



Government of Yukon

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NEWS release

FOR RELEASE #09-282
December 10, 2009

Yukon Government's Continuing Care Branch Receives National Accreditation

WHITEHORSE – The Continuing Care branch of Health and Social Services has received national accreditation for the exemplary care that staff provides to residents and clients.

"This certification from Accreditation Canada is a testament to the compassion and engagement demonstrated by the staff who are at the heart of continuing care," Health and Social Services Minister Glenn Hart said. "I commended all the employees for their dedication, for focusing on quality of life, and for respecting diversity among the residents and clients."

Accreditation Canada was invited to review the Continuing Care branch several years ago to provide an independent peer review of the quality of service based on national standards of excellence.

During the three year accreditation process, staff at Copper Ridge Place, Macaulay Lodge and McDonald Lodge, as well as palliative care and home care workers in Whitehorse and the communities were interviewed. Surveyors gathered information through observations and discussions with community stakeholders, clients and family members.

Through the review of more than 700 criteria, the branch scored 94 per cent.

"The lead surveyor noted the branch's transparency, accountability and sense of stewardship," Hart added. "She spoke of the staff's responsiveness to the needs of the community. The surveyors noted that the values and philosophy are known and practiced by staff and demonstrated in a variety of ways, and they observed the strong relationships between the branch staff, the residents and clients and their family members."

The Continuing Care branch is now one of more than 1,000 accredited health care organizations across Canada that is committed to providing the best care possible.

Accreditation is valid for three years.

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