

COMMUNITY SERVICES



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COMMUNITY SERVICES

PROTECTIVE SERVICES Emergency Medical Services Ambulance Services

SUPPLEMENTARY INFORMATION

- Yukon Emergency Medical Services provide emergency medical transportation for residents and non-residents throughout the territory. In Whitehorse, the ambulance stations are staffed 24 hours a day by ground and air ambulance practitioners. In communities, services are provided by on-call volunteers supported by two, full-time Primary Care Paramedics that offer weekday coverage in Dawson City and Watson Lake. Each community provides its volunteers and Yukon government provides the facilities, ambulances, equipment and training.

	2018 ESTIMATE	Comparable		2016 ACTUAL
		2017 ACTUAL	2017 ESTIMATE	
Whitehorse (#)				
Transfers ⁽¹⁾	300	279	500	473
Medical Emergencies	4,462	4,222	3,823	3,823
Other (Medevac Assist)	1,000	927	933	873
Total Ambulance Calls	<u>5,762</u>	<u>5,428</u>	<u>5,256</u>	<u>5,169</u>
Rural Communities (#)				
Total Ambulance Calls	<u>1,650</u>	<u>1,469</u>	<u>1,472</u>	<u>1,257</u>
Transfer by Medevac Team (#) ⁽²⁾				
In Territory	700	558	405	379
Out-of-Territory	500	482	528	494
Total Medevacs	<u>1,200</u>	<u>1,040</u>	<u>933</u>	<u>873</u>
Total Annual Calls	8,612	7,937	7,661	7,299

Note: Information is reported on a calendar year basis

⁽¹⁾ Transfers are not life threatening emergencies and typically transport patients between medical facilities.

⁽²⁾ Medevac team transport is used when responding to patients with critical medical needs. Transfer by medevac team includes both ground ambulance and aircraft movements.

COMMUNITY SERVICES

**PROTECTIVE SERVICES
Building Safety**

SUPPLEMENTARY INFORMATION

	2018 ESTIMATE	<i>Comparable</i>		
		2017 ACTUAL	2017 ESTIMATE	2016 ACTUAL
Codes and Standards (#)				
Permits Issued				
Building	620	868	800	870
Plumbing	140	155	150	156
Development	100	119	125	137
Electrical	1,400	1,776	1,500	1,621
Gas	410	605	400	556
Elevator (Registrations)	3	0	3	8
New Boiler and Pressure Vessels	0	0	50	59
Total Permits Issued	2,673	3,523	3,028	3,407
Building File Information Requests (#)	1,000	1,104	1,000	1,516
Inspections (#)				
Building	1,400	1,439	1,400	1,467
Plumbing	250	230	200	341
Electrical	2,500	3,032	2,500	1,628
Elevators	100	98	80	100
Boiler and Pressure Vessels	100	21	130	109
Gas	500	716	550	438
Total Inspections	4,850	5,536	4,860	4,083

Note: Information is reported on a calendar year basis.

COMMUNITY SERVICES

**COMMUNITY DEVELOPMENT
Sport and Recreation**

SUPPLEMENTARY INFORMATION

- Contributions to Summer Pool, Recreation Facility Operations, Programs, and Recreation Directors.

	2018-19 ESTIMATE	<i>Comparable</i>		
		2017-18 FORECAST	2017-18 ESTIMATE	2016-17 ACTUAL
Local Authorities (\$)				
Beaver Creek	80,798	80,798	80,798	83,742
Burwash Landing	31,670	31,670	31,670	33,666
Carcross	81,018	81,018	81,018	83,962
Destruction Bay	25,107	25,107	25,107	28,051
Keno City	17,924	17,924	17,924	20,868
Marsh Lake	83,492	83,492	83,492	86,436
Mount Lorne	65,959	65,959	65,959	68,903
Old Crow	118,201	118,201	118,201	121,145
Pelly Crossing	102,309	102,309	102,309	105,253
Ross River	110,955	110,955	110,955	113,899
Tagish	68,042	68,042	68,042	70,986
Upper Liard	32,386	32,386	32,386	0
	817,861	817,861	817,861	816,911

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**COMMUNITY DEVELOPMENT
Sport and Recreation**

