

## VOTE 15 DEPARTMENT OF HEALTH AND SOCIAL SERVICES

#### **MINISTER**

Hon. P. Jenkins

#### **DEPUTY MINISTER**

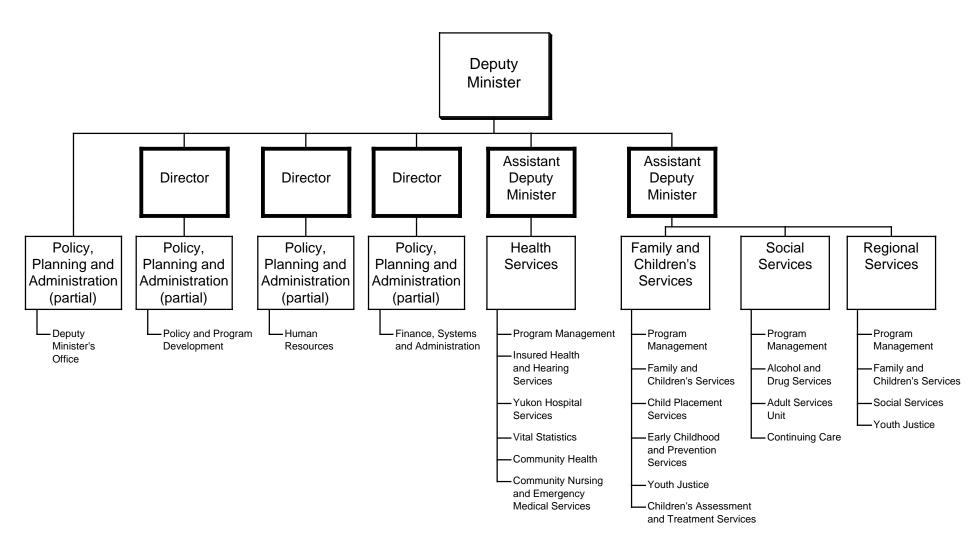
J. Greschner

#### **DEPARTMENTAL OBJECTIVE**

• To work with the community to ensure quality health and social services for Yukoners. This will be achieved by helping individuals acquire the skills to live responsible, active, healthy and independent lives; and by providing a range of accessible, sustainable services that assist individuals, families and communities to reach their full potential.

### DEPARTMENT OF HEALTH AND SOCIAL SERVICES

#### RELATIONSHIP BETWEEN ORGANIZATION AND PROGRAMS



Note: Dark outlined boxes represent positions reporting directly to the Deputy Minister. Other boxes represent programs. Activities are listed below the programs. Programs identified as "partial" represent responsibility for the program being shared by two or more positions reporting directly to the Deputy Minister.

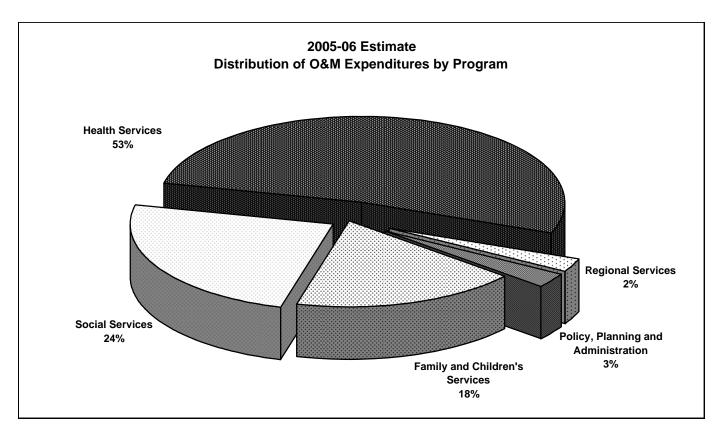
VOTE 15
DEPARTMENT OF HEALTH AND SOCIAL SERVICES

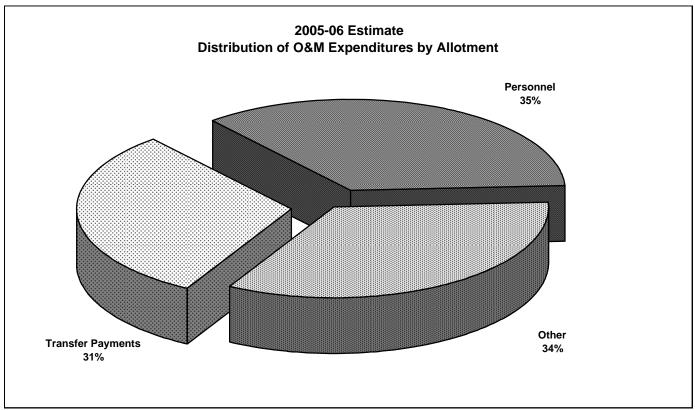
FINANCIAL SUMMARY (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Operation and Maintenance Expenditures				
Policy, Planning and Administration	4,636	4,312	8%	4,027
Family and Children's Services	30,959	29,879	4%	28,710
Social Services	41,413	40,982	1%	34,633
Health Services	89,301	90,458	-1%	82,605
Regional Services	4,037	3,983	1%	4,139
Total Operation and Maintenance Vote 15	170,346	169,614	0%	154,114
Amounting tion France	0.472	0.407	20/	0.570
Amortization Expense	2,173	2,137	2%	2,573
Operation and Maintenance Recoveries	16,495	17,734	-7%	18,863
_	4 400	4 400	40/	4 400
Revenue	1,422	1,406	1%	1,408
Allotments				
Personnel	60,094	57,506	5%	50,719
Other	57,794	57,327	1%	52,003
Transfer Payments	52,458	54,781	-4%	51,392
Total Allotments	170,346	169,614	0%	154,114

#### Note:

Restated 2004-05 Forecast and 2003-04 Actual to be consistent with the 2005-06 Estimate presentation.

VOTE 15
DEPARTMENT OF HEALTH AND SOCIAL SERVICES





### POLICY, PLANNING AND ADMINISTRATION

#### **PROGRAM OBJECTIVE**

• To provide leadership and support to the department through planning, policy development and the provision of corporate financial, human resource, communication and decision support services.

O&M EXPENDITURES (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
A attackle -				
Activities		4 000	00/	4 00 4
Deputy Minister's Office	1,035	1,039	0%	1,084
Policy and Program Development	459	547	-16%	641
Human Resources	1,534	1,393	10%	1,137
Finance, Systems and Administration	1,608	1,333	21%	1,165
Total Policy, Planning and Administration	4,636	4,312	8%	4,027
Allotments				
Personnel	3,573	3,168	13%	2,875
Other	923	969	-5%	1,003
Transfer Payments	140	175	-20%	149
Total Allotments	4,636	4,312	8%	4,027

### **FAMILY AND CHILDREN'S SERVICES**

### **PROGRAM OBJECTIVE**

 To provide and coordinate services and community resources to support the positive functioning of children, youth and families.

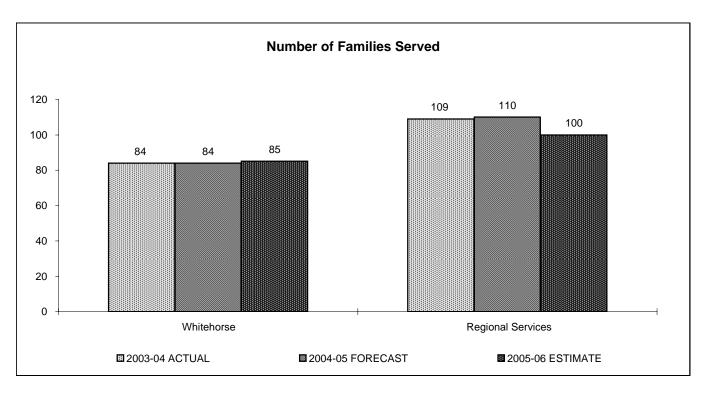
O&M EXPENDITURES (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Activities				
Program Management	4,960	4,549	9%	4,205
Family and Children's Services	2,525	2,491	1%	2,131
Child Placement Services	4,920	4,742	4%	4,707
Early Childhood and Prevention Services	6,764	6,376	6%	6,425
Youth Justice	3,983	3,784	5%	3,401
Children's Assessment and Treatment				
Services	7,807	7,937	-2%	7,841
Total Family and Children's Services	30,959	29,879	4%	28,710
Allotments				
Personnel	14,592	14,070	4%	12,920
Other	10,825	10,704	1%	10,247
Transfer Payments	5,542	5,105	9%	5,543
Total Allotments	30,959	29,879	4%	28,710

# FAMILY AND CHILDREN'S SERVICES Family and Children's Services Family Services

#### **STATISTICS**

 Family services including counselling, prevention and support measures are provided by the Family and Children's Services Unit in Whitehorse and by Regional Services personnel in rural communities. These services include those to children with special needs, eg. Autism.

