESTIMATE	FORECAST	CHANGE	ACTUAL
Client Contacts	11,200	11,124	1%	10,608
Inspections/Audits	625	599	4%	483
Health Education/Promotion (1)	80	116	-31%	49
Water Tests (2)	3,600	2,685	34%	2,098
Sewage Permits/Finals/Retentions	350	362	-3%	437
Premises Permits	115	114	1%	267

⁽¹⁾ Although the number of FOODSAFE courses and Germbusters Handwashing Workshops offered by business, organizations and schools increased significantly in 2003-04, no corresponding increase in the time required to administer these health programs is required by EHS.



HEALTH SERVICES Community Health Health Promotion Unit

The Health Promotion Unit provides or supports evidence-based, targetted health promotion and illness prevention programs and activities to increase public awareness, support healthy decision making and lifestyles, promote professional development and collaboration among allied health professionals, and create supportive environments.

SUPPLEMENTARY INFORMATION

HIGHLIGHTS – 2003-04

Mass media tobacco reduction campaign

2003-04 was the first full year of a 27-month multi-media tobacco reduction campaign funded by Health Canada and co-sponsored by the Canadian Cancer Society, BC-Yukon region. Phase 1 was directed to smokers in the early stages of thinking about quitting and Phase 2 was aimed at friends, family, and co-workers who want to support change among smokers in their lives. A survey of 600 Yukoners, conducted in March 2003 was used in the planning of Phase 2. The next survey, which will evaluate both Phase 1 and 2 of the campaign, will be conducted in March 2004. Planning for Phase 3 of the campaign is underway.

Youth tobacco prevention activities

With Northwest Territories and Nunavut, Yukon is participating in a media awareness campaign for youth called Smoke Screening. This initiative was launched in January 2003 and will draw to a close on World No Tobacco Day, May 31 2004. Health Promotion Coordinators participated in the Bringing Youth Toward Equality (BYTE) conference, January 2004. A peer education program was piloted with older youth leading classroom discussions with younger children on tobacco. Three Yukon youth were supported in attending a conference in Yellowknife that focussed on developing school-focussed tobacco reduction action plans. A census of Yukon students, Grades 5-12, has been conducted to gather information on smoking behaviour and attitudes, and substance use. To supplement the survey data older youth were trained to facilitate classroom discussions on selected tobacco and substance use issues. Throughout 2003-04 a health promotion coordinator made presentations to Grade 2 –12 classrooms on an as-requested basis. Topics included the effects of tobacco use, media awareness and recruiting tactics of the tobacco industry.

Professional development

Training opportunities were offered to health care professionals to assist them in using brief interventions to motivate individual smokers towards the goal of quitting. Physicians, nurses, mental health and counselling professionals, dental hygienists, and pharmacists were among the professional groups that participated in the training. Training in group cessation techniques is being organized in partnership with Yukon College and Canadian Cancer Society.

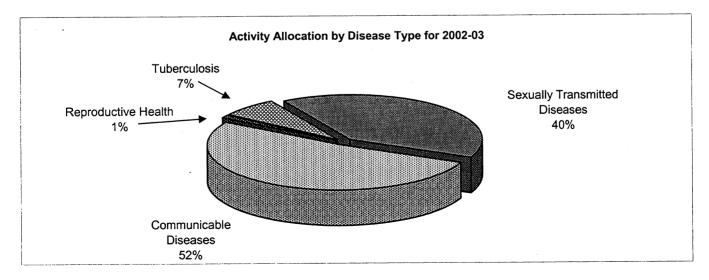
HEALTH SERVICES Community Health Yukon Communicable Disease Control

STATISTICS

Yukon Communicable Disease Control (YCDC), in collaboration with the Medical Health Officer and Centre for Infectious Disease Prevention and Control (CIDPC), is responsible for the prevention, monitoring, and control of all infectious diseases (both vaccine and non-vaccine preventable) throughout the Yukon. This work is carried out by Nurse Practitioners who provide assessment, screening, test interpretation and treatment, and engage in education (including promotion), policy and program development and epidemiological analysis. The staff of YCDC work closely with physicians and nurse practitioners throughout the Yukon and several government and non-governmental agencies to reduce the incidence and spread of communicable diseases.

