

Third Party Objections

Third Objections or Complaints

After receiving a third party notification, which would indicate to a third party that their personal or business information has been identified as relevant to the access request, the third party has the opportunity to submit any objections they have to the information being released. If they do not submit objections, the head will proceed with the release.

Third Party Complaints

If the third party does not agree to the release of the proposed information, they have two options: 1. They can complain to the Information and Privacy Commissioner at least 5 business days before the response date for the access request is due to the applicant, to which the complaint relates. 2. A third party may complain about the decision of a head to the court. The applicant can directly go to the court, which would disqualify them from making a complaint to the commissioner. Or they can go to the court if unsatisfied with the decision of a public body in response to the IPC or disagree with the IPC.

Right to Complain

If an applicant is unsatisfied with a notification, they have the right to complain to the Yukon's Information and Privacy Commissioner. For information on the complaint process, contact:

The Office of the Information and Privacy Commissioner

3162 Third Avenue, Main Floor
Whitehorse, Yukon Y1A 1G3
Phone: (867) 667-8468
Toll free (in Yukon) 1-800-661-0408 (ext. 8468)
Email: info@yukonombudsman.ca

Complaining to the Information and Privacy Commissioner

If you choose this avenue first, the Information and Privacy commissioner will decide whether to investigate the complaint or dismiss the complaint. Regardless of their actions, they will provide the complainant with a notice of their decisions. This may or may not result in the information pertaining to you or your business not being or being released.

Complaining to the Court

If a public body does not respond to or rejects a recommendation made by the Information Privacy Commissioner, the complainant may apply to the Court for a review of the decision or matter to which the recommendation relates not later than 30 business days after the respondent verbally stated that they rejected the recommendation or did not provide a response to the complainant. A third party can also go directly to the court to complain, instead of going to the Information and privacy Commissioner first. If the applicant is unsatisfied with the results of going to the court, they cannot and are disqualified from going back to the Information Privacy Commissioner to file the complaint to review the decision of the public body.

Contact us:

Call us at: (867) 393-7048, toll free (in Yukon)
1-800-661-0408 (ext. 7048)

E-mail us at: atipp.office@yukon.ca

Reach us by mail at:

ATIPP Office
Box 2703 (W-10 ATIPP)
Whitehorse, YT, Y1A 2C6

Visit us by appointment in the Main Administration Building,
2071-2 Avenue, Whitehorse, YT
Room 150 (located in the basement).

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