	2005-06	2004-05	%	2003-04
Family Services	ESTIMATE	FORECAST	CHANGE	ACTUAL
Individual Families Served				
Whitehorse	85	84	1%	84
Regional Services	100	110	-9%	109



#### **Supplementary Information (2003-04 figures)**

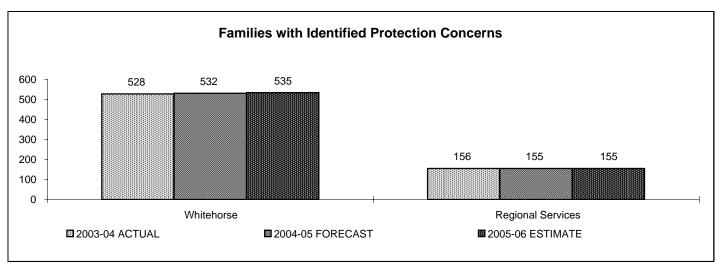
- 69% of the families served were one-parent families, 31% were two-parent.
- The median length of time a family services case is open, based on cases closed, is 8.0 months.

# FAMILY AND CHILDREN'S SERVICES Family and Children's Services Child Protection Services

#### **STATISTICS**

• Child protection services pursuant to the Children's Act are provided by the Family and Children's Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Child Protection	2005-06	2004-05	%	2003-04
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Families with Identified Protection Concerns Whitehorse Regional Services	535	532	1%	528
	155	155	0%	156



#### Supplementary Information (2003-04 figures)

### Profile of children in child protection cases

<u>Age</u>			<u>Ethi</u>	<u>nicity</u>		Gene	<u>der</u>	
0 - 5	336	(29%)	First Nations	417	(36%)	Male	593	(51%)
6 - 15	624	(53%)	Other	753	(64%)	Female	577	(49%)
16 +	119	(10%)						
Birthdates Missing	91	(8%)						

- The average number of children involved in child protection cases was 1.7 per case.
- 56% of the families served were one-parent families, 44% were two-parent.
- The median length of time a child protection case is open, based on cases closed, is 2.7 months.

# FAMILY AND CHILDREN'S SERVICES Child Placement Services Adoption Services

#### **STATISTICS**

- Adoption services are provided by the Placement and Support Services Unit in Whitehorse and by Regional Services personnel in rural communities.
- In agency adoptions, children in the care and custody of Family and Children's Services (Yukon) or other jurisdictions are placed with selected families by social workers. In private adoptions, children are placed by the birth parents with a family of their choice.

Adoption	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Number of Adoptive Homes				
Whitehorse				
Pending	29	29	0%	24
Approved and Waiting for Child Placement	24	24	0%	25
Regional				
Pending	7	7	0%	6
Approved and Waiting for Child Placement	2	2	0%	2
Adoption Subsidies (#)	16	16	0%	12
Adoption Disclosure Cases	55	55	0%	53
Adoption Reunion Cases	14	14	0%	6
Families Receiving Post Adoption Services	20	20	0%	20

# FAMILY AND CHILDREN'S SERVICES Child Placement Services Children in Care

#### **STATISTICS**

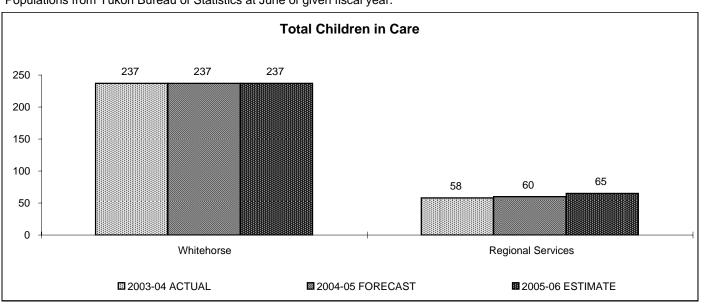
 Services to children in the care and custody of the Director of Family and Children's Services pursuant to the Children's Act are provided by the Family and Children's Services Unit and the Placement and Support Services Unit in Whitehorse, and by Regional Services personnel in rural communities.

	2005-06	2004-05	%	2003-04
Children in Care	ESTIMATE	FORECAST	CHANGE	ACTUAL
				_
Whitehorse				
Population under 18 years of age	5,378	5,470	-2%	5,511
Temporary Care	115	115	0%	121
Permanent Care	115	115	0%	110
From Other Jurisdictions	7	7	0%	6
Regional Services				
Population under 18 years of age	1,781	1,810	-2%	1,859
Temporary Care	35	35	0%	31
Permanent Care	30	25	20%	27
From Other Jurisdictions	0	0	0%	0

#### Notes:

Children are only counted once - if a child changed jurisdictions during the year, the child is counted in the last jurisdiction the child was in.

Populations from Yukon Bureau of Statistics at June of given fiscal year.



# FAMILY AND CHILDREN'S SERVICES Child Placement Services Children in Care

#### **SUPPLEMENTARY INFORMATION**

#### Profile of children in care (2003-04)

• The population of children in the care and custody of the department was 4.0% of the Yukon's estimated population (June, 2003) of children aged birth to 17 years of age (5.3% in 2002-03).

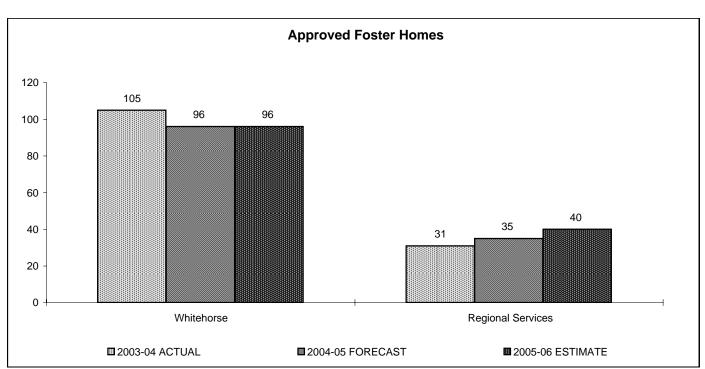
	Yukon Population under 18 years of age	Whitehorse	Regional	From Other Jurisdictions	Total
Total Children in Care		231	58	6	295
<u>Age</u>					
0 - 1	674	16	11	0	27
2 - 5	1,410	41	16	2	59
6 - 11	2,476	67	14	2	83
12 - 15	1,889	66	15	0	81
16+	921	41	2	2	45
<u>Gender</u>					
Male		112	25	3	140
Female		119	33	3	155
Ethnicity					
First Nations		144	54	3	201
Other		87	4	3	94

# FAMILY AND CHILDREN'S SERVICES Child Placement Services Fostering Services

#### **STATISTICS**

 Fostering services are provided by the Placement and Support Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Fostering	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Number of Approved Homes				
Whitehorse	96	96	0%	105
Regional Services	40	35	14%	31



# FAMILY AND CHILDREN'S SERVICES Early Childhood and Prevention Services Child Care Services

#### **STATISTICS**

• Child care services are provided primarily by the Child Care Services Unit in Whitehorse, with some assistance from Regional Services personnel in rural communities.

