

EXECUTIVE COUNCIL OFFICE

Inquiry Centre Total (#)	2020/2021 Projection	2019/20 to date	2018/2019 Actuals	2017/2018 Actual
Telephone	8,000	6961	7,454	11,666
Counter	3,000	2552	2214	4148
Written	500	271	258	905
Tours	60	36	52	125
Services Provided in French				
Telephone	50	26	38	100
Counter	40	8	27	66
Written	25	4	17	12
Tours	15	1	6	14