

# HEALTH AND SOCIAL SERVICES



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## HEALTH AND SOCIAL SERVICES

## SOCIAL SERVICES FAMILY AND CHILDREN'S SERVICES

### SUPPLEMENTARY INFORMATION

#### Agreements for Support Services for Families\*

- Agreements for Support Services for Families, under s. 11 of the Child and Family Services Agreement (CFSA), provides a broad range of services to a parent who has custody of a child to overcome their child protection concerns. Services provided through these agreements include child care, respite, counselling, financial supports, and parenting programs. These agreements are facilitated by the Family Services Units in Whitehorse and in rural communities.

#### Number of Child Protection Reports\*\*

- Number of Child Protection Reports includes all of the reports from across the territory that a child may be in need of protective intervention under the CFSA that Family and Children's Services receives and must respond to.

	2023-24 ESTIMATE	Comparable		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL

#### Agreements for Support Services for Families

##### Number of Agreements for Family Support Services Provided \*\*\*

14	25	20	31
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#### Child Protection Reports

##### Number of Child Protection Reports Requiring Responses

1350	1250	950	1100
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\* What was previously referred to as "Family Services" in prior fiscal years has been renamed as "Agreements for Family Support Services" to provide a more detailed description of the statistic that is reported.

\*\* What was previously referred to as "Child Protection Services" in prior fiscal years has been renamed as "Responses to Child Protection Reports" to provide a more detailed description of the statistic that is reported.

\*\*\*The previous case management system that was used in the 2020-21 fiscal year was not able to accurately capture the number of ASSFs because they can exist on multiple file types. Additionally, the for 2021-2022 fiscal year, there has been a transition away from using ASSFs as the sole method of financially supporting families. Instead, the families are not required to sign an agreement that could limit the scope of supports provided, instead this is incorporated into the case planning process on Child Protection and Family Enhancement files.

**HEALTH AND SOCIAL SERVICES**

**SOCIAL SERVICES  
FAMILY AND CHILDREN'S SERVICES  
Child Placement Services  
Adoption Services**

**SUPPLEMENTARY INFORMATION**

- Adoption services are provided within Child Placement Services in Whitehorse and by Regional Services personnel in rural communities.

	<b>2023-24 ESTIMATE</b>	<i>Comparable</i>		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>Number of Adoptive Homes</b>				
<b>Whitehorse</b>				
Approved Homes	7	9	6	3
Waitlist for Placement	13	15	6	5
<b>Rural Communities</b>				
Approved Homes	1	2	2	0
Waitlist for Placement	1	1	2	1

Note: Information is based on the timing and number of individuals who have completed educational training to prepare for foster parenting and completion of home studies. Approved homes are those approved in 2021-22 and waitlist for placement are those waiting for a home study to be completed.

Note: Information is reported on a monthly caseload basis.

## HEALTH AND SOCIAL SERVICES

### SOCIAL SERVICES FAMILY AND CHILDREN'S SERVICES Child Placement Services

#### SUPPLEMENTARY INFORMATION

##### Children in Care

- Services to children in the care and/or in the custody of the Director of Family and Children's Services and pursuant to the *Child and Family Services Act* are provided by the Family Services Unit in Whitehorse and by Regional Services personnel in rural communities.

##### Fostering Services

- Fostering services are provided by the Child Placement Services Unit in Whitehorse and by Regional Services personnel in rural communities.

	2023-24 ESTIMATE	Comparable		
		2022-23 FORECAST	2022-23 ESTIMATE	2020-21 ACTUAL
<b>Children in Care</b>				
Total Children in care	88	86	80	77
<b>Location</b>				
Whitehorse	59	56	53	47
Region	29	30	27	30
<b>Extended Family Care</b>	155	137	150	139
<b>Fostering Services</b>				
<b>Number of Approved Homes</b>				
Whitehorse	**45	45	50	46
Rural Communities	11	12	15	12

Note: Information is reported on a monthly caseload basis and therefore, the above figures represent monthly averages. There is an increase in Extended Family Care due to the prioritization of keeping children close to family and culture. Under a Extended Family Care agreement children do not go under the care of the Director.

Note: The actuals for the 2021-22 fiscal year are drawn from the time period that FCS switched data/case management software (from CIS mainframe to FCM). Statistics were generated differently between the two systems, consequently increasing the margin for error.