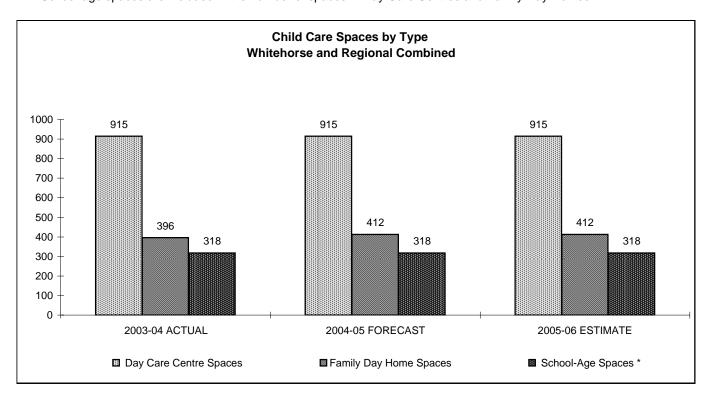
Child Care	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Yukon Population from age 0 to 11 inclusive				
Whitehorse	3,237	3,280	-1%	3,349
Regions	1,168	1,183	-1%	1,211
<u>.</u>	4,405	4,463	-1%	4,560
Child Care Subsidy				
Child Care Centres				
Average Number of Children Claimed Per Month				
Whitehorse	377	380	-1%	399
Regional Services	165	164	1%	166
	542	544	0%	565
Family Day Homes				
Average Number of Children Claimed Per Month				
Whitehorse	184	184	0%	195
Regional Services	19	19	0%	17
	203	203	0%	212
Child Care Centres and Family Day Homes				
Child Care Centres and Family Day Homes  Average Number of Children Claimed Per Month				
Whitehorse	561	564	-1%	594
Regional Services	184	183	1%	183
- -	745	747	00/	777
:	745	747	0%	777

# FAMILY AND CHILDREN'S SERVICES Early Childhood and Prevention Services Child Care Services

#### **STATISTICS**

Child Care	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Cilia Care	ESTIMATE	FURECAST	CHANGE	ACTUAL
Licensed Facilities (#)				
Day Care Centres Spaces				
Whitehorse	19 627	19 627	0% 0%	19 627
Regional Services	11 288	11 288	0% 0%	11 288
Family Day Homes Spaces				
Whitehorse	44 384	44 384	0% 0%	43   376
Regional Services	3 28	3 28	0% 0%	2 20
School-Age Programs/Spaces *				
Whitehorse	259	259	0%	259
Regional Services	59	59	0%	59

<sup>\*</sup> School-age spaces are included in the number of spaces in Day Care Centres and Family Day Homes.

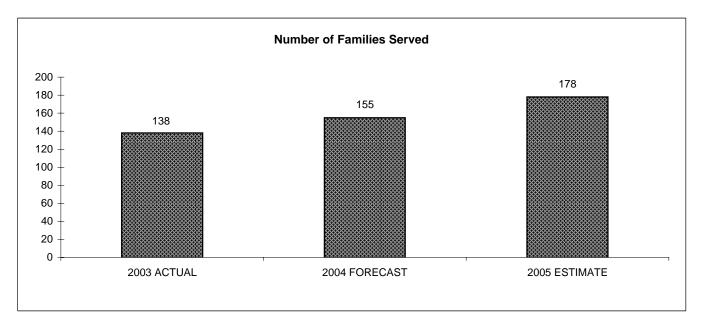


# FAMILY AND CHILDREN'S SERVICES Early Childhood and Prevention Services Healthy Families Program

#### **STATISTICS**

- The Healthy Families Program is designed to assist families of newborns, prenatally or at birth. In partnership with public health nurses and Healthy Family support workers, Healthy Families provides in-home assistance and education, through regular home visits, to support families in being the best parents possible for their infants, so they receive the care and stimulation so crucial to their long-term well-being and healthy development.
- The program also helps and supports parents in adapting to life with an infant and learning necessary skills to care for the child.
- The Healthy Families Yukon program is designed to provide one-to-one support for parents of newborns. The program goals are to: enhance family functioning; promote positive child-parent relationships; and promote healthy childhood growth and development.
- The Healthy Families Yukon program addresses an identified need for early intervention and support. Healthy Family Support Workers can remain involved in a family's life until a child reaches school age. In other cases, only short term involvement is required.

Healthy Families	2005	2004	%	2003
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Total Families Served	178	155	15%	138



Note: Kwanlin Dun delivers the Healthy Families program as well, and their numbers are not reflected here.

## FAMILY AND CHILDREN'S SERVICES Youth Justice

#### **STATISTICS**

 Services for Young Offenders pursuant to the Youth Criminal Justice Act (YCJA) are provided by Youth Justice personnel in Whitehorse, and by Regional Services personnel in rural communities.

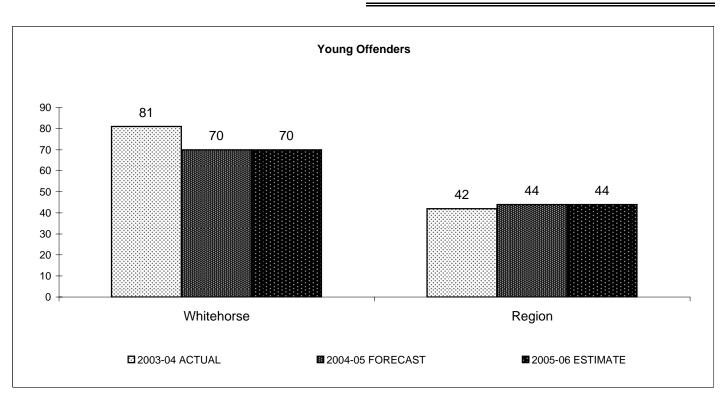
Young Offenders	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Yukon Population from age 12 to 17 inclusive				
Whitehorse	2,141	2,190	-2%	2,162
Region	613	627	-2%	648
Total	2,754	2,817	-2%	2,810

Population from Yukon Bureau of Statistics, at June of given fiscal year.

### **Young Offenders**

Whitehorse
Region
Total

44	44	0%	42
70	70	0%	81

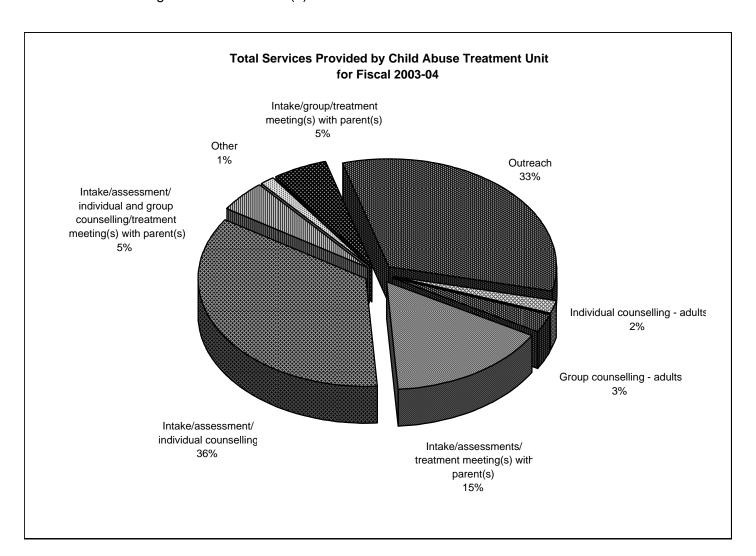


# FAMILY AND CHILDREN'S SERVICES Children's Assessment and Treatment Services Child Abuse Treatment Services

#### **STATISTICS**

• Child Abuse Treatment Services are provided by the Child Abuse Treatment Unit.

Child Abuse Treatment Services	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Number of people who received counselling * * includes Adult and Child treatment and counselling.	285	280	2%	291
Supplementary Information (2003-04 figures)				
By Region				_
Children from Whitehorse (#)				181
Children from Regional Communities (#)				94



#### **SOCIAL SERVICES**

#### **PROGRAM OBJECTIVE**

• To ensure the provision of an integrated range of appropriate services to seniors, persons with disabilities, the poor and persons with substance abuse problems, so that they can achieve the greatest degree of independence, well-being and self-reliance possible.

O&M EXPENDITURES (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
A adjustation				
Activities		0.040	200/	4 770
Program Management	2,487	2,019	23%	1,779
Alcohol and Drug Services	3,349	3,220	4%	2,620
Adult Services Unit	14,624	15,558	-6%	13,875
Continuing Care	20,953	20,185	4%	16,359
Total Social Services	41,413	40,982	1%	34,633
Allotments				
Personnel	22,215	21,308	4%	17,731
Other	9,200	8,612	7%	6,768
Transfer Payments	9,998	11,062	-10%	10,134
Total Allotments	41,413	40,982	1%	34,633

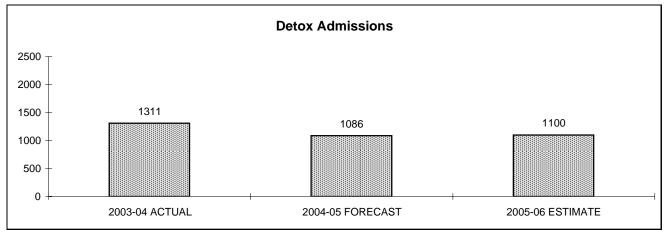
## **SOCIAL SERVICES Alcohol and Drug Services**

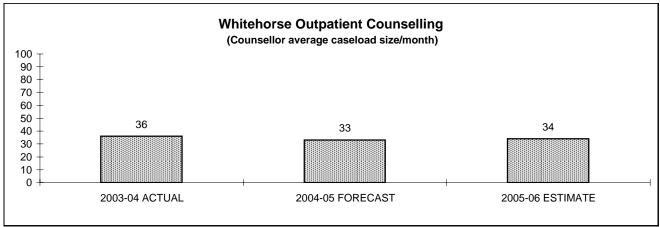
#### **STATISTICS**

Services relating to substance abuse are provided by the Alcohol and Drug Services Unit.