	2004-05	2003-04	%	2002-03
Communicable Disease Control Unit	ESTIMATE	FORECAST	CHANGE	ACTUAL
Medical Tests Conducted (1)				
Sexually Transmitted Diseases (STD)	5,400	5,400	0%	5,288
Communicable Diseases (CD)	6,500	6,500	0%	6,853
Reproductive Health (RH) (2)	80	80	0%	122
Tuberculosis (TB)	600	620	-3%	922
Total Number of Clients Seen	12,580	12,600	0%	13,185
Patient Contacts				
Drop-ins (3)	2,400	2,400	0%	2,150
Outreach	800	844	-5%	278

- (1) Testing is expected to remain at current levels because of increased awareness among general public and health care providers about the incidence and the importance of screening.
- (2) Reproductive Health testing refers to pregnancy testing and pap smears.
- (3) YCDC began tracking the number of clients seen at the drop-in clinic in November 2002; the statistic reported for 02/03 is prorated based on data collected for the last 5 months of this fiscal year.

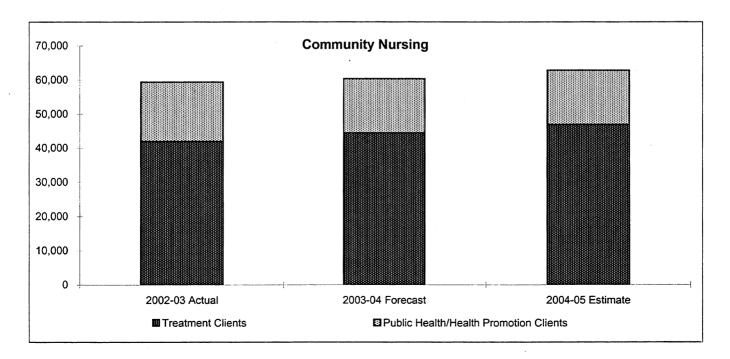


HEALTH SERVICES Community Nursing and Emergency Medical Services Community Nursing

STATISTICS

- Community Nursing provides public health, treatment and 24-hour emergency services in all Yukon rural communities. Public Health/Health Promotion activities which assist all people in the Yukon to increase their level of health is a major focus for Community Nursing.
- Community Nurses are required to provide specialized clinical care in rural communities where immediate physician services are not available. In order to provide that care, Community Nurses require specialized training to allow them to function as Community Nurse Practitioners.

	2004-05	2003-04	%	2002-03
Community Nursing	ESTIMATE	FORECAST	CHANGE	ACTUAL
Rural Communities				
Treatment Clients per year	46,989	44,511	6%	42,033
Public Health/Health Promotion Clients per year	15,895	15,893	0%	17,407
Transfers to Higher Level of Care Ground Medevacs per year (clients) Air Medevacs per year (clients) Ground/Air/Ambulance per year (clients)	210 78 130	195 76 129	8% 3% 1%	151 63 183



HEALTH SERVICES Community Nursing and Emergency Medical Services Whitehorse Health Centre

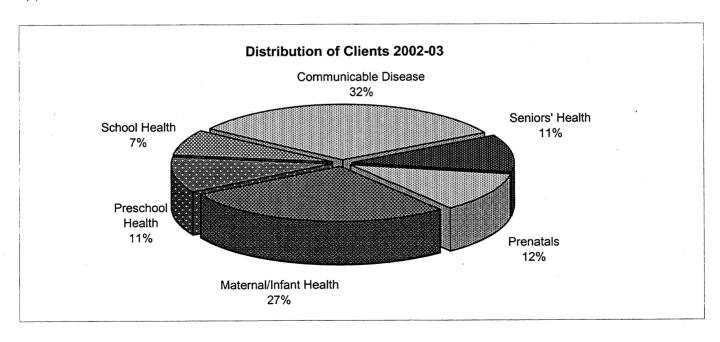
STATISTICS

• The Whitehorse Health Centre promotes the health and well-being of individuals, families, and groups within the City of Whitehorse and surrounding areas. Programming includes prenatal education to expectant parents, as well as special programs for pregnant teens and teen parents, Maternal/Infant Health Services, Healthy Family Program, School Outreach Program, Seniors' Health Program, and Communicable Disease Program including foreign travel.

Whitehorse Health Centre Clients	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
Prenatals	899	897	0%	1,174
Maternal/Infant Health (1)	4,490	4,389	2%	2,783
Preschool Health	1,159	1,159	0%	1,074
School Health	856	855	0%	754
Communicable Disease (2)	6,800	6,660	2%	3,265
Seniors' Health	824	823	0%	1,107

⁽¹⁾ Healthy Families Program continues to maintain increased surveillance.

