

## VOTE 51 DEPARTMENT OF COMMUNITY SERVICES

#### MINISTER

Hon. G. Hart

### **DEPUTY MINISTER**

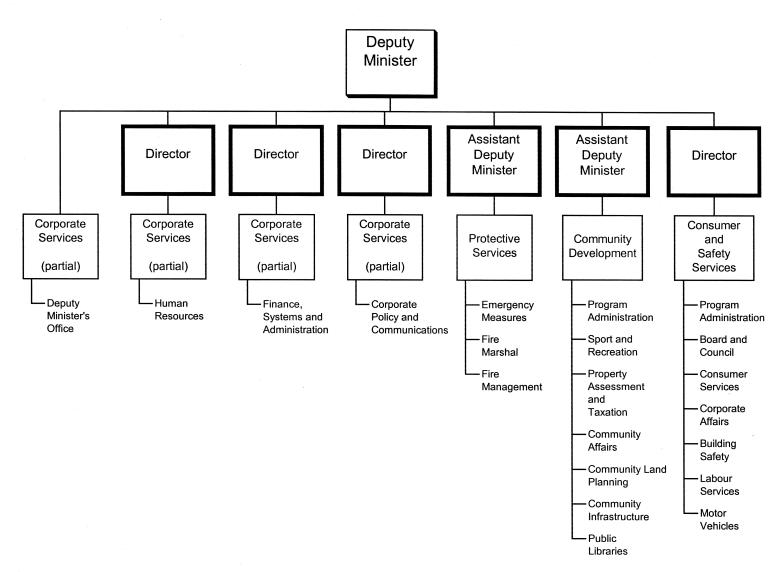
### M. Tremblay

#### **DEPARTMENTAL OBJECTIVES**

- To promote sustainable healthy communities by supporting local governments, community
  organizations, and the volunteer sector; encouraging active living through sport and recreation; and
  directly providing community services, planning and zoning, property assessment and taxation,
  infrastructure and land development.
- To protect public safety through driver and vehicle programs; to provide community educational
  opportunities through public library programs; and to provide bilingual inquiry services to the public
  and Yukon government departments.
- To support the health, safety and protection of the public through programs such as the application of minimum building, electrical and mechanical codes; equitable and responsible employment practices; and orderly and accountable professional and commercial activity.
- To protect broad consumer interests through the provision of education, information and enforcement services.
- To assist and enable communities and people to protect themselves from the threat of wildland fire, structural fire and other emergencies or disasters, through the provision and administration of wildland fire, structural fire and emergency preparedness programs.
- To work in partnership with the Yukon Housing Corporation and the Yukon Liquor Corporation to support community development and facilitate the delivery of Territorial Agent services in Yukon communities.

## **DEPARTMENT OF COMMUNITY SERVICES**

### RELATIONSHIP BETWEEN ORGANIZATION AND PROGRAMS



Notes: 1. Dark outlined boxes represent positions reporting directly to the Deputy Minister. Other boxes represent programs. Activities are listed below the programs. Programs identified as "partial" represent responsibility for the program being shared by two or more positions reporting directly to the Deputy Minister. 2. The Department of Community Services, Yukon Housing Corporation, and Yukon Liquor Corporation utilize a shared services approach to the delivery of administrative functions (e.g. finance, systems and administration, human resources, and policy and communications, etc.)

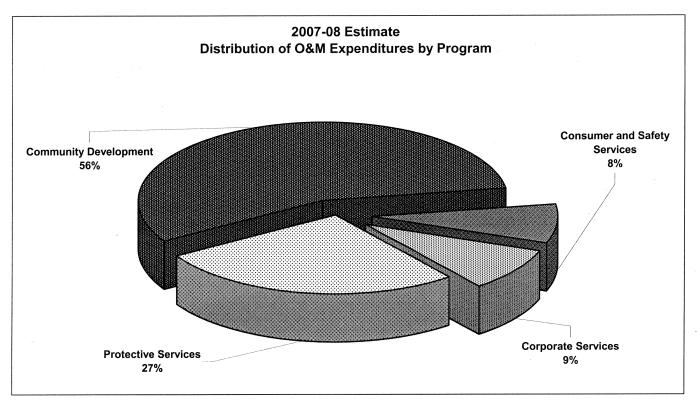
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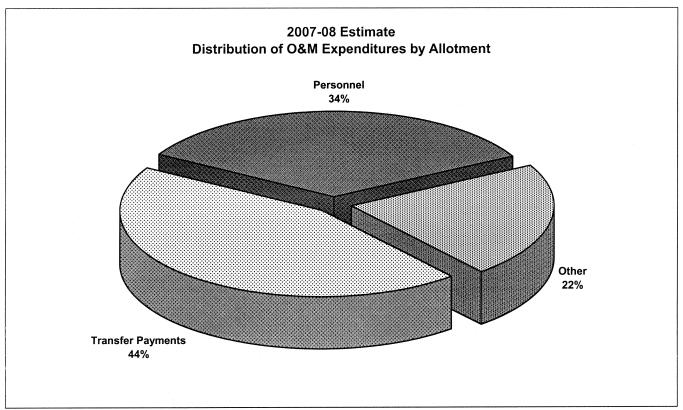
|  | 2007-08  | 2006-07  | %      | 2005-06 |
|--|----------|----------|--------|---------|
| FINANCIAL SUMMARY (\$000s)                     | ESTIMATE | FORECAST | CHANGE | ACTUAL  |
|  |          |          |        |         |
| Operation and Maintenance Expenditures         |          |          |        |         |
|  |          |          |        |         |
| Corporate Services                             | 4,566    | 4,443    | 3%     | 4,038   |
| Protective Services                            | 13,858   | 14,308   | -3%    | 13,619  |
| Community Development                          | 28,833   | 32,303   | -11%   | 29,070  |
| Consumer and Safety Services                   | 4,177    | 4,064    | 3%     | 3,908   |
| Total Operation and Maintenance Vote 51        | 51,434   | 55,118   | -7%    | 50,635  |
|  |          |          |        |         |
| Amortization Expense                           | 974      | 896      | 9%     | 772     |
|  |          |          |        |         |
| Revenues                                       |          |          |        | •       |
| Taxes and General Revenues                     | 8,158    | 8,720    | -6%    | 8,426   |
| Third-Party Recoveries                         | 3,628    | 3,532    | 3%     | 3,417   |
| Recoveries from Canada                         | 358      | 202      | 77%    | 306     |
| Amortization of Deferred Capital Contributions | 48       | 47       | 2%     | 11      |
| Total Revenues                                 | 12,192   | 12,501   | -2%    | 12,160  |
|  |          |          |        |         |
| Allotments                                     |          |          |        |         |
| Personnel                                      | 17,465   | 17,495   | 0%     | 16,876  |
| Other  | 11,123   | 14,984   | -26%   | 11,199  |
| Transfer Payments                              | 22,846   | 22,639   | 1%     | 22,560  |
| Total Allotments                               | 51,434   | 55,118   | -7%    | 50,635  |
|  |          |          |        |         |
|  |          |          |        |         |