Alcohol and Drug Services	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Detox Admissions Based on capacity of 11 beds.	1,100	1,086	1%	1,311
Outpatient Counselling Hours (1)	3,700	3,555	4%	2,198
Live-In Treatment (total clients served)	78	74	5%	70
Community Meetings/Consultations	145	123	18%	87
Training Events	75	65	15%	62
Whitehorse: Counselling Counsellor average caseload size/month	34	33	3%	36

<sup>(1)</sup> Outpatient counselling was fully staffed in 2004-05



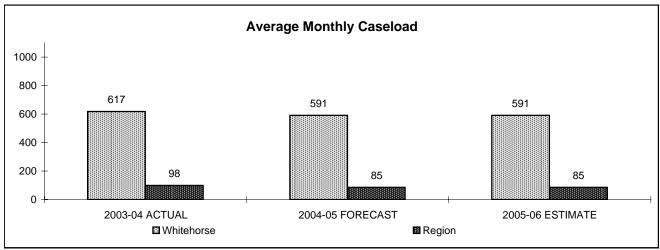


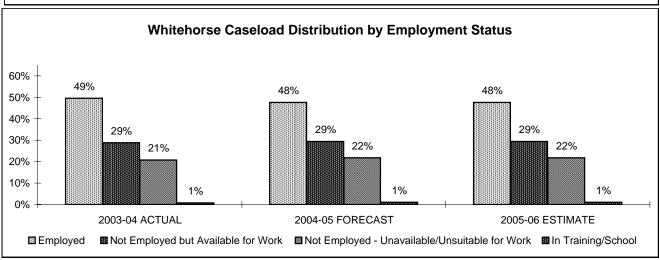
#### **STATISTICS**

 Financial assistance services pursuant to the Social Assistance Act are provided by the Adult Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Financial Services	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Average Monthly Caseload: *				
Whitehorse	591	591	0%	617
Region	85	85	0%	98
Whitehorse Caseload Distribution by Employmen	nt Status: *			
Employed	282	282	0%	306
Not Employed but Available for Work	174	174	0%	178
Not Employed - Unavailable/Unsuitable for Work	129	129	0%	128
In Training/School	6	6	0%	5

<sup>\*</sup> Caseload reported is based on those cases where payments were made.



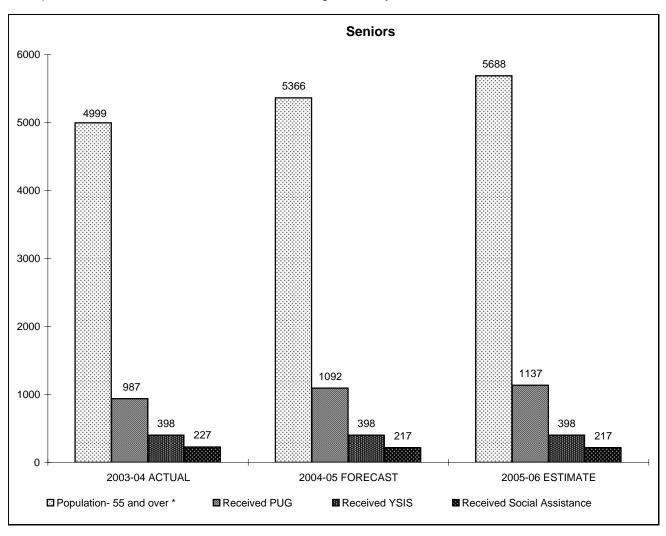


#### **STATISTICS**

• Services to seniors are provided by the Adult Services Unit in Whitehorse and by Regional Services personnel in rural communities.

Seniors	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Yukon Population - age 55 and over *	5,688	5,366	6%	4,999
Received Pioneer Utility Grant (PUG)	1,137	1,092	4%	987
Received Yukon Seniors' Income Supplement (YSIS)	398	398	0%	398
Received Social Assistance (55 and over)	217	217	0%	227

<sup>\*</sup> Population from Yukon Bureau of Statistics, at June of given fiscal year.

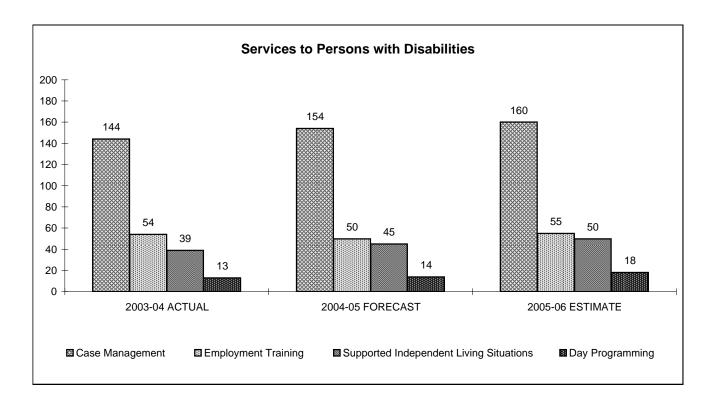


#### **STATISTICS**

 Rehabilitation services are provided by the Adult Services Unit in Whitehorse in conjunction with Regional Services personnel in rural communities.

Type of Service	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Average Monthly Caseload:*				
Case Management	160	154	4%	144
Employment Training	55	50	10%	54
Supported Independent Living Situations	50	45	11%	39
Day Programming	18	14	29%	13

Persons with disabilities are assessed for services required at the time of intake. The client may be referred to the service of employment training, supported independent living assistance, and/or day programming as required. In some cases clients with cognitive disabilities may require residential support services.



#### **SOCIAL SERVICES Continuing Care Home Care**

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#### **STATISTICS**

Home Care	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Whitehorse	498	449	11%	419
Region	95	89	7%	83
Total Caseload	593	538	10%	502
Supplementary Information (2003-04)				
Whitehorse				
Acute				142
Consult				11
Long Term - Maintenance				184
Long Term - Substitute				8
Palliative				22
Rehab				52
Region				
Acute				4
Consult				1
Long Term - Maintenance				68
Long Term - Substitute				1

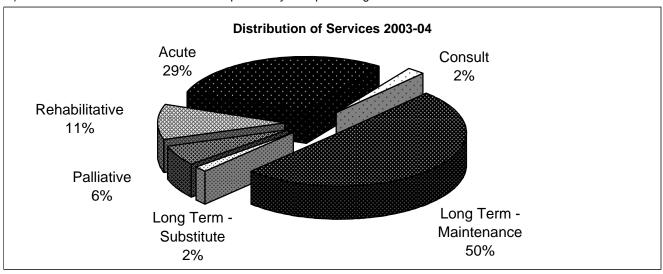
#### Notes:

**Palliative** 

Rehab

1) Figures represent number of clients receiving services at the beginning of the fiscal year plus all admissions throughout the fiscal year. Admissions include re-admitted clients, but exclude non-admissions.

2) Forecast and estimate is based on the previous year's percentage of increase.