SUPPLEMENTARY INFORMATION

	2018-19 ESTIMATE	<i>Comparable</i>		
		2017-18 FORECAST	2017-18 ESTIMATE	2016-17 ACTUAL
Sport Governing Bodies (#)				
Yukon Sport Governing Bodies (YSGBs)				
Funded	29	28	28	28
YSGB Affiliated Clubs Across Yukon	74	74	72	70
YSGB Members	13,500	13,000	13,000	13,000
Elite Athletes Funded	40	35	40	38
Athletes Placed in Top Three International or National Competitions	20	20	17	15
Active Coaches and Officials	1,150	1,125	1,100	1,054
Dollars provided and claimed for administration, training, and competition. (Yukon Lotteries Commission contributes funding toward this amount). Includes Yukon Sport Governing Bodies, Sport Yukon, North American Indigenous Games, Arctic Winter Games, Canada Senior Games, Canada Winter Games, Western Canada Games, Elite Athletes and High Performance Coaches and Officials				
Total (\$000s)	3,319	3,287	3,102	2,181
Special Recreation Groups including CRAG⁽¹⁾ (#)				
Yukon Special Recreation Groups Funded	5	5	7	5
Members	9,050	9,000	9,000	9,000
Dollars provided for administration, training and programs including: Special Olympics, Youth Special Recreation Groups, Active Living/Recreation and Parks Association of Yukon, Yukon Disabilities Association, and Elder Active Recreation Association.				
Total (\$000s)	1,894	1,778	1,779	1,994

⁽¹⁾ Community Recreation Assistance Grants.

COMMUNITY SERVICES

**COMMUNITY DEVELOPMENT
Public Libraries**

SUPPLEMENTARY INFORMATION

	2018-19 ESTIMATE	<i>Comparable</i>		2016-17 ACTUAL
		2017-18 FORECAST	2017-18 ESTIMATE	
Library Collections (#)				
Titles Added to Collection	8,000	10,000	13,000	8,000
Titles Deleted from Collection	8,000	8,000	10,000	10,000
Titles in E-library	4,200	4,000	2,500	3,900
Library Circulation (#)				
Whitehorse Public Library	180,000	175,000	160,000	176,500
Communities	35,000	35,000	35,000	34,000
E-Library Circulation	14,000	12,000	10,000	11,000
Library Use (#)				
Library Cards (new and renewed)	23,500	23,000	22,000	23,200
Overdue Notices Sent	14,000	15,000	13,000	15,600
Amount Invoiced (\$)	45,000	45,000	30,000	51,500
Library Programs - Attendance Whitehorse	3,500	3,500	3,500	3,200
Library Programs - Attendance Communities	3,000	3,100	3,500	3,000
Meeting Room Use	600	600	600	650
Reference Questions (#)				
Whitehorse Public Library	18,000	18,000	18,000	18,000
Communities	4,100	4,100	4,300	4,100
External to Yukon Inter-library Loan				
- Requests Filled	700	600	400	720
Individual (Wi-Fi and Public Computer Usage)				
- Whitehorse Public Library	65,000	63,000	50,000	61,000
- Communities	35,000	30,000	35,000	27,000

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**COMMUNITY DEVELOPMENT
Community Operations**

SUPPLEMENTARY INFORMATION

	2018-19 ESTIMATE	<i>Comparable</i>		
		2017-18 FORECAST	2017-18 ESTIMATE	2016-17 ACTUAL
Unincorporated Community Services (#)				
Street Lights	217	217	303	217
Water Delivery Customers				
Carcross	237	237	239	239
Keno City	25	25	25	25
Old Crow	140	140	130	130
Ross River	194	194	197	197
(Note: # of customers within +/- 10%)				
Sewage Eduction Services Customers				
Old Crow	140	140	150	140
Solid Waste Sites Operated	16	16	16	16
Water Treatment Plants Operated (including public fill stations)	9	9	9	9
Mosquito Control				
Hectares Treated with Larvicide	1,200	1,193	900	895
Communities Participating in Larvicide Program	15	13	9	11

COMMUNITY SERVICES

CORPORATE POLICY AND CONSUMER AFFAIRS Professional Licensing and Regulatory Affairs

SUPPLEMENTARY INFORMATION

	2018-19 ESTIMATE	Comparable		
		2017-18 FORECAST	2017-18 ESTIMATE	2016-17 ACTUAL
Yukon Professional Licences (#)				
Insurance Companies	180	180	180	179
Agents, Salespersons, Adjusters and Brokers	2,600	2,600	2,400	2,484
Medical Practitioners	475	470	400	425
Medical Practice Corporations	67	71	60	71
Chiropractors	6	6	6	6
Dentists	65	60	50	60
Dental Corporations	15	15	10	15
Dental Hygienists	35	33	30	31
Dental Therapists	9	9	10	9
Denturists	2	2	2	2
Optometrists	7	7	7	7
Pharmacists / Rural Permit Holders	60/40	60/40	43/32	44/37
Physiotherapists	65	65	45	59
Physiotherapist Corporations	0	0	1	0
Licensed Practical Nurses	220	211	170	161
Psychiatric Nurses	2	2	5	2
Collection Agencies	43	43	44	43
Collection Agency Employees	1,600	1,600	1,600	1,017
Real Estate Agencies	6	6	7	6
Real Estate Salespersons	40	40	40	36
Private Investigators and Security Guards	100	95	85	90
Security Agencies	16	16	15	16
Funeral Directors	2	2	3	2
Pawn Brokers and Second Hand Dealers	4	4	5	4

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CORPORATE POLICY AND CONSUMER AFFAIRS
Professional Licensing and Regulatory Affairs