#### Note:

Restated 2005-06 Actual and 2006-07 Forecast to be consistent with the 2007-08 Estimate presentation.

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### **CORPORATE SERVICES**

#### **PROGRAM OBJECTIVES**

- To provide Community Services, Yukon Housing Corporation and Yukon Liquor Corporation managers with direction, guidance and support services in the management and operation of human resource, financial and information systems and related administrative processes to ensure that resources are utilized effectively and efficiently in a coordinated manner.
- To provide legislative, policy, program development and communication support; to undertake corporate strategic and project specific planning; and to carry out program reviews and evaluations.

| O&M EXPENDITURES (\$000s)           | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|-------------------------------------|---------------------|---------------------|-------------|-------------------|
| A cativitation                      |                     |                     |             |                   |
| Activities                          | 202                 | 404                 | 200/        | 250               |
| Deputy Minister's Office            | 392                 | 491                 | -20%        | 359               |
| Human Resources                     | 727                 | 609                 | 19%         | 565               |
| Finance, Systems and Administration | 2,583               | 2,497               | 3%          | 2,298             |
| Corporate Policy and Communications | 864                 | 846                 | 2%          | 816               |
| Total Corporate Services            | 4,566               | 4,443               | 3%          | 4,038             |
|                                     |                     |                     |             |                   |
| Allotments                          |                     |                     |             |                   |
| Personnel                           | 4,014               | 3,957               | 1%          | 3,689             |
| Other                               | 552                 | 486                 | 14%         | 349               |
| Transfer Payments                   | 0                   | 0                   | 0%          | 0                 |
| Total Allotments                    | 4,566               | 4,443               | 3%          | 4,038             |

#### **PROTECTIVE SERVICES**

#### **PROGRAM OBJECTIVES**

- To promote and foster emergency preparedness through the provision of guidance, coordination and support for the safety of people, mitigation of risk, protection of property, provision of public information, and the continuity of government in the event of disaster or major emergencies in conjunction with other levels of government, community emergency coordinators and volunteer organizations.
- To support health, safety and public protection through the administration and enforcement of the fire prevention and protection program along with other safety related programs like fuel storage and vehicle extrication response.
- To protect communities, families, individuals, property, and other natural, historic, cultural and community values from the harmful effects of wildland fire, through the Wildfire Management program and policies and the FireSmart program.

| O&M EXPENDITURES (\$000s) | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE     | 2005-06<br>ACTUAL |
|---------------------------|---------------------|---------------------|-----------------|-------------------|
| Activities                |                     |                     |                 |                   |
| Emergency Measures        | 394                 | 391                 | 1%              | 393               |
| Fire Marshal              | 771                 | 719                 | 7%              | 851               |
|                           | 12,693              | 13,198              | -4%             | 12,375            |
| Fire Management           | 12,093              | 13,190              | <del>+</del> /0 | 12,010            |
| Total Protective Services | 13,858              | 14,308              | -3%             | 13,619            |
|                           |                     |                     | -               |                   |
| Allotments                |                     | <b>*</b>            |                 |                   |
| Personnel                 | 5,823               | 5,554               | 5%              | 5,527             |
| Other                     | 8,030               | 8,749               | -8%             | 8,087             |
| Transfer Payments         | 5                   | 5                   | 0%              | 5                 |
| Total Allotments          | 13,858              | 14,308              | -3%             | 13,619            |
|                           |                     |                     |                 | 1                 |

## PROTECTIVE SERVICES Fire Marshal

|                              | 2007<br>ESTIMATE | 2006<br>FORECAST | %<br>CHANGE | 2005<br>ACTUAL |
|------------------------------|------------------|------------------|-------------|----------------|
| Fire Responses (#) *         | 585              | 569              | 3%          | 550            |
| Inspections (#) *            | 30               | 55               | -45%        | 150            |
| Storage Tank Inspections (#) | 200              | 220              | -9%         | 187            |

<sup>\*</sup> Statistics reported on a calendar year basis.