\*\*Note: We are not estimating an increase in 2023-24 as the CFSA legislative amendments make it less intrusive to have extended family care for children as opposed to requiring them to become foster caregivers; additionally it is expected that a number of currently open foster homes will be closing.

**HEALTH AND SOCIAL SERVICES**

**SOCIAL SERVICES  
FAMILY AND CHILDREN'S SERVICES  
Early Childhood and Prevention Services**

**SUPPLEMENTARY INFORMATION**

**Family Resource Program\***

- Family Resource Program is a new program created in 2019-20 by combining the Healthy Families Program and the Family Support Program to provide universal, barrier-free preventative services to all families in Yukon with children from pre-natal up to 19 years of age. Services include in-home assistance and parenting education, through home visits and group sessions, to support families in being the best parents possible.

	<b>2023-24 ESTIMATE</b>	<i>Comparable</i>		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>Family Resource Program</b>				
Clients in Family Resource Program	415	400	300	298

Note: Information is reported on a yearly basis.

\*Was previously known as the "Healthy Families Program" and reclassified in the 2020-21 budget book as "Family Resource Program" to reflect the realignment of the Healthy Families program and Family Support Program.

## HEALTH AND SOCIAL SERVICES

### COMMUNITY AND PRIMARY CARE Mental Wellness and Substance Use Services Whitehorse

#### SUPPLEMENTARY INFORMATION

- Mental Wellness and Substance Use Services offers mental health and substance use prevention and treatment services in Whitehorse and throughout Yukon via regional hubs.

	2023-24 ESTIMATE	Comparable		2021-22 ACTUAL
		2022-23 FORECAST	2022-23 ESTIMATE	
<b>Child, Youth and Family Treatment (1)</b>	475	440	343	395
<b>Severe and persistent conditions</b>	95	95	95	95
<b>Counselling Services</b>	950	800	975	795
<b>Intensive Treatment Program - Monthly admissions (2)</b>	30	20	20	15
<b>Withdrawal Management (Detox) Admissions - Monthly Admissions (2)</b>	170	100	125	88
<b>Forensic Complex Care Team - Active Clients per month</b>	100	100	140	110
<b>Referred Care Clinic &amp; Opioid Treatment Services - Active Patients per month(3)</b>	815	780	690	550

Note 1: Information is reported on a monthly caseload basis and is reported by the number of unique individuals served / number of client visits.

Note 2: These numbers include clients coming to Whitehorse from regional hubs. 2021-22 actuals reflect reduction of capacity due to pandemic safety protocols.

Note 3: The Referred Care Clinic/Opioid Treatment Services Clinic are now under Mental Wellness and Substance Use Services. Clinics are provided by the same collaborative care team.

**HEALTH AND SOCIAL SERVICES**

**COMMUNITY AND PRIMARY CARE  
Mental Wellness and Substance Use Services  
Regional Hubs**

**SUPPLEMENTARY INFORMATION**

- Mental Wellness and Substance Use Services offers substance use and dependency prevention and treatment services in Whitehorse and throughout Yukon via Regional Hubs.

	<b>2023-24</b>	<i>Comparable</i>		
		<b>ESTIMATE</b>	2022-23 FORECAST	2022-23 ESTIMATE
<b>Child, Youth and Family Treatment</b> - Number of clients served in a month <sup>(1)</sup>	100	100	100	85
<b>Counselling Services</b> - Number of clients per month <sup>(2)</sup>	450	450	475	450

Note: 1. Information is reported on a monthly caseload basis.

Note 2 : Number of counsellors are increasing in each area. Number originally decreased due to Many Rivers no longer providing services. Serious and persistent conditions being captured under counselling in communities.

Note 3 : Intensive Treatment and Withdrawal Management (Detox) are programs offered in Whitehorse only, individuals from the region come into Whitehorse to attend these programs. **These numbers are reflected in the Whitehorse statistics.**

## HEALTH AND SOCIAL SERVICES

### PROTECTIVE SERVICES Emergency Medical Services Ambulance Services

#### STATISTICS

- Yukon Ambulance Services provides emergency transportation for residents and non-residents throughout the Territory. In Whitehorse, the ambulance stations are staffed 24 hours a day by ground and air ambulance practitioners. In communities, services are provided by on-call volunteers with and in Dawson City and Watson Lake with both paid and volunteer responders.