### SOCIAL SERVICES Continuing Care Macaulay Lodge

#### **STATISTICS**

	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Macaulay Lodge				
Number of Beds Available:	37	37	0%	30
Permanent	35	34	3%	28
Respite	2	3	-33%	2
Average Occupancy Rate	98%	95%	n/a	93%
Average Number of Persons on Waiting List	10	6	67%	5
Number of Months on Waiting List	7	2	250%	4
Average Length of Stay (years)	3.1	2.6	19%	2.9
Number of permanent admissions Number of respite admissions	15 28	16 24	-6% 17%	11 19

## Permanent Residents of Macaulay Lodge, March 31, 2004

Age		Gender		Age Gender		
55 - 64 = 2	Male	7	First Nations	5		
65 - 74 = 7	Female	21	Other	23		
75 - 84 = 11						
85 + = 8						

### SOCIAL SERVICES Continuing Care Copper Ridge Place

#### **STATISTICS**

	2005-06	2004-05	%	2003-04
	ESTIMATE	FORECAST	CHANGE	ACTUAL
Copper Ridge Place				
Number of Beds Available:	84	84	0%	72
Extended Care - Seniors				
- permanent	33	23	43%	23
Occupancy	100%	100%	n/a	100%
- respite	3	1	200%	1
Occupancy	98%	85%	n/a	75%
Extended Care - Adults				
- permanent	17	17	0%	17
Occupancy	99%	99%	n/a	94%
- respite	1	1	0%	1
Occupancy	98%	85%	n/a	50%
Extended Care - Children				
- permanent	4	3	33%	3
Occupancy	85%	75%	n/a	75%
- respite	2	3	-33%	3
Occupancy	70%	60%	n/a	50%
Dementia Care				
- permanent	21	21	0%	21
Occupancy	97%	90%	n/a	80%
- respite	3	3	0%	3
Occupancy	85%	75%	n/a	60%
Average Occupancy Rate	97%	95%	n/a	87%
Average Number of Persons on Waiting List	5	2	150%	4
Number of Months on Waiting List	4	1	300%	1
Average Length of Stay (years)				
- permanent	3.2	3.1	3%	3.1
<ul><li>respite/assessment</li></ul>	0.3	0.3	0%	0.4
Number of permanent admissions	14	19	-26%	13
Number of respite admissions	67	60	12%	52

### Permanent Residents of Copper Ridge Place, March 31, 2004

Age		Gender		Ethnicity
0 - 44 =	7	Male	23	First Nations 7
45 - 54 =	5	Female	39	Other 55
55 - 64 =	5			
65 - 74 =	5			
75 - 84 =	20			
85 + =	20			

# SOCIAL SERVICES Continuing Care McDonald Lodge

#### **STATISTICS**

	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
McDonald Lodge - Dawson				
Number of Beds Available: One Apartment and Ten Single Rooms	11	11	0%	11
Average Occupancy Rate	70%	51%	n/a	71%
Average Number of Persons on Waiting List	0	0	0%	0
Average Number of Months on Waiting List	0	0	0%	0
Average Length of Stay (years) Permanent Respite	3.0 0.10	5.8 0.03	-48% 233%	3.7 0.07
Number of permanent admissions Number of respite admissions	6 4	0 13	100% -69%	0 7

### Permanent Residents of McDonald Lodge, March 31, 2004

Age	Age Gender		Ethnicity		
45 - 54 =	0	Male	5	First Nations	1
55 - 64 =	2	Female	1	Other	5
65 - 74 =	0				
75 - 84 =	3				
85 + =	1				

#### **HEALTH SERVICES**

#### **PROGRAM OBJECTIVE**

 To foster an environment in which communities, families and individuals can achieve and maintain optimal health, through health promotion, active living, disease prevention, and provision of health services.

O&M EXPENDITURES (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Activities				
Program Management	1,910	2,471	-23%	951
		•		
Insured Health and Hearing Services	39,655	41,341	-4%	38,458
Yukon Hospital Services	25,533	24,418	5%	22,989
Vital Statistics	70	81	-14%	74
Community Health	6,026	6,177	-2%	5,521
Community Nursing and Emergency				
Medical Services	16,107	15,970	1%	14,612
Total Health Services	89,301	90,458	-1%	82,605
Allotments				
Personnel	17,728	16,998	4%	15,325
Other	35,865	36,091	-1%	32,887
Transfer Payments	35,708	37,369	-4%	34,393
Total Allotments	89,301	90,458	-1%	82,605

## HEALTH SERVICES Insured Health and Hearing Services

#### **STATISTICS**

• The Health Care activity is comprised of Health Care Insurance, Hospital Insurance Services, Travel for Medical Treatment, Chronic Disease and Disability program, Pharmacare and Extended Health Benefits for Seniors.

Health Care	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Yukon Health Care Insurance Plan Subscribers (at March 31) (#)	32,000	31,500	2%	30,901
Insured Services (#)				
Physician Services <sup>(1)</sup>				
In Yukon	200,000	195,000	3%	192,020
Out-of-Territory	35,500	35,000	1%	34,103
Services Reimbursed to Members	210	200	5%	192
Whitehorse General Hospital				
Patient Days (excludes newborns)	14,000	13,822	1%	13,164
Patient Admissions	3,300	3,200	3%	2,904
Outpatient Visits				
Emergency Room	23,700	23,000	3%	21,098
All Others	45,000	43,000	5%	39,699
Total	68,700	66,000	4%	60,797
Surgical Cases				
Day Surgery	1,600	1,600	0%	1,578
Inpatient	780	768	2%	718
Total	2,380	2,368	1%	2,296
Yukon Residents				
Hospital Days of Care (#)				
Out-of-Yukon Facilities	5,500	5,000	10%	5,709
Average Length of Stay (days)				
Out-of-Yukon Facilities	7.2	7.2	0%	7.6

<sup>&</sup>lt;sup>(1)</sup> Physician Services exclude labs, on call, and standby numbers

# HEALTH SERVICES Insured Health and Hearing Services

#### **STATISTICS**

Health Care	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Pharmacare Program Subscribers (#)	1,950	1,875	4%	1,801
Chronic Disease Program Subscribers (#)	1,250	1,200	4%	1,107
Children's Drug and Optical Program (CDOP) Subscribers (#)	360	350	3%	344

### **SUPPLEMENTARY INFORMATION @003-04 figures)**

Drug Plan Statistics	Pharmacare	Chronic Disease	CDOP	All Programs
Number of Clients on March 31, 2004	1,801	1,107	344	3,252
Number of Clients submitting claims	1,573	1,095	176	2,844
Total number of prescriptions paid	45,760	23,693	665	70,118
Total prescription cost (includes fill fee) Average prescription cost	\$2,598,989 \$56.80	\$2,476,423 \$104.52	\$19,184 \$28.85	\$5,094,596 \$72.66
Total ingredient cost (minus fill fee) Average ingredient cost	\$2,263,432 \$49.46	\$2,331,330 \$98.40	\$14,493 \$21.79	\$4,609,255 \$65.74

Note:

The above includes prescription medications only. Other program benefits are not reflected.

## HEALTH SERVICES Insured Health and Hearing Services

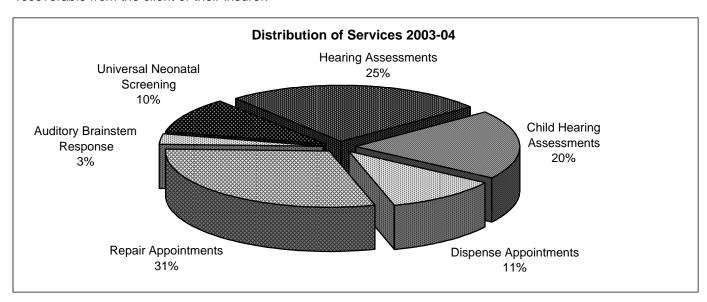
#### **STATISTICS**

Yukon Hearing Services provides diagnostic hearing assessment, screening and monitoring, consultations to teachers/health professionals, and referrals to and from Workers' Compensation Health and Safety Board (WCHSB) and medical professionals. Outreach services are provided to the Child Development Centre and Macaulay Lodge. Staff also participate in prevention and health promotion activities. The hearing aid program includes selection, evaluation, dispensing and repair of hearing aids on a cost recovery basis. Service to the communities by the audiologist or audiometric technician is dependent upon need and resources.

Hearing Services	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Hearing Assessments	1,025	1,000	3%	758
Child Hearing Assessments	625	600	4%	598
Dispense Appointments (1)	360	350	3%	329
Repair Appointments (1)	900	850	6%	890
Auditory Brainstem Response	105	100	5%	92
Universal Neonatal Screening	310	300	3%	308

<sup>(1)</sup> May represent one or two hearing aids or ears.

Note: Hearing aids are sold by the clinic at wholesale cost; there is no cost to the government, as this item is recoverable from the client or their insurer.