#### COMMUNITY DEVELOPMENT

#### PROGRAM OBJECTIVES

- To develop and implement local area land use plans, provide support services for community
  planning and zoning, and provide for the orderly development of residential, commercial, industrial
  and recreational lands.
- To encourage, strengthen, enable, and support local government in the Yukon.
- To establish and nurture partnerships with Yukon people, community organizations and the volunteer sector.
- To provide all Yukon taxing authorities with current, accurate and equitable property assessments, and establish general property tax rates for all areas outside municipalities.
- To promote health and safety in unincorporated communities throughout the Yukon through community infrastructure such as landfills, water and sewer projects and residential/commercial subdivisions; and providing advice and project assistance to municipalities and Yukon First Nations upon request.
- To encourage and support active living and healthy lifestyles in communities through the promotion and development of recreation and sport.
- To provide bilingual inquiry services to the public and Yukon government departments.
- To support the growth and development of Yukon people, associations and communities by providing community education, information, culture and recreation opportunities and resources through public libraries.

|                                  | 2007-08  | 2006-07  | %      | 2005-06 |
|----------------------------------|----------|----------|--------|---------|
| O&M EXPENDITURES (\$000s)        | ESTIMATE | FORECAST | CHANGE | ACTUAL  |
|                                  |          | ·        |        |         |
| Activities                       |          |          |        |         |
| Program Administration           | 561      | 551      | 2%     | 518     |
| Sport and Recreation *           | 3,496    | 3,751    | -7%    | 3,644   |
| Property Assessment and Taxation | 3,734    | 3,741    | 0%     | 3,697   |
| Community Affairs                | 17,669   | 21,085   | -16%   | 17,602  |
| Community Land Planning          | 392      | 392      | 0%     | 392     |
| Community Infrastructure         | 1,364    | 1,204    | 13%    | 1,631   |
| Public Libraries                 | 1,617    | 1,579    | 2%     | 1,586   |
|                                  |          |          |        |         |
| Total Community Development      | 28,833   | 32,303   | -11%   | 29,070  |
| Allotments                       |          |          |        |         |
| Personnel *                      | 4,091    | 4,453    | -8%    | 4,306   |
| Other                            | 1,901    | 5,216    | -64%   | 2,209   |
| Transfer Payments                | 22,841   | 22,634   | 1%     | 22,555  |
| Hansiel Fayineills               | 22,341   | 22,004   | 1 /0   | 22,000  |
| Total Allotments                 | 28,833   | 32,303   | -11%   | 29,070  |
|                                  |          |          |        |         |
|                                  |          |          |        |         |

The 2007-08 Estimate figures include \$100 thousand, and the 2006-07 Forecast and 2005-06 Actual figures include \$500 thousand for Government of Yukon employees seconded to Canada Winter Games.

## COMMUNITY DEVELOPMENT Sport and Recreation

### **STATISTICS**

• Contributions to Summer Pool, Recreation Facility Operations, Programs, and Recreation Directors.

|                   | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|-------------------|---------------------|---------------------|-------------|-------------------|
| Local Authorities |                     |                     |             |                   |
| Beaver Creek      | 33,200              | 33,200              | 0%          | 33,200            |
| Burwash Landing   | 7,400               | 7,400               | 0%          | 7,400             |
| Carcross          | 54,800              | 54,800              | 0%          | 54,800            |
| Destruction Bay   | 7,200               | 7,200               | 0%          | 7,200             |
| Keno City         | 3,200               | 3,200               | 0%          | 3,200             |
| Marsh Lake        | 39,600              | 39,600              | 0%          | 24,600            |
| Mount Lorne       | 39,400              | 39,400              | 0%          | 39,400            |
| Old Crow          | 46,200              | 46,200              | 0%          | 46,200            |
| Pelly Crossing    | 51,500              | 51,500              | 0%          | 51,500            |
| Ross River        | 91,600              | 91,600              | 0%          | 91,600            |
| Tagish            | 35,300              | 35,300              | 0%          | 35,300            |
| Upper Liard       | 18,700              | 18,700              | 0%          | 18,700            |
|                   | 428,100             | 428,100             | 0%          | 413,100           |

## COMMUNITY DEVELOPMENT Sport and Recreation

| 2007-08  | 2006-07   | %   | 2005.06   |
|----------|---|---|---|
| ESTIMATE | FORECAST  | 70<br>CHANGE  | 2005-06<br>ACTUAL   |
|          |   |   |   |
|          |   |   |   |
| 24       | 23  | 4%  | 23  |
| 101      | 101   | 0%  | 101   |
| 11,300   | 11,200  | 1%  | 11,200  |
| 16       | 16  | 0%  | 15  |
| 10       | 7   | 43%   | 11  |
| 1,340    | 1,340   | 0%  | 1,240   |
| Yukon,   | 1,415,000   | 15%   | 1,519,000   |
|          |   |   |   |
| 8        | 8   | 0%  | 6   |
| 3,000    | 3,000   | 0%  | 3,000   |
| ation,   | 239.000   | 5%  | 272,000   |
| t .      | 101<br>11,300<br>16<br>10<br>1,340<br>nount.)<br>Yukon,<br>ee,<br>1,626,000 | 101 101 11,300 11,200 16 16  10 7 1,340 1,340  10unt.) 1 Yukon, 1,626,000 1,415,000  8 8 3,000 3,000  Pation fiation, | 101 101 0% 11,300 11,200 1% 16 16 0%  10 7 43% 1,340 1,340 0%  nount.) Yukon, ee,  1,626,000 1,415,000 15%  8 8 0% 3,000 3,000 0% |