	<b>2023-24 ESTIMATE</b>	<i>Comparable</i>		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>Whitehorse (#)</b>				
Total Ambulance Incidents	8,700	8,100	8,100	8,708
<b>Rural Communities (#)</b>				
Total Ambulance Incidents	1,750	1,750	1,750	1,368
<b>Transport by Medevac Team (#) *</b>				
In Territory	520	520	520	469
Out-of-Territory	500	500	500	488
Total Medevacs	1,020	1,020	1,020	957
Total Annual EMS Incidents**	11,470	10,870	10,870	11,033
WES Clients Seen	1,200	1,200	1,200	1,505

**No Statistics are reported by calendar year.**

\* Medevac team transport is used when responding to patients with critical medical needs. Transport by Medevac Team includes both ground ambulance and aircraft movements.

\*\* Does not include WES clients seen

## Current Service Levels

Community	Incident Volume (2022)	# of EMS Responders as of January 2023	# of EMS EMPLOYEES	Est Community Pop. (2020)
Beaver Creek	16	7	N/A	120
Carmacks	94	10	N/A	597
Carcross	168	8	N/A	486
Dawson City	295	17	5	2,276
Destruction Bay	8	12	N/A	59
Eagle Plains	0	2	N/A	<20
Faro	72	8	N/A	440
Haines Junction	83	12	N/A	983
Marsh Lake	2	6	N/A	725
Mayo	68	9	N/A	471
Pelly Crossing	32	3	N/A	399
Ross River	67	6	N/A	410
Tagish	9	6	N/A	345
Teslin	40	7	N/A	487
Watson Lake	420	9	8	1,510
<b>Communities Total</b>	1374	122	13	

## HEALTH AND SOCIAL SERVICES

**SOCIAL SERVICES**  
**SOCIAL SUPPORTS**  
**Disability Services**  
**Children's Disability Services**

### SUPPLEMENTARY INFORMATION

#### Disability Services (DS)

- CDS provides coordinated access to supports and interventions, early intervention to increase a child's lifelong potential and promotes inclusion of children with disabilities in community.
- ADS provides coordinated access to supports for clients with residential placements and day programming for inclusion and lifelong potential.

	<b>2023-24</b>	<i>Comparable</i>		
		<b>ESTIMATE</b>	2022-23 FORECAST	2022-23 ESTIMATE
<b>Disability Services</b>				
Adult Disability Services Caseload	156	157	167	178
Child Disability Services Caseload	245	220	255	205
Adult Clients in Residential Placements	68	69	72	72
Adult Clients in Day Programming	41	38	48	35

\*Note: Information is reported on a monthly caseload basis.

## HEALTH AND SOCIAL SERVICES

### SOCIAL SERVICES SOCIAL SUPPORTS Income Support Employment and Training Services Community Outreach Services

#### SUPPLEMENTARY INFORMATION

##### Income Support

- Income support provides financial assistance to Yukoners in Whitehorse and in every community.

##### Employment and Training Services

- Employment and Training Services provides support to Yukoners in Whitehorse. ETS is a voluntary component of Adult Services mandated to provide training and employment services to adults with unique needs who are willing and able to participate in assessment or counselling activities leading to employment and training.

##### Community Outreach Services

Community Outreach Services provides individualized outreach and intensive case management supports to vulnerable individuals experiencing homelessness.

		<i>Comparable</i>		
	<b>2023-24</b>	2022-23	2022-23	2021-22
	<b>ESTIMATE</b>	FORECAST	ESTIMATE	ACTUAL
<b>Income Support</b>				
Whitehorse	750	768	784	769
Region	138	133	137	128
<b>Employment and Training Services Clients</b>				
Active clients per month	N/A	152	160	128
<b>Community Outreach Services</b>				
Active Clients per month	83	63	90	90

Note 1: The number of ISS clients has increased over time in line with Yukon population growth. However, the number of clients decreased in 2020-21 and 2021-22 due to the COVID-19 pandemic and availability of federal benefit programs. The ongoing decline in 2022-23 may be due to the aging caseload, as clients tend to become ineligible for social assistance when they start receiving pension income at age 65.

Note 2: The Employment and Training Services program is transitioning from Health and Social Services to an external entity effective April 1, 2023.