⁽²⁾ Increased flu vaccinations.



HEALTH SERVICES Community Nursing and Emergency Medical Services Ambulance Services

STATISTICS

 Yukon Ambulance Services provides emergency transportation for residents and non-residents throughout the Territory. In Whitehorse, the Ambulance Station is staffed 24 hours a day. In rural communities, the service is provided by on-call volunteers. The community provides the volunteers and Yukon Government provides the ambulance, equipment and training.

Ambulance Services	2004 ESTIMATE	2003 FORECAST	% CHANGE	2002 ACTUAL
Whitehorse				
Transfers Medical Emergencies Trauma Other	720 1,200 500 720	699 1,149 494 681	3% 4% 1% 6%	721 1,107 498 556
Total Ambulance Calls	3,140	3,023_	4%	2,882
Rural Communities Total Ambulance Calls	1,200	1,144	5%	1,092
Transfer by Medevac Team *				
In Territory Out of Territory	285 285	272 272	5% 5%	289 239
Total Medevacs	570	544	5%_	528

Medevac team is used when responding to patients with higher medical acuity needs. A medevac team includes a medevac nurse.

Note: Statistics are reported for the calendar year.

REGIONAL SERVICES

PROGRAM OBJECTIVE

• To provide and coordinate services that strengthen the social well-being of individuals, families and communities in rural Yukon.

O&M EXPENDITURES (\$000'S)	2004-05	2003-04	%	2002-03
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Activities Program Management Family and Children's Services Social Services	2,222	2,119	5%	2,091
	765	735	4%	727
	983	1,103	-11%	914
Youth Justice Total Regional Services	3,983	3,974	-24% 0%	3,735
Allotments Personnel Other Transfer Payments	1,962	1,859	6%	1,719
	951	925	3%	993
	1,070	1,190	-10%	1,023
Total Allotments	3,983	3,974	0%	3,735

RECOVERIES AND REVENUE (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
RECOVERIES				
Policy, Planning and Administration				44.44
Prior Years' Recoveries	0	8	-100%	(444)
Family and Children's Services				
Child Welfare - DIAND	6,376	6,426	-1%	7,235
Federal Child Benefit	285	285	0%	314
Client Recovery	4	4	0%	29
Transition Home - DIAND	228	228	0%	514
Dawson Shelter - DIAND	21	21	0%	0
Young Offenders Agreement	1,102	1,080	2%	1,060
Youth Criminal Justice				
 Cost Sharing Agreements 	256	212	21%	280
Prior Years' Recoveries	0	899	-100%	(1,631)
Social Services				
Social Services - DIAND	650	650	0%	506
Client Recovery	50	50	0%	71
Yukon Child Benefit - DIAND	240	240	0%	240
Continuing Care Facilities - Whitehorse				
- DIAND	1,061	931	14%	1,722
- Residents	783	683	15%	482
- Adult Day Program	13	13	0%	2
- Prior Years' Recoveries	0	56	-100%	741
McDonald Lodge - Dawson				
- DIAND	250	250	0%	224
- Residents	60	60	0%	47
- Prior Years' Recoveries	0	0	0%	(662)
Home Care - DIAND	100	100	0%	79
Home Care - Dawson - DIAND	10	10	0%	15
Health Services				
Primary Health Care Transition Fund	1,921	610	215%	33
Third Party - Medical Care	25	25	0%	19
Third Party - Hospital Care	65	135	-52%	32
Third Party - Medical Travel	200	105	90%	117