## **COMMUNITY DEVELOPMENT Property Assessment and Taxation**

|  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|-------------|-------------------|
| Assessments                              |                     |                     |             |                   |
| Properties Assessed (#)                  | 20,936              | 20,568              | 2%          | 20,132            |
| Total Assessed Value (\$000s)            | 2,869,000           | 2,759,000           | 4%          | 2,601,000         |
| Cost Per Property Assessment (\$)        | 25                  | 25                  | 0%          | 25                |
| Complaints (#) - Assessment Review Board | 25                  | 50                  | -50%        | 60                |
| Appeals (#) - Assessment Appeal Board    | 5                   | 5                   | 0%          | 5                 |
| Taxation                                 |                     |                     |             |                   |
| Home Owner Grants Paid (#)               | 7,464               | 7,264               | 3%          | 6,973             |
| Average Home Owner Grant (\$)            | 416                 | 415                 | 0%          | 413               |

# COMMUNITY DEVELOPMENT Community Affairs

|  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|-------------|-------------------|
| Transfer Payments (\$)   |                     |                     |             |                   |
| Grant-in-Lieu of Property Taxes                                    | 4,327,000           | 4,327,000           | 0%          | 4,288,263         |
| Community/Local Advisory Council Operati<br>and Maintenance Grants | ion<br>70,000       | 70,000              | 0%          | 61,430            |
| Association of Yukon Communities                                   | 100,000             | 100,000             | 0%          | 100,000           |
| Comprehensive Municipal Grants                                     | 12,538,010          | 12,538,010          | 0%          | 12,538,010        |
| Total Transfer Payments  | 17,035,010          | 17,035,010          | 0%          | 16,987,703        |

# COMMUNITY DEVELOPMENT Program Administration

|  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|-------------|-------------------|
| Inquiry Centre                             |                     |                     |             |                   |
| Telephone Calls Answered (including 1-800) | 31,791              | 28,153              | 13%         | 35,429            |
| Counter Inquiries Responded                | 3,329               | 2,882               | 16%         | 3,775             |
| Written Requests Responded                 | 707                 | 604                 | 17%         | 809               |
| Building Tours Provided (tours/people)     | 89/154              | 110/120             | n/a         | 68/187            |
| French Calls Responded                     | 172                 | 155                 | 11%         | 188               |

## COMMUNITY DEVELOPMENT Community Infrastructure

|   | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|---|---------------------|---------------------|-------------|-------------------|
| Unincorporated Community Services                 |                     |                     |             |                   |
| Street Lights (#)                                 | 235                 | 235                 | 0%          | 235               |
| Water Delivery Customers (#)                      |                     |                     |             |                   |
| Carcross  | 155                 | 155                 | 0%          | 150               |
| Keno City   | 15                  | 15                  | 0%          | 16                |
| Old Crow  | 120                 | 120                 | 0%          | 120               |
| Ross River  | 160                 | 160                 | 0%          | 160               |
| (Note: # of customers within +/- 10%)             |                     |                     |             |                   |
| Sewage Eduction Services Customers (#)            |                     |                     |             |                   |
| Old Crow  | 120                 | 120                 | 0%          | 120               |
| Sewer Systems Customers (#)                       |                     |                     | •           |                   |
| Destruction Bay                                   | 12                  | 12                  | 0%          | 12                |
| Solid Waste Sites Operated (#)                    | 20                  | 20                  | 0%          | 19                |
| Mosquito Control (#)                              |                     |                     |             |                   |
| Hectares Treated with Larvicide                   | 700                 | 700                 | 0%          | 685               |
| Communities Participating in<br>Larvicide Program | 11                  | 11                  | 0%          | 11                |

## COMMUNITY DEVELOPMENT Public Libraries

|  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE  | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|--------------|-------------------|
|  |                     |                     |              |                   |
| Library Collections (#)                              |                     |                     | •••          |                   |
| Materials Processed *                                | 7,800               | 7,800               | 0%           | 7,678             |
| Material Distributed to Libraries                    | 7,900               | 7,900               | 0%           | 7,722             |
| * Figures include videos, books and audio visual mat | erial catalogued    | for Yukon Publi     | c Libraries. |                   |
|  |                     |                     |              |                   |
| Library Circulation (#)                              |                     |                     |              |                   |
| Whitehorse Public Library                            | 129,000             | 127,000             | 2%           | 125,553           |
| Communities  | 42,000              | 42,000              | 0%           | 41,550            |
| Library cards (new and renewed)                      | 11,000              | 10,500              | 5%           | 10,014            |
|  |                     |                     |              |                   |
| Library Use (#)                                      |                     |                     |              |                   |
| Whitehorse Public Library Visits                     | 250,000             | 250,000             | 0%           | 248,138           |
| Library Programs - Attendance Whitehorse             | 2,300               | 2,200               | 5%           | 2,140             |
| Library Programs - Attendance Communities            | 5,500               | 5,500               | 0%           | 5,351             |
| Reference Questions (#)                              |                     |                     |              |                   |
| Whitehorse Public Library                            | 16,500              | 16,000              | 3%           | 15,097            |
| Communities  | 6,800               | 6,500               | 5%           | 6,306             |
| External to Yukon Inter-library Loan (ILL)           | 0,000               | 0,000               | 0 70         | 0,000             |
| - Requests Filled                                    | 1,600               | 1,500               | 7%           | 1,317             |
| Internet Sessions Booked *                           | 1,000               | 1,500               | 1 70 5       | 1,017             |
|  | 32,000              | 31,000              | 3%           | 30,049            |
| - Whitehorse Public Library                          | •                   | •                   | 0%           | 25,930            |
| - Communities  | 26,000              | 26,000              | U /0         | 20,930            |

