



Health and Social Services  
PO Box 2703, Whitehorse, Yukon Y1A 2C6

July 30, 2024

Sent by Secure File Transfer

Applicant c/o  
Access and Privacy Officer  
Corporate Information Management, ATIPP Office

**SUBJECT: Final Response Access Request 23-628**

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The Department of Health and Social Services has searched Continuing Care and identified records responsive to Access Request 23-628 noted below. Work has been completed on the balance of the records.

***This is a request for program information.***

Seeking all Incident Reports from Whistle Bend Place, Copper Ridge Place, Thomson Centre, and McDonald Lodge. Incident Reports includes all issues raised by workers as: health and safety concerns, injuries to workers, injuries to clients, injuries to third parties, incidents, near misses, building complaints and concerns, maintenance complaints and concerns, infrastructure complaints and concerns Request the data be sorted first by location, second by date reported, and third by date resolved.

Timeframe: October 1, 2023 - March 6, 2024.

**ADDITIONAL INFO:**

Question: I wanted to confirm that you are requesting a copy of each incident report from October 01, 2023 to March 06, 2024

Response: Yes please and thanks

**Decision**

The Head of the Department of Health and Social Services has approved the following response to this request:

### **Access Granted in Part**

Certain types of information have been redacted pursuant to the Access to Information and Protection of Privacy Act. A summary of these redactions is enclosed.

### **Final Cost**

Fees totaling \$957.00 must be paid before access can be provided. There are no charges associated with duplicate and out-of-scope records. The following is a breakdown of the fee calculation:

<b>Fee Calculation Summary</b>	
Total hours: (6,511 pages processed @ 50 pages/hour)	130.2
Hours provided free of charge:	5
Total Cost Payable (125.2 hours @ \$30.00/hour)	\$3,756.00
Deposit paid:	\$2,799.00
<b>Total Fees Owed:</b>	<b>\$957.00</b>

Pursuant to section 66 of the Access to Information and Protection of Privacy Act you may contact Yukon's Information and Privacy Commissioner with a complaint in respect to this response. Section 66 states:

*An applicant may, in respect of the head of a responsive public body's response to their access request under section 64, make a complaint to the commissioner by filing the complaint in accordance with section 90.*

Should you wish to do so, please refer your written complaint within 30 business days to the Information and Privacy Commissioner at:

Yukon Information and Privacy Commissioner  
3162 Third Avenue, Main Floor, Whitehorse, Yukon Y1A 1G3  
E-mail: [intake@yukonombudsman.ca](mailto:intake@yukonombudsman.ca)  
Phone: (867) 667-8468; (toll free: 1-800-661-0408 ext. 8468)

### **Contact Person in Department**

If the applicant has any questions, please contact Jennifer Szakszon, Designated Access Officer for Department of Health and Social Services at 867-667-5919 or [jennifer.szakszon@yukon.ca](mailto:jennifer.szakszon@yukon.ca)

Enclosure(6)



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## Summary of Redactions

ATIPP #: 23-628

Records Summary	
Initial Page Count:	<b>6,511</b>
Duplicates:	0
Out of scope:	0
Pages redacted in full:	0
Interim Response Pkg:	2,227
Final Response Pkg:	4,284
Final Page Count:	6,511

Redactions Summary	
70(1)	Disclosure would reveal personal information about a third party
79(a)(ii)	Disclosure could reasonably be expected to threaten public health and safety

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