



2024 ONLINE FRONTCOUNTRY RESERVATION SERVICE

Post-camping survey results

Overview

- Online reservations were offered at: Wolf Creek, Pine Lake, Marsh Lake and Tombstone Mountain frontcountry campgrounds.
- New users of the reservation service were invited to complete a survey after their stay.
- The results show overall satisfaction with the service and help Yukon government understand how the system is supporting campers across the territory.

Reservation activity

- 5,819 reservations made
- 728 post-camping respondents
- 52% average seasonal occupancy
- 78% occupancy in July–August
- 93% August occupancy – Tombstone Mountain

Highlights



Yukon resident use

36% of reservable nights booked by Yukon residents



Campsite violations

85% reduction in unattended campsite violations between 2022 and 2024



Operational efficiencies

103 reservable campsites represent 9% of total front-country inventory



Administrative time saved

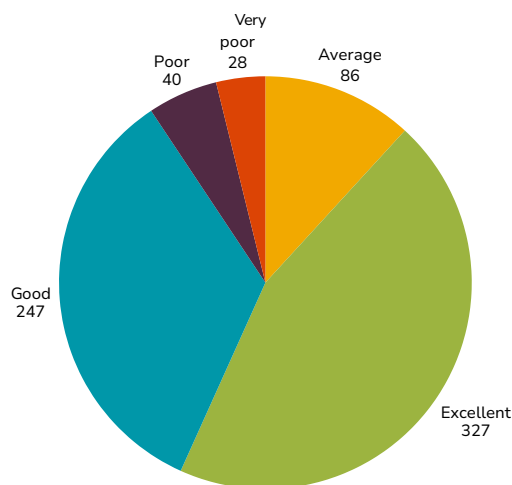
Nine-person days for permit data entry
Six-person days for cash fee counting

Survey results

2024 post-camping survey results for frontcountry reservation users show that overall satisfaction remains high.

- 728 responses
- 91% rated service excellent / good / average
- 88% would recommend the service to a friend

Client satisfaction



Would recommend to a friend