Note 3: The Community Outreach Services caseload declined in 2022-23 due to a vacant social worker position and off-boarding of clients who were stabilized, no longer engaging, or no longer appropriate for the program. It is expected that the caseload will increase in 2023-24 as the social worker position has been filled.

## HEALTH AND SOCIAL SERVICES

## INNOVATION, QUALITY AND PERFORMANCE INSURED HEALTH SERVICES

### SUPPLEMENTARY INFORMATION

- Insured Health Services is comprised of Health Care Insurance, Hospital Insurance Services, Travel for Medical Treatment, Chronic Disease and Disability program, Pharmacare and Extended Health Benefits for Seniors.

Insured Health	2023-24 ESTIMATE	Comparable		2021-22 ACTUAL
		2022-23 FORECAST	2022-23 ESTIMATE	
<b>Yukon Health Care Insurance Plan</b>				
Subscribers (at March 31) (#) <sup>(1)</sup>	46,800	45,700	45,700	44,148
<b>Insured Services (#)</b>				
Physician Services <sup>(2)</sup>				
In Yukon	345,777	325,000	325,000	325,220
Out-of-Territory	69,770	57,941	60,000	59,299
Services Reimbursed to Members	100	182	100	100
<b>Whitehorse General Hospital</b> <sup>(4)</sup>				
Patient Days (excludes newborns)	20,000	20,000	18,000	16,420
Patient Admissions	4,200	4,350	3,900	3,680
Outpatient Visits				
Emergency Room	40,000	38,000	35,000	31,977
All Others <sup>(3)</sup>	95,000	96,000	86,000	78,115
Total	135,000	134,000	121,000	110,092
Surgical Cases				
Day Surgery	3,700	3,700	3,400	3,087
In-patient	1,000	1,000	900	716
Total	4,700	4,700	4,300	3,803
<b>Yukon Resident Hospitalizations</b>				
Hospital Days of Care (#)				
Out-of-Yukon Facilities	11,035	10,819	11,000	11,192
Average Length of Stay (days)				
Out-of-Yukon Facilities	9	9	9.0	10
Outpatient Visits				
Out-of-Yukon Facilities	15,424	15,122	16,200	14,285

<sup>(1)</sup> The Yukon Health Care Subscribers number is higher than the Yukon population due to subscriber migration throughout the fiscal year.

<sup>(2)</sup> Includes on call services ( which were previously excluded ) and excludes lab/diagnostic services and services not performed by a

<sup>(3)</sup> Includes Magnetic Resonance Imaging (MRI) now available at Whitehorse General Hospital.

<sup>(4)</sup> medical imaging and specialists clinic, revised lab hours, and less ER visits.

HEALTH AND SOCIAL SERVICES

INNOVATION, QUALITY AND PERFORMANCE  
INSURED HEALTH SERVICES  
(Cont'd)

Insured Health	2023-24 ESTIMATE	Comparable		2021-22 ACTUAL
		2022-23 FORECAST	2022-23 ESTIMATE	
<b>Dawson Hospital</b>				
Patient Days (excludes newborns)	550	550	600	532
Patient Admissions	100	100	100	93
<b>Outpatient Visits</b>				
Emergency Room	3,000	3,200	2,800	2,499
All Others	3,500	3,400	3,400	3,092
Total	6,500	6,600	6,200	5,591
<b>Watson Lake Hospital</b>				
Patient Days (excludes newborns)	850	850	700	558
Patient Admissions	100	100	100	100
<b>Outpatient Visits</b>				
Emergency Room	2,900	2,800	2,600	2,231
All Others	2,500	2,500	2,700	2,531
Total	5,400	5,300	5,300	4,762

Note: Dawson and Watson Lake Hospitals are not performing Surgical Cases.

## HEALTH AND SOCIAL SERVICES

## INNOVATION, QUALITY AND PERFORMANCE INSURED HEALTH SERVICES

### SUPPLEMENTARY INFORMATION

- Travel for Medical Treatment numbers are reported per fiscal year based on the date of the service. This program does not include numbers for third party insured individuals, such as First Nation individuals who received benefit coverage through Non-Insured Health Benefits, Health Canada or individuals with a Yukon Workers' Compensation Health and Safety Board claim.

