



July 11, 2022

Applicant c/o  
Access and Privacy Officer  
Corporate Information Management, ATIPP Office

Final Response ATIPP Access Request 22-322

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**Decision**

The Department of Highways and Public Works has searched the Motor Vehicles branch and has no records responsive to Access Request #22-322. Our final response on the information is as follows:

**No Records Found**

The Department of Highways and Public Works did not locate records relating to the request noted below:

Any and all information pertaining to why licenses are no longer printed in the Motor Vehicles office. It is my understanding they're outsourced now whereas originally they were printed on demand inside the motor vehicles office (at least in Whitehorse). Timeframe: January 01 2009 to June 29 2022

**ADDITIONAL INFORMATION:**

Response from Public Body: We have not outsourced anything.

Response from Applicant: Hi there, thanks for this! If not outsourced why does it take a while for it to be mailed now instead of handed to the person on site? (in the past). And now things have seemed to change and we're waiting over a month?

Clients are provided with a 90 day temporary paper license which is a valid driver's license and can be used as proof of license for all enforcement agencies in Canada and the United States. The printing of non-temporary licenses is completed in batches and sent to clients through the mail.

Motor Vehicles is currently experiencing supply delays with the secure laminate stock required to complete the Driver's License & General Identification Card. We are working with the supplier to have the secure laminate produced & shipped as quickly as possible.

In the near term Motor Vehicles has limited stock on hand and is printing cards on an emergency/ priority basis for those who are travelling and do not have access to a passport.

There will be no charge for this request.


### **Right to Complain**

You have the right to make a complaint in respect of this response to the Yukon information and Privacy Commissioner under Section 66 of the ATIPP Act, no later than 30 business days after you receive this response. To make a complaint, contact:

Yukon Information and Privacy Commissioner  
3162 3<sup>rd</sup> Ave.  
Whitehorse, YK Y1A 1G3  
E-mail: [intake@yukonombudsman.ca](mailto:intake@yukonombudsman.ca)  
Phone: (867) 667-8468; toll free (in Yukon) 1-800-661-0408 (ext. 8468)

### **Contact Person in Department**

If there are any questions, please contact Mia Archambault, Access and Privacy Analyst for the Department of Highways and Public Works at (867) 667-9448 or [hpw.atipp@yukon.ca](mailto:hpw.atipp@yukon.ca)

Reviewed by:	Signatures:
Sherri Young, ADM, Transportation, HPW	
Paul McConnell, Deputy Minister, HPW	