

ACCESS TO INFORMATION AND PROTECTION OF PRIVACY ACT

Refusal of Access

The Access to Information and Protection of Privacy Act states that an access request can be refused by a public body. Reasons for refusals are limited to: an applicant submitting the same or similar access request to a public body that has already been responded to; the same or similar request made within 60 days of receiving a response, or; the amount of research, compilation and examination of information that would be required to be undertaken by the responsive public body would unreasonably interfere with the responsive public body's operations.

Unreasonable Interference

Unreasonable interference may vary between public bodies. The public body and the head must provide evidence/reasons to the Access and Privacy Officer (APO) that responding to the request would obstruct or hinder the range of effectiveness of the body's activities. Public bodies should allocate a sufficient amount of resources to respond to access requests and must provide sufficient evidence beyond "time and effort" to support a claim of unreasonable interference.

Tips and Resources

Right to Complain

If an applicant is unsatisfied with the refusal, they have the right to complain to the Yukon's Information and Privacy Commissioner. An applicant has **30 business days** upon receiving the notice of refusal to submit their complaint to:

The Office of the Information and Privacy Commissioner

3162 Third Avenue, Main Floor
Whitehorse, Yukon Y1A 1G3
Phone: (867) 667-8468;
Toll free (in Yukon) 1-800-661-0408 (ext. 8468)
Email*: info@yukonombudsman.ca

Contact us:

Call us at: (867) 393-7048, toll free (in Yukon) 1-800-661-0408 (ext. 7048)

E-mail us at: atipp.office@yukon.ca

Reach us by mail at:

ATIPP Office

Box 2703 (W-10 ATIPP)
Whitehorse, YT, Y1A 2C6

Visit us by appointment in the Main Administration Building,
2071-2 Avenue, Whitehorse, YT
Room 150 (located in the basement).

Visit us online:

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