Medical Travel	2023-24 ESTIMATE	Comparable		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>Travel for Medical Treatment within Yukon</b>				
Number of Clients <sup>(1)</sup>	1,558	1,539	1,550	1,521
Cases with Mileage Reimbursements	3,343	3,370	3,400	3,430
Cases using Scheduled Air Flights	380	372	380	332
Air Medevac Flights <sup>(2)</sup>	145	145	140	137
Cases paying Medical Travel Subsidies <sup>(5)</sup>	3,800	3,655	3,800	3,658
<b>Total</b>	<b>7,668</b>	<b>7,542</b>	<b>7,720</b>	<b>7,557</b>
<b>Travel for Medical Treatment outside of Yukon</b>				
Number of Clients <sup>(1)</sup>	2,000	1,900	2,000	1,772
Cases with Mileage Reimbursements <sup>(3)</sup>	300	293	300	275
Cases using Scheduled Air Flights <sup>(4)</sup>	2,800	2,872	2,500	2,316
Air Medevac Flights <sup>(2)</sup>	230	226	230	215
Cases paying Medical Travel Subsidies <sup>(5)</sup>	2,600	2,660	2,400	2,221
<b>Total</b>	<b>5,930</b>	<b>6,051</b>	<b>5,430</b>	<b>5,027</b>

<sup>1</sup> A client may travel multiple times in a year by various means, but is counted only once for this calculation.

<sup>2</sup> Air Medevac Flights (medical evacuation) are a count of medevac services for Yukon Health Care Insurance Plan Members, excluding third-party insured individuals.

<sup>3</sup> Cases with mileage reimbursement now includes clients who receive travel within the territory to reach scheduled air flights for medical treatment outside of Yukon.

<sup>4</sup> Scheduled air flights outside of Yukon that have mileage in Yukon for the trip out are being shown as outside of Yukon.

<sup>5</sup> Subsidies paid for 2020-21 and 2021-22 have been adjusted to reflect the changes to the Medical Travel program that will be occurring January 1, 2021.

## HEALTH AND SOCIAL SERVICES

## COMMUNITY AND PRIMARY CARE

Community Health

Environmental Health Services

### SUPPLEMENTARY INFORMATION

- Environmental Health Services (EHS) promotes care for the environment in the interest of human health. Working in conjunction with the Chief Medical Officer of Health, Environmental Health Officers provide services to individuals, businesses and government. EHS provides consultation and educational services; and engages in inspection, surveillance, audits and enforcement activities in support of the regulatory program.

	<b>2023-24 ESTIMATE</b>	<i>Comparable</i>		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
Client Contacts	11,000	10,500	10,500	10,500
Inspections/Audits	838	600	675	724
Water Tests	8,500	8,100	9,000	8,322
Sewage Permits/Finals/Retentions	300	250	300	267
Premises Permits	350	350	280	296
Health Education/Promotion Sessions	80	80	80	80

## HEALTH AND SOCIAL SERVICES

### CONTINUING CARE Care and Community

#### SUPPLEMENTARY INFORMATION

	2023-24 ESTIMATE	Comparable		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>McDonald Lodge - Dawson City</b>				
Number Beds Available <sup>(1)</sup>	15	15	15	15
Average Occupancy Rate	80%	80%	80%	76%
Average Length of Stay (years)				
Permanent	4.0	4.5	3.0	3.6
Respite	0.6	1.8	0.6	0.2
Number of Permanent Admissions	1	3	1	2
Number of Respite Admissions <sup>(2)</sup>	5	6	5	8
Average Age				80
<b>Thomson Centre</b>				
Number Beds Available <sup>(3)</sup>	51	51	51	51
Permanent	41	41	41	41
Respite/Reablement <sup>(4)</sup>	10	10	10	10
Average Occupancy Rate	84%	84%	82%	82%
Average Length of Stay (years)	3.0	3.0	2.9	2.2
Number of Permanent Admissions	10	5	10	7
Number of Respite Admissions <sup>(5) (6)</sup>	60	66	60	22
Average Age				81

<sup>1</sup> Personal care is only offered at McDonald Lodge

<sup>2</sup> Respite are counted as "1" each time they are admitted to care.

<sup>3</sup> Thomson Centre has 49 bedrooms of which 2 are potential double rooms for couples if needed

<sup>4</sup> Thomson Centre opened 10 respite and reablement rooms December 2018.