RECOVERIES AND REVENUE (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
RECOVERIES (cont'd)				
Health Services (cont'd)				
Emergency Travel Recoveries				
 Non-Insured Health Benefits Medical 				<u></u>
Travel	850	815	4%	731
 Non-Residents Medical Travel 	200	305	-34%	77
Reciprocal Billing	1,430	1,290	11%	1,243
Communication Aids	255	255	0%	189
Hearing Assessments	30	30	0%	88
Environmental Health - Foodsafe Course	1	1	0%	1
Health Promotion - Tobacco Control Program Community Nursing	251	354	-29%	163
- Patient Services	274	274	0%	307
- Drug Recoveries	17	17	0%	27
- Lower Post Recovery	26	26	0%	26
	93	110	-15%	141
- Rent/Utility Recoveries	2	2	0%	1
- Dietary Recoveries	- 50	50	0%	55
- Whitehorse Health Centre Vaccines	90	164	-45%	105
- Third Party - Ambulance		50	-43 % -100%	53
Prior Years' Recoveries	0		-100 /6	
TOTAL RECOVERIES	17,269	16,824	3%	14,232
•				
REVENUE				
Health Services				
Registration and Fees	34	34	0%	36
Environmental Health - Inspection/Permits	8	8	0%	12
_				
	42	42	0%	48
Amentination of Deformed Conital Contributions	1,337	1,321	1%	1,290
Amortization of Deferred Capital Contributions	1,301	1,021	1 /0	1,200
TOTAL REVENUE	1,379	1,363	1%	1,338

	2004-05	2003-04	%	2002-03
TRANSFER PAYMENTS (\$000'S)	ESTIMATE	FORECAST	CHANGE	ACTUAL
GRANTS				
Family and Children's Services				
Adoption Subsidies	87	87	0%	56
Child Care Operating Grants	2,253	2,253	0%	1,776
Child Care Subsidies	2,854	2,854	0%	2,971
Federal Child Benefit - Whitehorse	180	180	0%	233
Youth Allowance	2	2	0%	0
Social Services				
Alcohol and Drug -				
Education and Prevention	10	10	0%	8
Employment Incentive Grants	370	270	37%	217
Social Assistance - Whitehorse	7,956	8,702	-9%	7,700
Yukon Seniors' Income Supplement	228	228	0%	195
Pioneer Utility Grant	734	734	0%	544
Rehabilitation Subsidies	30	25	20%	4
In-Lieu of Property Taxes - Continuing Care	250	197	27%	197
Health Services				
Medical Travel Subsidies	165	165	0%	153
In-Lieu of Property Taxes - Community				
Nursing	64	64	0%	58
Regional Services				
Federal Child Benefit - Region	43	43	0%	61
Social Assistance - Region	940	1,060	-11%	887
Total Grants	16,166	16,874	-4%	15,060

TRANSFER PAYMENTS (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
CONTRIBUTIONS				
Policy, Planning and Administration				
Yukon Health and Social Services Council	40	40	0%	43
United Way	10	10	0%	10
Kids' Recreation Fund	60	60	0%	60
Food for Learning	30	30	0%	30
Prior Years' Contributions	0	0	0%	12
Family and Children's Services				
Kwanlin Dun First Nation Child Welfare	64	64	0%	65
Community Development Projects	10	10	0%	6
Foster Parent Association	10	10	0%	10
Prior Years' Contributions	0	0	0%	47
Social Services				
Whitehorse Transit - Handi Bus	184	184	0%	184
Salvation Army	68	. 0	100%	40
Prior Years' Contributions	0	0	0%	20
Health Services				
Primary Health Care Transition Fund			201	
 Child Development Centre 	70	70	0%	0
- FAS Society of the Yukon	70	70	0%	0
- Ambulatory Care Reporting	60	0	100%	0
Yukon Medical Association				004
 Medical Practice Insurance 	262	262	0%	261
- Education	200	200	0%	200
 Physician Recruitment/Retention Initiatives 	*****************************	127	0%	227
Medical Student Bursary	10	10	0%	0
Rural Incentive	5	5	0%	0
Yukon Hospital Insurance Services	8,850	8,850	0%	8,754
Yukon Hospital Corporation	24,263	22,693	7%	20,672
Health Investment Fund	77	77	0%	157
Yukon Registered Nurses Association				
 Nursing Education Fund 	50	50	0%	50
- Nursing Advisory Committee	10	10	0%	18
 Nurses Post Basic Specialty Education Fund 	75	75	0%	75
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TRANSFER PAYMENTS (\$000'S)	2004-05 ESTIMATE	2003-04 FORECAST	% CHANGE	2002-03 ACTUAL
CONTRIBUTIONS (cont'd)				
Health Services (cont'd)				
Recreation and Parks Association	10	10	0%	6
Prior Years' Contributions	0	88	-100%	28
Regional Services				
Liard Family Support	43	43	0%	43
Ross River Dena Family Support	44	44	0%	32
, ,,				
Total Contributions	34,702	33,092	5%	31,050
TOTAL TRANSFER PAYMENTS	50,868	49,966	2%	46,110