<sup>\*</sup> Internet use is a significant activity in Yukon Public Libraries, with public access available in all community libraries.

#### **CONSUMER AND SAFETY SERVICES**

#### **PROGRAM OBJECTIVES**

- To encourage and maintain equitable and responsible employment practices and to promote public interest in positive labour management relations through enforcement of minimum employment standards.
- To encourage and ensure orderly and responsible commercial activity through maintenance of enabling legislation, disclosure requirements and public information registries.
- To protect and enhance the public interest in professional and commercial services, and assist in consumer protection through education, provision of information and enforcement of legislation.
- To support, administer and enforce building, plumbing, electrical and mechanical standards in conjunction with reviewing development permits and maintaining a building information repository.
- To protect public safety through appropriate driver licensing and vehicle registration programs.
- To provide the public with an appeal process on motor vehicle licensing and regulatory decisions which balances public safety with individual rights and responsibilities.

| O&M EXPENDITURES (\$000s)          | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|------------------------------------|---------------------|---------------------|-------------|-------------------|
| Activities                         |                     |                     |             |                   |
| Program Administration             | 658                 | 626                 | 5%          | 678               |
| Board and Council                  | 102                 | 102                 | 0%          | 50                |
| Consumer Services                  | 511                 | 527                 | -3%         | 436               |
| Corporate Affairs                  | 374                 | 380                 | -2%         | 392               |
| Building Safety                    | 937                 | 944                 | -1%         | 939               |
| Labour Services                    | 355                 | 339                 | 5%          | 324               |
| Motor Vehicles                     | 1,240               | 1,146               | 8%          | 1,089             |
| Total Consumer and Safety Services | 4,177               | 4,064               | 3%          | 3,908             |
| Allotments                         |                     |                     |             |                   |
| Personnel                          | 3,537               | 3,531               | 0%          | 3,354             |
| Other                              | 640                 | 533                 | 20%         | 554               |
| Transfer Payments                  | 0                   | 0                   | 0%          | 0                 |
| Total Allotments                   | 4,177               | 4,064               | 3%          | 3,908             |
|                                    |                     |                     |             |                   |

## CONSUMER AND SAFETY SERVICES Consumer Services

### **STATISTICS**

• To provide safeguards to consumers in acquiring goods and services, in order to contribute to the efficient functioning of the marketplace and to ensure that those licensed to provide services are adequately qualified.

|   | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|---|---------------------|---------------------|-------------|-------------------|
| Yukon Professional Licences (#)             |                     |                     |             |                   |
| Insurance Companies                         | 176                 | 176                 | 0%          | 166               |
| Agents, Salespersons, Adjusters and Brokers | 590                 | 590                 | 0%          | 590               |
| Medical Professionals                       | 190                 | 206                 | -8%         | 181               |
| Medical Practice Corporations               | 33                  | 32                  | 3%          | 31                |
| Chiropractors                               | 10                  | 9                   | 11%         | 9                 |
| Dental Professionals                        | 37                  | 37                  | 0%          | 30                |
| Dental Corporations                         | 8                   | 7                   | 14%         | 6                 |
| Dental Hygienists/Therapists                | 28                  | 28                  | 0%          | 25                |
| Dental Technicians                          | 3                   | 3                   | 0%          | 3                 |
| Optometrists                                | 6                   | 5                   | 20%         | 6                 |
| Pharmacists                                 | 40                  | 38                  | 5%          | 35                |
| Physiotherapists *                          | 21                  | 0                   | 100%        | 0                 |
| Licensed Practical Nurses                   | 70                  | 70                  | 0%          | 72                |
| Collection Agencies                         | 36                  | 36                  | 0%          | 33                |
| Collection Agency Employees                 | 1,700               | 1,700               | 0%          | 1,692             |
| Real Estate Agencies                        | 8                   | 8                   | 0%          | 8                 |
| Real Estate Salespersons                    | 35                  | 35                  | 0%          | 33                |
| Private Investigators and Security Guards   | 55                  | 50                  | 10%         | 53                |
| Security Agencies                           | 14                  | 14                  | 0%          | 12                |
| Funeral Directors                           | 2                   | 2                   | 0%          | 2                 |
| Pawn Brokers and Second Hand Dealers        | 3                   | 3                   | 0%          | 3                 |

<sup>\*</sup> Physiotherapists' licences were not required prior to 2007-08.

