



Health and Social Services  
PO Box 2703, Whitehorse, Yukon Y1A 2C6

November 16, 2021

Sent by Secure File Transfer

Applicant c/o  
Access and Privacy Officer  
Corporate Information Management, ATIPP Office

**SUBJECT: Final Response Access Request 21-317**

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**Decision**

The Department of Health and Social Services has searched Mental Wellness and Substance Use Services and Social Supports and has identified records responsive to Access Request 21-317. The final response on the information is as follows:

**Access Granted in Part**

The Department of Health and Social Services has granted access in part to the information relating to the request noted below:

***Data regarding how many clients visited the Whitehorse Emergency Shelter / Withdrawal management services during the pandemic. Data regarding how many clients have been turned away from the Whitehorse Emergency Shelter / Withdrawal management services during the pandemic. Data regarding how many clients are expected to utilize the safe consumption site (if any data is available) during the pandemic. Trying to get an understanding as to how many people regularly access these services/will access these services and if the pandemic has had any negative/positive impacts on usage.***

**Timeframe: March 20, 2021 - September 29, 2021**

Certain types of information have been redacted pursuant to the following sections of the Access to Information and Protection of Privacy Act:

- 70(1) - disclosure would be an unreasonable invasion of a third party's privacy

Pursuant to section 66 of the Access to Information and Protection of Privacy Act you may contact Yukon's Information and Privacy Commissioner with a complaint in respect to this response. Section 66 states:

*An applicant may, in respect of the head of a responsive public body's response to their access request under section 64, make a complaint to the commissioner by filing the complaint in accordance with section 90.*

Should you wish to do so, please refer your written complaint within 30 business days to the Information and Privacy Commissioner at:

Yukon Information and Privacy Commissioner  
3162 Third Avenue, Main Floor, Whitehorse, Yukon Y1A 1G3  
E-mail: [intake@yukonombudsman.ca](mailto:intake@yukonombudsman.ca)  
Phone: (867) 667-8468; (toll free: 1-800-661-0408 ext. 8468)

There is no charge to the applicant.

**Contact Person in Department**

If the applicant has any questions, please contact Lonnie Ariss, Designated Access Officer for Department of Health and Social Services at 867-667-9496 or [Lonnie.Ariss@yukon.ca](mailto:Lonnie.Ariss@yukon.ca).



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Lyndsey Beal  
Manager, Access and Information Management

Enclosure (1)