## HEALTH SERVICES Vital Statistics

#### **STATISTICS**

- The Registrar of Vital Statistics is responsible for the registration of all Yukon births, deaths, and marriages.
- In compliance with procedures followed by Vital Statistics branches nationwide, statistics are reported on a calendar year basis (January 1 December 31), and by using date of birth or date of death, not date of certification.

	2005	2004	%	2003
Vital Statistics	ESTIMATE	FORECAST	CHANGE	ACTUAL
Births	375	370	1%	333
Marriages	160	155	3%	158
Deaths	165	160	3%	135

Note: Totals include non-Yukoners who have given birth, died or been married in the Yukon.

#### **Birth Information (2003)**

#### **Death Information (2003)**

Age of Mother			Age of Deceased		
=< 19	28		0 - 29 *	7	
20 - 29	156		30 - 39	6	
30 - 39	133		40 - 49	13	
40+	16		50 - 59	21	
			60 - 69	30	
Birthweight (grams)			70 - 79	29	
< 2500	11		80 - 89	23	
2500 - 4000	264		90 +	6	
4000 +	58				
Residency			Residency		
Whitehorse	231		Whitehorse	76	
Regions	87		Regions	48	
Total Yukon		318	Total Yukon		124
Other		15	Other		11
Gender			Gender		
Male	170		Male	88	
Female	163		Female	47	
Ethnicity			Ethnicity		
Yukon First Nations	88		Yukon First Nations	24	
Yukon Other	230		Yukon Other	100	
Yukon Total		318	Yukon Total		124
Other		15	Other		11

<sup>\*</sup> Age of Deceased 0-29 is not broken down further due to small numbers per category.

HEALTH SERVICES Community Health Health Programs

#### **SUPPLEMENTARY INFORMATION (2003-04)**

- Community Health Programs delivers and funds a variety of community health services throughout the territory. Programs delivered by the Department of Health and Social Services are:
  - Yukon Communicable Disease Control Program
  - Yukon Children's Dental Program
  - Environmental Health Services
  - Mental Health Services
  - Health Promotion Program

#### Funded Activities include:

Blood Ties Four Directions - to provide prevention, education, and support services to prevent the spread of blood borne infectious disease, including HIV and Hepatitis C.

Yukon College - to publish Tracks newsletter.

Active Living - to coordinate the chronic conditions self-management program.

Yukon Family Services Association - to provide a range of counselling services and educational activities through its main office in Whitehorse, satellite offices in Dawson City and Watson Lake, and itinerant services to selected communities.

Second Opinion Society - provide a drop-in centre, supportive/peer counselling, and practical assistance to persons who have had or are experiencing mental health problems.

HEALTH SERVICES
Community Health
Mental Health Services

#### **STATISTICS**

#### • Outpatient Mental Health Services

Mental Health Services provides assessment, treatment, consultation and referral services to individuals experiencing a range of mental health problems. Professional staff include mental health clinicians, nurses, and supported independent living workers.

Mental Health Services provides services to three groups of clients: a) Adult clients diagnosed with serious and persistent mental illnesses; b) Adult clients who experience other diagnosible mental health problems that are acute or episodic in nature; and, c) Children and youth with a range of mental health problems.

Mental Health Services also engages in a number of community mental health activities including community development, training, public awareness, and policy and program development in areas which have an impact on mental health.

#### Hospital-based Mental Health Services

Whitehorse General Hospital provides inpatient services to patients admitted for psychiatric reasons. Mental Health Services staff may also participate in the care of these patients.

	2005-06	2004-05	%	2003-04
Mental Health Care	ESTIMATE	FORECAST	CHANGE	ACTUAL
Outpatient Mental Health Services				_
•				
Number of Referrals (1)	350	350	0%	363
Clients Seen (2)	300	300	0%	302
Clinical Hours (3,4)	4,500	4,500	0%	4,192
Hospital-based Mental Health Services (5)				
Patient Admissions (6)	325	300	8%	270
Patient Days	1,660	1,540	8%	1,502
Transfers Out	5	2	150%	12
Emergency Assessments - no admission	60	57	5%	93

<sup>(1)</sup> This includes referrals to the itinerant Child Psychiatry Clinic.

<sup>(2)</sup> The number of clients seen by itinerant child psychiatry services are included. Follow-up appointments with children and families via telehealth are included.

<sup>(3)</sup> Clinical hours by itinerant and telehealth child psychiatry are included. Follow-up sessions provided by psychiatrists via telehealth are included.

<sup>(4)</sup> Clinical hours includes individual assessment and counselling, group counselling, and clinical consultation.

<sup>(5)</sup> Costs associated with hospital based services are reflected in the Health Insurance budget.

<sup>(6)</sup> Patient Admissions includes both voluntary and involuntary admissions.

HEALTH SERVICES Community Health Dental Health

#### **STATISTICS**

 Dental Health is responsible for the Yukon Children's Dental Program which provides diagnostic, preventative, and restorative dental procedures to children from preschool up to and including grade eight in Whitehorse and Dawson City (where there are resident dentists) and up to grade twelve in all other communities.

Yukon Children's Dental Program	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Whitehorse (1)			40/	4 22-
Dental Enrollment (1)	2,200	2,185	1%	1,985
Rural				
Dental Enrollment (1)	1,000	953	5%	911
Preschool/Homeschool Program (2)				
Number of Children	200	200	0%	152
Number of Clinics	10	11	-9%	11
Road Trips to Rural Communities <sup>(1)</sup>				
Dental Therapists	35	35	0%	35
Dentists	12	12	0%	11
Daycare/Homecare Dental Visits (2) (3)	15	2	650%	15
Pre or Postnatal Visits (2) (3)	15	0	100%	17

<sup>(1)</sup> Figures reported are for school year.

<sup>(2)</sup> Figures reported are for fiscal year.

<sup>(3)</sup> Due to staff shortages, public education presentations have been curtailed, and are done only on days when school is closed. Presentations will

# HEALTH SERVICES Community Health Environmental Health

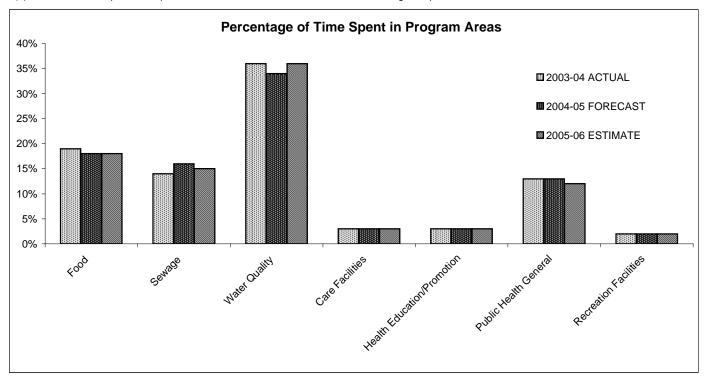
#### **STATISTICS**

 Environmental Health Services (EHS) promotes care for the environment in the interest of protecting human health. Working in conjunction with the Medical Health Officer, Environmental Health Officers provide services to individuals, businesses and government. EHS provides consultation and educational services; and engages in inspection, surveillance, audits and enforcement activities in support of the regulatory program.

	2005-06	2004-05	%	2003-04
Environmental Health	ESTIMATE	FORECAST	CHANGE	ACTUAL
Client Contacts	11,500	11,000	5%	11,453
Inspections/Audits	700	700	0%	683
Health Education/Promotion (1)	123	100	23%	138
Water Tests (2)	4,600	3,600	28%	2,516
Sewage Permits/Finals/Retentions	330	330	0%	337
Premises Permits (3)	80	76	5%	105

<sup>(1)</sup> Although administered by EHS, most FOODSAFE courses and Germbusters workshops are delivered by other organizations (eg. educational institutions, agencies and businesses).

(3) As of 2004/05, a permit to operate a bed-and-breakfast establishment is no longer required.



<sup>(2)</sup> As a result of increased attention to drinking water quality, a significant increase in the number of water samples submitted for testing is expected. Further increases are anticipated under a new "Drinking Water Regulation".

HEALTH SERVICES
Community Health
Health Promotion Unit

The Health Promotion Unit provides or supports evidence-based, targetted health promotion and illness prevention programs and activities, to increase public awareness, support healthier decision making and lifestyles, promote professional development and collaboration among allied health professionals, and creative supportive environments.