## CONSUMER AND SAFETY SERVICES Consumer Services

|  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|-------------|-------------------|
| Inquiries/Complaints (#)                 |                     |                     |             |                   |
| Consumer Inquiries                       | 265                 | 264                 | 0%          | 294               |
| Dental                                   | 160                 | 160                 | 0%          | 122               |
| Insurance                                | 600                 | 769                 | -22%        | 686               |
| Landlord and Tenant                      | 800                 | 830                 | -4%         | 778               |
| Licensed Practical Nurses                | 115                 | 115                 | 0%          | 128               |
| Pharmacists                              | 80                  | 85                  | -6%         | 71                |
| Security/Investigator                    | 70                  | 75                  | -7%         | 69                |
| Real Estate                              | 69                  | 69                  | 0%          | 66                |
| Other                                    | 220                 | 220                 | 0%          | 204               |
| Boards of Inquiry/Arbitrations (#)       |                     |                     |             |                   |
| Dental                                   | 1                   | 0                   | 100%        | 0                 |
| Insurance                                | 1                   | 0                   | 100%        | 0                 |
| Landlord and Tenant                      | 1                   | 0                   | 100%        | 0                 |
| Pharmacists                              | 1                   | 0                   | 100%        | 0                 |
| Real Estate                              | 1                   | 0                   | 100%        | 0                 |
| Other                                    | 1                   | 0                   | 100%        | 0                 |
| Yukon Medical Council                    |                     |                     |             |                   |
| Medical Practitioner Licensing Inquiries | 650                 | 650                 | 0%          | 680               |
| Complaints against a Physician           | 4                   | 4                   | 0%          | 7                 |

## CONSUMER AND SAFETY SERVICES Consumer Services

|   | 2007-08   | 2006-07                           | %              | 2005-06                           |
|---|---|-----------------------------------|----------------|-----------------------------------|
|   | ESTIMATE  | FORECAST                          | CHANGE         | ACTUAL                            |
| Lotteries/Games of Chance Activities  |   |                                   |                |                                   |
| Licenses Issued (#)   | 122   | 122                               | 0%             | 118                               |
| Amount Wagered: - Bingos (\$) - Raffles and Sport Pools (\$) - Casinos, gross profit (\$)   | 2,825,000   | 2,770,000                         | 2%             | 2,723,119                         |
|   | 940,000   | 1,075,000                         | -13%           | 1,066,416                         |
|   | 25,000  | 20,000                            | 25%            | 19,960                            |
| Prizes: - Bingos (\$) - Raffles and Sport Pools (\$)  | 2,105,000   | 2,100,000                         | 0%             | 2,095,508                         |
|   | 400,000   | 458,000                           | -13%           | 457,228                           |
| Expenses: - Bingos (\$) - Raffles and Sport Pools (\$) - Casinos (\$)   | 220,000   | 200,000                           | 10%            | 197,176                           |
|   | 60,000  | 67,000                            | -10%           | 66,532                            |
|   | 5,000   | 5,000                             | 0%             | 4,672                             |
| Net: Proceeds used for Charitable Objec - Bingos (\$) - Raffles and Sport Pools (\$) - Casinos (\$)   | 500,000   | 470,000                           | 6%             | 430,435                           |
|   | 480,000   | 550,000                           | -13%           | 542,656                           |
|   | 20,000  | 15,000                            | 33%            | 15,288                            |
| Diamond Tooth Gertie's: * Blackjack, Wheels of Fortune, Roulette Drop (Amount Wagered \$) Win (Amount Paid Out \$) Hold (Balance held by organization before expenses \$) | and Red Dog:<br>1,458,000<br>1,097,000<br>361,000 | 1,457,411<br>1,097,012<br>360,399 | 0%<br>0%<br>0% | 1,630,853<br>1,218,573<br>412,280 |
| Poker Revenue (\$)  | 89,000  | 88,680                            | 0%             | 77,415                            |
| Slot Machines: Coin In (\$) Coin Out (\$) Gross Revenue (\$)  | 17,997,000  | 17,996,897                        | 0%             | 13,727,827                        |
|   | 16,493,000  | 16,492,969                        | 0%             | 12,529,107                        |
|   | 1,504,000   | 1,503,928                         | 0%             | 1,198,720                         |

<sup>\*</sup> Diamond Tooth Gertie's statistics reported on a calendar year.

## CONSUMER AND SAFETY SERVICES Corporate Affairs

- To protect and enhance the public interest in professional and commercial activities.
- To establish and maintain enabling legislation and basic disclosure and information requirements related to commercial activities.

