



# 2024 ONLINE FRONTCOUNTRY RESERVATION SERVICE

## Post-camping survey results

### Overview

- Online reservations were offered at: Wolf Creek, Pine Lake, Marsh Lake and Tombstone Mountain frontcountry campgrounds.
- New users of the reservation service were invited to complete a survey after their stay.
- The results show overall satisfaction with the service and help Yukon government understand how the system is supporting campers across the territory.

### Reservation activity

- 5,819 reservations made
- 728 post-camping respondents
- 52% average seasonal occupancy
- 78% occupancy in July–August
- 93% August occupancy – Tombstone Mountain

### Highlights

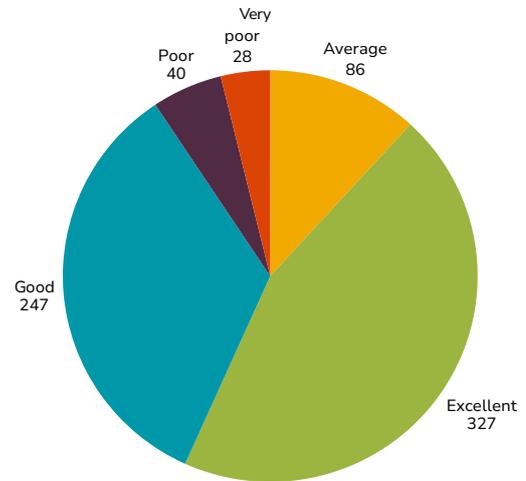
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**Yukon resident use**  
 36% of reservable nights booked by Yukon residents
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**Campsite violations**  
 85% reduction in unattended campsite violations between 2022 and 2024
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**Operational efficiencies**  
 103 reservable campsites represent 9% of total front-country inventory
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**Administrative time saved**  
 Nine-person days for permit data entry  
 Six-person days for cash fee counting

### Survey results

2024 post-camping survey results for frontcountry reservation users show that overall satisfaction remains high.

- 728 responses
- 91% rated service excellent / good / average
- 88% would recommend the service to a friend

#### Client satisfaction



#### Would recommend to a friend