#### **SUPPLEMENTARY INFORMATION - HIGHLIGHTS**

#### Mass media tobacco reduction campaign

2004-05 is the final 12 months of a 27-month multi-media tobacco reduction campaign funded by Health Canada and co-sponsored by the Canadian Cancer Society, BC-Yukon Region. Phase 3, launched in fall 2004, was meant to encourage smokers who may be preparing to quit in the near future. Phase 4 provides smokers who are actively trying to quit with specific strategies to help curb urges.

Preliminary work for a second mass media campaign directed to young adults is underway. This campaign will support smoke-free and active living in ways which are meaningful to individuals in this stage of life. Focus group research and initial design work will be completed by March 2005.

#### Youth tobacco prevention activities

Over 1,000 students in 23 Yukon schools participated in Smoke Screening, a media awareness project, done in conjunction with Northwest Territories and Nunuvut. Smoke Screening II was launched during National Non-Smoking week in January 2005, and the advertisement voted as most effective will be announced in May 2005 on World No Tobacco Day.

Data from the Yukon Youth Smoking Survey has been analyzed; a written report of the main findings will be released in 2005/06.

Ten Yukon youth and young adults have been selected to travel to Ottawa to participate in a national forum on tobacco reduction and control in February 2005.

Staff are helping one high school implement a no smoking policy.

#### Reproductive health

YK-STYLE, a toll-free sexual health information and referral line staffed by nurses and trained volunteers at Options for Sexual Health in Vancouver, is now available. "The Wanna Talk About It?" multi-media campaign to build awareness of the line targeted adolescents and young adults. Campaigns directed to other audiences are in development.

The 2001 publication STYLE: Questions and Answers on Sexual Health has been revised. Distribution will take place in April 2005.

A new condom distribution campaign, which encourages condom use using seasonally relevant messaging, has been developed.

#### Healthier eating

Research on promoting healthier eating is underway to ensure that decisions and actions taken by the Department in this area are based on the best available evidence.

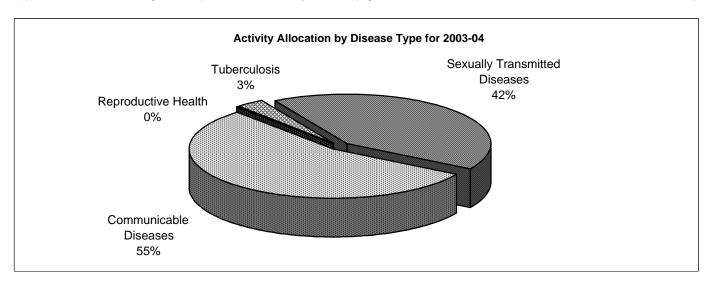
## HEALTH SERVICES Community Health Yukon Communicable Disease Control

#### **STATISTICS**

• Yukon Communicable Disease Control (YCDC), in collaboration with the Medical Health Officer and Centre for Infectious Disease Prevention and Control (CIDPC), is responsible for the prevention, monitoring, and control of all infectious diseases (both vaccine and non-vaccine preventable) throughout the Yukon. This work is carried out by Nurse Practitioners who provide assessment, screening, test interpretation and treatment, and engage in education (including promotion), policy and program development and epidemiological analysis. The staff of YCDC work closely with physicians and nurse practitioners throughout the Yukon and several government and non-governmental agencies to reduce the incidence and spread of communicable diseases.

	2005-06	2004-05	%	2003-04
Communicable Disease Control Unit	ESTIMATE	FORECAST	CHANGE	ACTUAL
Medical Tests Conducted				
Sexually Transmitted Diseases (STD)	5,500	5,500	0%	4,726
Communicable Diseases (CD)	6,300	6,300	0%	6,143
Reproductive Health (RH) (1)	80	100	-20%	41
Tuberculosis (TB) <sup>(2)</sup>	350	500	-30%	349
Total Number of Clients Seen	12,230	12,400	-1%	11,259
Patient Contacts				
Drop-ins (3)	2,600	2,600	0%	2,220
Outreach <sup>(4)</sup>	650	650	0%	713

- (1) Reproductive Health testing refers to pregnancy testing and pap smears. Increase in testing reflects using a more accurate method to capture
- (2) TB tests reflect laboratory and medical imaging (x-ray) tests only. Mantoux (skin) tests are not included. Increase in 2004-05 is attributable to a local TB outbreak.
- (3) The increase in client contacts may reflect increased contact tracing for STIs.
- (4) Outreach refers to nursing services provided at community locations (e.g., Blood Ties Four Directions, Whitehorse Correctional Centre, Detox)

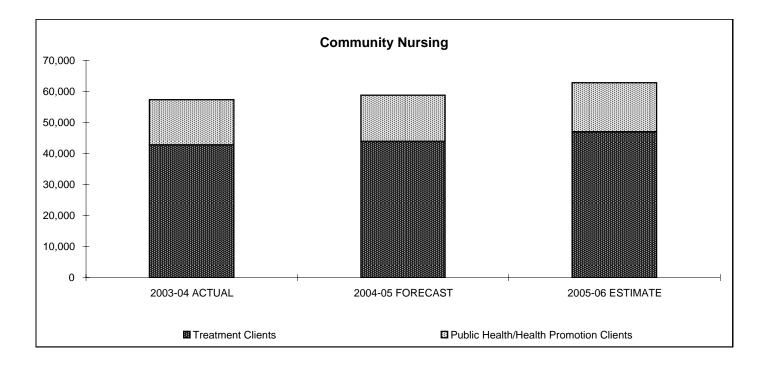


# HEALTH SERVICES Community Nursing and Emergency Medical Services Community Nursing

#### **STATISTICS**

- Community Nursing provides public health, treatment and 24-hour emergency services in all Yukon rural communities. Public Health/Health Promotion activities which assist all people in the Yukon to increase their level of health are a major focus for Community Nursing.
- Community Nurses are required to provide specialized clinical care in rural communities where immediate physician services are not available. In order to provide that care, Community Nurses require specialized training to allow them to function as Community Nurse Practitioners.

	2005-06	2004-05	%	2003-04
Community Nursing	ESTIMATE	FORECAST	CHANGE	ACTUAL
Rural Communities				
Treatment Clients per year	46,912	43,843	7%	42,717
Public Health/Health Promotion Clients per year	15,895	14,947	6%	14,565
Transfers to Higher Level of Care				
Air Medevacs per year (clients)	200	186	8%	172
Ground Medevacs per year (clients)	72	70	3%	72
Ground/Air/Ambulance per year (clients)	258	230	12%	202



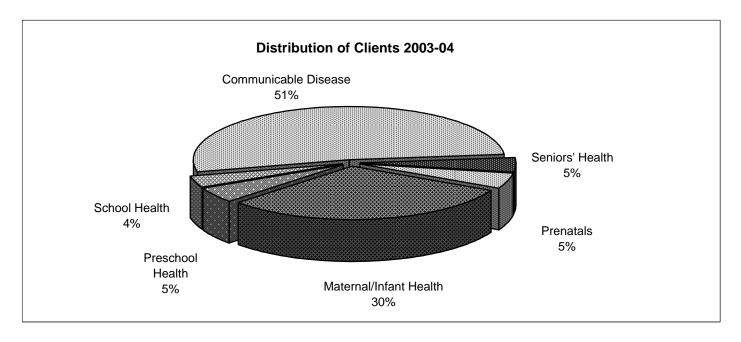
## HEALTH SERVICES Community Nursing and Emergency Medical Services Whitehorse Health Centre

#### **STATISTICS**

• The Whitehorse Health Centre promotes the health and well-being of individuals, families, and groups within the City of Whitehorse and surrounding areas. Programming includes prenatal education to expectant parents, as well as special programs for pregnant teens and teen parents, Maternal/Infant Health Services, Healthy Family Program, School Outreach Program, Seniors' Health Program, and Communicable Disease Program including foreign travel.

	2005-06	2004-05	%	2003-04
Whitehorse Health Centre Clients	ESTIMATE	FORECAST	CHANGE	ACTUAL
Prenatals	848	846	0%	854
Maternal/Infant Health (1)	5,706	5,577	2%	5,489
Preschool Health	820	820	0%	817
School Health	780	770	1%	674
Communicable Disease (2)	9,700	9,300	4%	9,277
Seniors' Health	735	732	0%	808

- (1) Healthy Families Program continues to maintain increased surveillance.
- (2) Increased flu vaccine



## HEALTH SERVICES Community Nursing and Emergency Medical Services Ambulance Services

#### **STATISTICS**

Yukon Ambulance Services provides emergency transportation for residents and non-residents throughout the Territory. In Whitehorse, the Ambulance Station is staffed 24 hours a day. In rural communities, the service is provided by on-call volunteers. The community provides the volunteers and Yukon Government provides the ambulance, equipment and training.