|                                     | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|-------------------------------------|---------------------|---------------------|-------------|-------------------|
|                                     | LOTIMATE            | 101120/101          | OTIVITOL    | 7,0107,2          |
| Corporate Registry                  |                     |                     |             |                   |
| All Transactions (#)*               | 9,000               | 17,500              | -49%        | 9,896             |
| Revenue (\$)                        | 314,000             | 250,000             | 26%         | 264,256           |
| Partnership/Business Names Registry |                     |                     |             |                   |
| All Transactions (#)*               | 2,500               | 2,300               | 9%          | 2,830             |
| Revenue (\$)                        | 36,000              | 33,000              | 9%          | 38,000            |
| Personal Property Security          |                     |                     |             |                   |
| Financing Statements/Changes (#)    | 5,000               | 6,000               | -17%        | 5,655             |
| Searches Conducted (#)              | 5,000               | 6,000               | -17%        | 5,759             |
| Revenue (\$)                        | 75,000              | 80,000              | -6%         | 55,329            |
| Societies                           |                     |                     |             |                   |
| All Transactions (#)*               | 1,500               | 1,500               | 0%          | 1,439             |
| Revenue (\$)                        | 6,000               | 8,000               | -25%        | 6,967             |
| Securities                          |                     |                     |             |                   |
| Annual Information Form/            |                     |                     |             |                   |
| Prospectuses filed (#)              | 4,000               | 4,500               | -11%        | 3,000             |
| Brokers/Salespersons Registration   |                     |                     |             |                   |
| (CARS) Transactions (#)*            | 400                 | 400                 | 0%          | 392               |
| Other Filings (#)                   | 500                 | 500                 | 0%          | 500               |
| Registrar's Orders (#)              | 75                  | 100                 | -25%        | 110               |
| Revenue (\$)                        | 1,800,000           | 1,400,000           | 29%         | 1,523,934         |

<sup>\*</sup> Corporate Affairs Registry System (CARS)Transactions: these are all registrations that are tracked by the computer systems. These do not include phone calls, personal inquiries, searches etc. Includes online public searches.

## CONSUMER AND SAFETY SERVICES Building Safety

|                                      | 2007<br>ESTIMATE | 2006<br>FORECAST | %<br>CHANGE | 2005<br>ACTUAL |
|--------------------------------------|------------------|------------------|-------------|----------------|
| Codes and Standards *                |                  |                  |             |                |
| Permits Issued (#)                   |                  |                  |             |                |
| Building                             | 600              | 694              | -14%        | 577            |
| Plumbing                             | 100              | 101              | -1%         | 100            |
| Development                          | 50               | 62               | -19%        | 86             |
| Electrical                           | 1,100            | 1,122            | -2%         | 1,094          |
| Gas                                  | 300              | 462              | -35%        | 150            |
| New Boiler and Pressure Vessels      | 60               | 58               | 3%          | 43             |
| Total Permits Issued                 | 2,210            | 2,499            | -12%        | 2,050          |
| Building File Information Requests * | 1,500            | 1,538            | -2%         | 1,684          |
| Inspections (#) *                    |                  |                  |             |                |
| Building                             | 2,500            | 1,956            | 28%         | 2,517          |
| Plumbing                             | 350              | 368              | -5%         | 385            |
| Electrical                           | 1,100            | 1,092            | 1%          | 1,151          |
| Elevators                            | 45               | 40               | 13%         | 38             |
| Boiler and Pressure Vessels          | 550              | 487              | 13%         | 628            |
| Gas                                  | 300              | 533              | -44%        | 504            |
| Total Inspections                    | 4,845            | 4,476            | 8%          | 5,223          |

<sup>\*</sup> Statistics reported on a calendar year basis.

## CONSUMER AND SAFETY SERVICES Labour Services

### **STATISTICS**

• To ensure compliance with minimum standards of employment for wages and working conditions in order to establish a fair and equitable work environment for the labour force.

|  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|-------------|-------------------|
|  |                     |                     |             |                   |
| Wage Offence Complaints Investigated (#)           | 100                 | 140                 | -29%        | 89                |
| Wage Offences (#)                                  | 180                 | 230                 | -22%        | 169               |
| Inquiries (#)                                      | 3,250               | 3,350               | -3%         | 3,136             |
| Wages Collected (\$)                               | 100,000             | 130,000             | -23%        | 123,392           |
| Wages Uncollected (\$)                             | 9,500               | 11,000              | -14%        | 14,264            |
| Certificates for Wages Issued (\$) *               | 15,000              | 20,000              | -25%        | 15,592            |
| Certificates for Wages Filed (\$) *                | 4,500               | 6,000               | -25%        | 7,425             |
| Administration Fees on Certificates Issued (\$) ** | 1,500               | 1,500               | 0%          | 1,482             |
| Assessment of Administrative Penalty (#)           | 2,000               | 1,000               | 100%        | 0                 |

<sup>\*</sup> Supplementary certificates are also included in both columns (against Directors of Corporations).

<sup>\*\*</sup> Estimated administrative fees and penalties levied as a result of changes made in 1998 to the Employment Standards Act.

## CONSUMER AND SAFETY SERVICES Motor Vehicles

|                                  | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|----------------------------------|---------------------|---------------------|-------------|-------------------|
| Motor Vehicles Registrations (#) |                     |                     |             |                   |
| Private                          | 33,000              | 29,816              | 11%         | 29,209            |
| Commercial                       | 6,300               | 6,164               | 2%          | 6,023             |
| Dealer                           | 200                 | 154                 | 30%         | 177               |
| Motorcycles                      | 1,000               | 939                 | 6%          | 877               |
| Snow machine/ATV                 | 1,600               | 1,321               | 21%         | 1,259             |
| Trailer                          | 5,400               | 4,491               | 20%         | 4,717             |
| Rental                           | 2,000               | 1,982               | 1%          | 1,360             |
|                                  | 49,500              | 44,867              | 10%         | 43,622            |
| Operators Licences (approximate) | 23,600              | 23,509              | 0%          | 23,397            |

<sup>•</sup> Above statistics reflect active registrations/licences in a fiscal year, not number issued.