<sup>5</sup> Respite admissions are counted as "1" per client regardless of the number of times of readmission.

<sup>6</sup> Respite admissions are lower in 2020-21 due to COVID.

## HEALTH AND SOCIAL SERVICES

### CONTINUING CARE Care and Community / Home Care

#### SUPPLEMENTARY INFORMATION

	2023-24 ESTIMATE	Comparable		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>Copper Ridge Place</b>				
Number of Beds Available	96	96	96	96
- Permanent	88	88	88	88
- Respite	8	8	8	8
Average Occupancy Rate	81%	82%	77%	81%
Average Length of Stay (years)				
- Permanent	3.0	2.9	3.0	2.8
- Respite/assessment	0.10	0.13	0.1	0.15
Number of Permanent Admissions <sup>(1)</sup>	18	5	18	3
Number of Respite Admissions <sup>(2)</sup>	25	31	18	18
<b>Home Care</b>				
Whitehorse	760	741	815	739
Region <sup>(3)</sup>	500	480	475	471
Total Caseload	1,260	1,221	1,290	1,210

<sup>1</sup> Admissions have been lower than normal due to renovations over 2021 & 2022 fiscal that closed 12 beds. Also due to Department of Education Child Development Centre occupying the space for 10 months resulting in the closure of additional 12 beds.

<sup>2</sup> Respite are counted as "1" each time they are admitted to care. We seen a rise in Respite at Copper Ridge Place due to assisting the Hospital to free up beds for the fiscal year 2022-23 only.

<sup>3</sup> Includes Regional Therapies

## HEALTH AND SOCIAL SERVICES

### CONTINUING CARE Care and Community

#### SUPPLEMENTARY INFORMATION

	2023-24 ESTIMATE	Comparable		
		2022-23 FORECAST	2022-23 ESTIMATE	2021-22 ACTUAL
<b>Whistle Bend Place</b>				
Number of Beds Available <sup>(1)</sup>	140	128	140	116
- Permanent	121	121	132	109
- Respite	7	7	8	7
Average Occupancy Rate	89%	87%	90%	90%
Average Length of Stay (years)				
Permanent	4.0	4.3	2.9	4.3
Respite	0.2	0.1	0.15	0.2
Number of Permanent Admissions <sup>(2)</sup>	68	54	68	15
Number of Respite Admissions <sup>(3)</sup>	39	67	39	25
Average Age				79

<sup>1</sup> Whistle Bend Place now has 128 beds operational of 150 bed capacity.

<sup>2</sup> Number of Permanent Admissions is lower in Fiscal Year 2021-22 due to COVID

<sup>3</sup> Respite are counted as "1" each time they are admitted to care.

## HEALTH AND SOCIAL SERVICES

## CONTINUING CARE Care and Community

### SUPPLEMENTARY INFORMATION

<b>Waitlist</b>	<b>2023-24</b>	<i>Comparable</i>		
		2022-23	2022-23	2021-22
<b>ESTIMATE</b>	<b>FORECAST</b>	<b>ESTIMATE</b>	<b>ACTUAL</b>	
<b>Average Number of People on Waiting List:</b>				
Intermediate Care <sup>(1)</sup>	5	4	3	6
Extended Care <sup>(2)</sup>	3	2	2	1
Special Care <sup>(3)</sup>	1	1	2	1
Personal Care <sup>(5)</sup>	2	2	2	2
<b>Average Number of Months on Waiting List:</b>				
Intermediate Care <sup>(1)</sup>	6	6	3	2
Extended Care <sup>(2)</sup>	0	0	2	0
Special Care <sup>(3)</sup>	2	2	2	0
Personal Care <sup>(4) (5)</sup>	24	24	19	14

<sup>(1)</sup> Thomson Centre Unit 4, Whistle Bend Place

<sup>(2)</sup> Alexander McDonald Lodge, Copper Ridge Place H/K, E/F, Thomson Centre Unit 2 & 3

<sup>(3)</sup> Copper Ridge Place A/B & C/D

<sup>(4)</sup> Personal Care - the average number of months have increased as this level of care is only offered at McDonald Lodge in Dawson City.

<sup>(5)</sup> Personal Care stats are high due to grandfathered clients that have deferred care at this time and remain on the wait list.