Ambulance Services	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Whitehorse				
Transfers	827	759	9%	699
Medical Emergencies	1,353	1,254	8%	1,149
Trauma	570	528	8%	494
Other	814	759	7%	681
Total Ambulance Calls	3,564	3,300	8%	3,023
Rural Communities				
Total Ambulance Calls	1,296	1,200	8%	1,125
Transfer by Medevac Team *				
In Territory	290	281	3%	272
Out of Territory	270	268	1%	272
Total Medevacs	560	549	2%	544

Medevac team is used when responding to patients with higher medical needs. A medevac team includes a medevac nurse.

#### **REGIONAL SERVICES**

### **PROGRAM OBJECTIVE**

• To provide and coordinate services that strengthen the social well-being of individuals, families and communities in rural Yukon.

O&M EXPENDITURES (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
Activities				
Program Management	2,276	2,222	2%	2,218
Family and Children's Services	765	765	0%	856
Social Services	983	983	0%	1,058
Youth Justice	13	13	0%	7
Total Regional Services	4,037	3,983	1%	4,139
Allotments				
Personnel	1,986	1,962	1%	1,868
Other	981	951	3%	1,098
Transfer Payments	1,070	1,070	0%	1,173
Total Allotments	4,037	3,983	1%	4,139

RECOVERIES AND REVENUE (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
RECOVERIES				
Policy, Planning and Administration				
Prior Years' Recoveries	0	13	-100%	10
Family and Children's Services				
Child Welfare - DIAND	6,376	6,376	0%	7,815
Federal Child Benefit	285	285	0%	479
Client Recovery	4	4	0%	2
Transition Home - DIAND	228	228	0%	151
Dawson Shelter - DIAND	21	21	0%	0
Young Offenders Agreement	1,124	1,102	2%	1,143
Youth Criminal Justice				
<ul> <li>Cost Sharing Agreements</li> </ul>	225	264	-15%	54
Prior Years' Recoveries	0	62	-100%	872
Social Services				
Social Services - DIAND	650	682	-5%	451
Client Recovery	50	50	0%	64
Yukon Child Benefit - DIAND	240	240	0%	240
Continuing Care Facilities - Whitehorse				
- DIAND	1,061	1,200	-12%	1,780
- Residents	783	641	22%	645
- Adult Day Program	13	13	0%	3
- Prior Years' Recoveries	0	0	0%	56
McDonald Lodge - Dawson				
- DIAND	250	143	75%	87
- Residents	60	24	150%	42
Home Care - DIAND	100	91	10%	82
Home Care - Dawson - DIAND	10	37	-73%	16
Prior Years' Recoveries	0	150	-100%	47
Health Services				
Primary Health Care Transition Fund	1,432	2,017	-29%	492
Third Party - Medical Care	25	25	0%	43
Third Party - Hospital Care	65	65	0%	150
Third Party - Medical Travel	200	200	0%	264

RECOVERIES AND REVENUE (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
RECOVERIES (cont'd)				
Health Services (cont'd)				
Emergency Travel Recoveries				
- Non-Insured Health Benefits Medical		0.50	201	070
Travel	850	850	0%	670
- Non-Residents Medical Travel	200	200	0%	300
Reciprocal Billing	1,430	1,430	0%	1,493
Communication Aids	230	230	0%	168
Hearing Assessments	30	30	0%	85
Environmental Health - FOODSAFE Course	1	1	0%	0
Community Nursing		000	0=0/	
- Patient Services	274	363	-25%	441
- Drug Recoveries	17	23	-26%	24
- Lower Post Recovery	26	26	0%	26
- Rent/Utility Recoveries	93	93	0%	114
- Dietary Recoveries	2	1	100%	1
- Whitehorse Health Centre Vaccines	50	66	-24%	66
- Third Party - Ambulance	90	90	0%	117
Prior Years' Recoveries	0	398	-100%	370
TOTAL RECOVERIES	16,495	17,734	-7%	18,863
REVENUE				
Health Services				
Registration and Fees	34	34	0%	36
Environmental Health - Inspection/Permits	8	8	0%	11
	42	42	0%	47
Amortization of Deferred Capital Contributions	1,380	1,364	1%	1,361
TOTAL REVENUE	1,422	1,406	1%	1,408
				<u>_</u> _

TRANSFER PAYMENTS (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
GRANTS				
Family and Children's Services				
Adoption Subsidies	87	75	16%	75
Child Care Subsidies	2,854	2,550	12%	2,959
Federal Child Benefit - Whitehorse	180	180	0%	238
Youth Allowance	2	2	0%	1
Social Services				
Alcohol and Drug -				
Education and Prevention	10	10	0%	7
Employment Incentive Grants	357	370	-4%	180
Social Assistance - Whitehorse	7,956	9,156	-13%	8,548
Yukon Seniors' Income Supplement	228	228	0%	183
Pioneer Utility Grant	920	734	25%	740
Rehabilitation Subsidies	25	30	-17%	7
In-Lieu of Property Taxes - Continuing Care	250	250	0%	197
Health Services				
Medical Travel Subsidies	165	165	0%	149
In-Lieu of Property Taxes - Community				
Nursing	64	64	0%	58
Regional Services				
Federal Child Benefit - Region	43	43	0%	70
Social Assistance - Region	940	940	0%	1,017
Total Grants	14,081	14,797	-5%	14,429

TRANSFER PAYMENTS (\$000'S)	2005-06 ESTIMATE	2004-05 FORECAST	% CHANGE	2003-04 ACTUAL
(40000)	2011111112		0.0.01	7.0.07.2
CONTRIBUTIONS				
Policy, Planning and Administration				
Yukon Health and Social Services Council	40	40	0%	31
United Way	10	10	0%	10
Kids' Recreation Fund	60	60	0%	60
Food for Learning	30	30	0%	30
Prior Years' Contributions	0	35	-100%	18
Family and Children's Services				
Kwanlin Dun First Nation Child Welfare	64	64	0%	68
Community Development Projects	10	10	0%	3
Foster Parent Association	10	10	0%	10
Child Care Operating Funds	2,335	2,214	5%	2,189
Social Services				
Whitehorse Transit - Handi Bus	184	184	0%	184
Salvation Army	68	68	0%	68
Prior Years' Contributions	0	32	-100%	20
Health Services				
Primary Health Care Transition Fund				
- Child Development Centre	70	70	0%	70
- FAS Society of the Yukon	70	70	0%	70
- Ambulatory Care Reporting	60	60	0%	35
- Prior Years' Contributions	0	0	0%	15
Yukon Medical Association				
- Medical Practice Insurance	262	262	0%	216
- Education	200	237	-16%	200
- Physician Recruitment/Retention Initiatives	127	1,211	-90%	127
Medical Student Bursary	10	10	0%	0
Rural Incentive	5	5	0%	0
Yukon Hospital Insurance Services	8,810	10,500	-16%	10,121
Yukon Hospital Corporation	25,528	24,413	5%	22,988
Health Promotion				
- Liard Basin Task Force	70	70	0%	70
Recreation and Parks Association	15	10	50%	10

	2005-06	2004-05	%	2003-04
TRANSFER PAYMENTS (\$000'S)	ESTIMATE	FORECAST	CHANGE	ACTUAL
CONTRIBUTIONS (cont'd)				
Health Services (cont'd)				
Health Investment Fund	77	77	0%	77
Yukon Registered Nurses Association				
<ul> <li>Nursing Education Fund</li> </ul>	60	60	0%	50
<ul> <li>Nursing Advisory Committee</li> </ul>	10	10	0%	5
<ul> <li>Nurses Post Basic Specialty Education</li> </ul>				
Fund	75	75	0%	75
Rural Emergency Medical Services	30	0	100%	0
Prior Years' Contributions	0	0	0%	57
Regional Services				
Liard Family Support	43	43	0%	43
Ross River Dena Family Support	44	44	0%	43
Total Contributions	38,377	39,984	-4%	36,963
TOTAL TRANSFER PAYMENTS	52,458	54,781	-4%	51,392

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