| REVENUES (\$000s)                    | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--------------------------------------|---------------------|---------------------|-------------|-------------------|
| TAXES AND GENERAL REVENUES           |                     |                     |             |                   |
| Protective Services                  |                     |                     | 1           |                   |
| Fuel Storage Tank Permits            | 4                   | 4                   | 0%          | 2                 |
| Community Development                |                     |                     |             |                   |
| Interest on Local Improvement        | 200                 | 146                 | 37%         | 101               |
| General Property Tax                 | 2,300               | 2,523               | -9%         | 2,260             |
| Grant-in-Lieu                        | 140                 | 143                 | -2%         | 173               |
| Property Subdivision Application Fee | 7                   | 9                   | -22%        | 8                 |
| Library Fines                        | 8                   | 8                   | 0%          | 7                 |
| Photocopier Fees                     | 5                   | 3                   | 67%         | 5                 |
| Prior Years' Revenue                 | 0                   | 0                   | 0%          | 32                |
| Consumer and Safety Services         |                     |                     |             |                   |
| Professional/Consumer Licensing      | 178                 | 230                 | -23%        | 272               |
| Business/Corporate Licensing         | 1,800               | 1,705               | 6%          | 1,904             |
| Building Safety Licences and Fees    | 275                 | 275                 | 0%          | 374               |
| Private Vehicle Licences             | 1,126               | 1,198               | -6%         | 1,117             |
| Commercial Vehicle Licences          | 1,779               | 1,995               | -11%        | 1,824             |
| Miscellaneous Motor Vehicle Revenue  | 336                 | 480                 | -30%        | 342               |
| Prior Years' Revenue                 | 0                   | 1                   | -100%       | 5                 |
| Total Taxes and General Revenues     | 8,158               | 8,720               | -6%         | 8,426             |
|                                      |                     |                     |             |                   |

| REVENUES (\$000s)  | 2007-08<br>ESTIMATE           | 2006-07<br>FORECAST            | %<br>CHANGE                       | 2005-06<br>ACTUAL             |
|--|-------------------------------|--------------------------------|-----------------------------------|-------------------------------|
| THIRD-PARTY RECOVERIES   |                               |                                |                                   |                               |
| Corporate Services Shared Services   | 2,561                         | 2,561                          | 0%                                | 2,382                         |
| Protective Services Prior Years' Recoveries  | 0                             | 0                              | 0%                                | 1                             |
| Community Development Community Recreation/Active Living Sport Community Assessments Water and Sewer Services Mosquito Control | 87<br>323<br>375<br>261<br>21 | 105<br>294<br>331<br>212<br>29 | -17%<br>10%<br>13%<br>23%<br>-28% | 75<br>323<br>358<br>250<br>28 |
| Total Third-Party Recoveries   | 3,628                         | 3,532                          | 3%                                | 3,417                         |
| RECOVERIES FROM CANADA   |                               |                                |                                   | ,                             |
| Protective Services Emergency Measures   | 100                           | 0                              | 100%                              | 98                            |
| Community Development Sport Author Readings  | 252<br>4                      | 192<br>6                       | 31%<br>-33%                       | 195<br>9                      |
| Consumer and Safety Services  Motor Vehicle  | 2                             | 4                              | -50%                              | 4                             |
| Total Recoveries from Canada   | 358                           | 202                            | 77%                               | 306                           |
| Amortization of Deferred Capital Contributions   | 48                            | 47                             | 2%                                | 11_                           |
| TOTAL REVENUES   | 12,192                        | 12,501                         | -2%                               | 12,160                        |
|  |                               |                                |                                   |                               |

| TRANSFER PAYMENTS (\$000s)   | 2007-08<br>ESTIMATE | 2006-07<br>FORECAST | %<br>CHANGE | 2005-06<br>ACTUAL |
|--|---------------------|---------------------|-------------|-------------------|
| GRANTS   |                     |                     |             |                   |
| Community Development In-Lieu of Property Taxes * Community/Local Advisory Council | 4,327               | 4,327               | 0%          | 4,288             |
| Operation and Maintenance Grants   | 70                  | 70                  | 0%          | 61                |
| Home Owner Grants *  | 3,012               | 3,012               | 0%          | 2,882             |
| Comprehensive Municipal Grants *   | 12,538              | 12,538              | 0%          | 12,538            |
| Total Grants   | 19,947              | 19,947              | 0%          | 19,769            |
| CONTRIBUTIONS  |                     |                     |             |                   |
| Protective Services  |                     |                     |             |                   |
| Emergency Measures Preparation   | 5                   | . 5                 | 0%          | 5                 |
| Community Development  |                     |                     |             |                   |
| Community Recreation/Active Living   | 678                 | 682                 | -1%         | 684               |
| Sport  | 1,626               | 1,415               | 15%         | 1,519             |
| Association of Yukon Communities   | 100                 | 100                 | 0%          | 100               |
| Volunteer Bureau   | 67                  | 67                  | 0%          | 72                |
| Mae Bachur Animal Shelter  | 75                  | 75                  | 0%          | 75                |
| Dawson Humane Society  | 20                  | 20                  | 0%          | 20                |
| Community Library Boards   | 328                 | 328                 | 0%          | 316               |
| Total Contributions  | 2,899               | 2,692               | 8%          | 2,791             |
| TOTAL TRANSFER PAYMENTS  | 22,846              | 22,639              | 1%          | 22,560            |
|  |                     |                     |             |                   |

<sup>\*</sup> Paid under authority of legislation.