SUPPLEMENTARY INFORMATION

	2018-19	<i>Comparable</i>		2016-17
		ESTIMATE	2017-18 FORECAST	
Lotteries/Games of Chance Activities				
Licences Issued (#)	140	131	155	117
Amount Wagered (\$000s):				
- Bingos	10,000	8,500	10,000	9,300
- Raffles and Sport Pools	4,500	2,500	3,500	4,700
- Casinos, Gross Profit	56	55	56	43
Less (\$000s):				
Prizes:				
- Bingos	6,000	5,000	6,000	4,900
- Raffles and Sport Pools	2,000	800	1,000	2,100
Expenses:				
- Bingos	500	500	500	840
- Raffles and Sport Pools	100	100	100	220
- Casinos	10	10	10	9
Net: Proceeds used for Charitable Objectives				
- Bingos	3,500	3,500	3,500	3,500
- Raffles and Sport Pools	2,400	2,400	2,400	2,300
- Casinos	40	40	46	27
Diamond Tooth Gertie's (\$000s):				
Blackjack, Wheels of Fortune, Roulette and Red Dog:				
Drop (Amount Wagered \$)	1,600	1,600	1,600	1,798
Win (Amount Paid Out \$)	350	350	350	409
Hold (Balance held by Organization before Expenses)	1,250	1,250	1,250	1,389
Poker Revenue (\$000s)	120	120	120	110
Slot Machines (\$000s):				
Coin In	15,500	15,500	15,500	17,725
Coin Out	14,000	14,000	14,000	1,561
Gross Revenue	1,500	1,500	1,500	16,164

Note: Information is reported on a calendar year.

COMMUNITY SERVICES

CORPORATE POLICY AND CONSUMER AFFAIRS Corporate Affairs

SUPPLEMENTARY INFORMATION

- To protect and enhance the public interest in professional and commercial activities.
- To establish and maintain enabling legislation and basic disclosure and information requirements related to commercial activities.

	2018-19 ESTIMATE	Comparable		
		2017-18 FORECAST	2017-18 ESTIMATE	2016-17 ACTUAL
Corporate Registry				
Corporate Registry System Transactions (#)	11,000	10,500	10,000	10,300
Revenue (\$)	760,000	750,000	690,000	731,527
Partnership/Business Names Registry				
Corporate Registry System Transactions (#)	3,900	3,600	3,392	4,100
Revenue (\$)	100,000	96,000	90,000	108,000
Personal Property Security				
Financing Statements/Changes (#)	19,500	18,500	6,000	5,900
Searches Conducted (#)	3,000	2,800	4,500	2,900
Revenue (\$)	270,000	265,000	230,000	218,000
Societies and Cooperatives				
Corporate Registry System Transactions (#)	1,500	1,500	1,300	1,400
Revenue (\$)	16,000	16,000	14,000	13,800
Securities				
Annual Information Form/Reporting Issuers (#)	4,800	4,900	4,700	4,899
National Registration Database Registrations	420	430	400	420
Other Filings (#) ⁽¹⁾	6,000	5,500	450	7,146
Superintendent Orders (#)	5	5	5	8
Revenue (\$)	3,200,000	3,175,000	3,100,000	3,269,745

(1) Additional transaction information now available through a national system. The 450 in the 2017-18 Estimate column is only paper filings. The other three columns include electronic filings through SEDAR (System for Electronic Document Analysis and retrieval)

COMMUNITY SERVICES

**CORPORATE POLICY AND CONSUMER AFFAIRS
Employment Standards**

SUPPLEMENTARY INFORMATION

- To ensure compliance with minimum standards of employment for wages and working conditions in order to establish a fair and equitable work environment for the labour force.

	2018-19 ESTIMATE	<i>Comparable</i>		2016-17 ACTUAL
		2017-18 FORECAST	2017-18 ESTIMATE	
Wage Offences (#)	95	90	135	70
Wages Collected (\$)	100,000	95,000	140,000	72,000
Wages Uncollected (\$) ⁽¹⁾	25,000	76,000	25,000	20,000

(1) \$58,000 of the \$76,000 under the 2017-18 Forecast column is from a single employee registered from another jurisdiction.

COMMUNITY SERVICES

CORPORATE POLICY AND CONSUMER AFFAIRS
Property Assessment and Taxation

SUPPLEMENTARY INFORMATION

	2018-19 ESTIMATE	<i>Comparable</i>		2016-17 ACTUAL
		2017-18 FORECAST	2017-18 ESTIMATE	
Assessments				
Properties Assessed (#)	23,855	23,388	23,650	23,181
Total Assessed Value (\$000s)	5,271,700	5,020,689	4,900,000	4,757,437
Cost Per Property Assessment (\$)	25	25	25	25
Complaints (#)				
- Assessment Review Board	30	15	30	3
Appeals (#)				
- Assessment Appeal Board	5	3	5	1
Taxation				
Home Owner Grants Paid (#)	8,850	8,670	8,630	8,508