

# COMMUNITY SERVICES



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## COMMUNITY SERVICES

## PROTECTIVE SERVICES Emergency Medical Services Ambulance Services

### STATISTICS

- Yukon Ambulance Services provides emergency transportation for residents and non-residents throughout the Territory. In Whitehorse, the ambulance station are staffed 24 hours a day by ground and air ambulance practitioners. In communities, services are provided by on-call volunteers with two, full-time Primary Care Paramedics supplementing weekday coverage in Dawson City and Watson Lake. Each community provides its volunteers and Yukon government provides the ambulances, equipment and training.

	2021-22 ESTIMATE	Comparable		
		2020-21 FORECAST	2020-21 ESTIMATE	2019-20 ACTUAL
<b>Whitehorse (#)</b>				
Total Ambulance Incidents**	7,300	7,100	7,100	6,935
<b>Rural Communities (#)</b>				
Total Ambulance Incidents	1,900	2,000	2,000	1,722
<b>Transport by Medevac Team (#) *</b>				
In Territory	520	700	700	455
Out-of-Territory	500	650	650	421
Total Medevacs	1,020	1,350	1,350	871
Total Annual EMS Incidents***	10,220	12,350	12,350	9,528
WES Clients Scene	2,100	2,000	2,000	2,092

**Note:** Statistics are reported by calendar year.

\* Medevac team transport is used when responding to patients with critical medical needs. Transport by Medevac Team includes both ground ambulance and aircraft movements.

\*\* Increase in calls for 2020 is because Whitehorse Emergency Shelter is included in estimates.

\*\*\* Does not include WES clients scene.

**PROTECTIVE SERVICES**  
**Emergency Medical Services**

**Current Service Levels**

Community	Incident Volume (2019)	# of EMS Volunteers	# of EMS EMPLOYEES	Est Community Pop. (2018)
Beaver Creek	10	7	N/A	111
Carmacks	93	9	N/A	564
Carcross	203	10	N/A	506
Dawson City	274	12	5	2,323
Destruction Bay	20	7	N/A	56
Eagle Plains	3	2	N/A	<20
Faro	115	9	N/A	413
Haines Junction	80	11	N/A	960
Marsh Lake	15	7	N/A	679
Mayo	113	8	N/A	514
Pelly Crossing	88	3	N/A	387
Ross River	102	4	N/A	405
Tagish	36	11	N/A	275
Teslin	79	6	N/A	521
Watson Lake	491	8	5	1,497

## COMMUNITY SERVICES

## COMMUNITY DEVELOPMENT Sport and Recreation

### SUPPLEMENTARY INFORMATION

- Contributions to Summer Pool, Recreation Facility Operations, Programs, and Recreation Directors.

	<b>2021-22 ESTIMATE</b>	<i>Comparable</i>		
		2020-21 FORECAST	2020-21 ESTIMATE	2019-20 ACTUAL
<b>Local Authorities (\$)</b>				
Beaver Creek	80,798	80,798	80,798	70,000
Burwash Landing	31,670	31,670	31,670	31,670
Carcross	81,018	81,018	81,018	81,018
Destruction Bay	25,107	25,107	25,107	25,107
Keno City	17,924	17,924	17,924	17,924
Marsh Lake	83,492	83,492	83,492	83,492
Mount Lorne	65,959	65,959	65,959	65,959
Old Crow	118,269	118,269	118,269	118,269
Pelly Crossing	102,309	102,309	102,309	102,309
Ross River	110,955	110,955	110,955	110,955
Tagish	68,042	68,042	68,042	78,042
Upper Liard	32,386	32,386	32,386	32,386
	<b>817,929</b>	<b>817,929</b>	<b>817,929</b>	<b>817,131</b>

## COMMUNITY SERVICES

## COMMUNITY DEVELOPMENT Sport and Recreation

### SUPPLEMENTARY INFORMATION

	2021-22 ESTIMATE	Comparable		
		2020-21 FORECAST	2020-21 ESTIMATE	2019-20 ACTUAL
<b>Sport Governing Bodies (#)</b>				
Yukon Sport Governing Bodies (YSGBs)				
Funded	29	28	31	29
YSGB Affiliated Clubs Across Yukon	70	74	74	74
YSGB Members	12,000	13,500	13,500	13,500
Elite Athletes Funded	55	40	40	40
Athletes Placed in Top Three International or National Competitions	15	20	20	20
Active Coaches and Officials	1,200	1,150	1,150	1,150
Dollars provided and claimed for administration, training, and competition. (Yukon Lotteries Commission contributes funding toward this amount). Includes Yukon Sport Governing Bodies, Sport Yukon, North American Indigenous Games, Arctic Winter Games, Canada Senior Games, Canada Winter Games, Western Canada Games, Elite Athletes and High Performance Coaches and Officials				
Total (\$000s)	4,822	4,114	2,900	3,282
<b>Special Recreation Groups including CRAG <sup>(1)</sup> (#)</b>				
Yukon Special Recreation Groups Funded	5	5	5	5
Members	9,300	9,000	9,000	9,050
Dollars provided for administration, training and programs including: Special Olympics, Youth Special Recreation Groups, Active Living/Recreation and Parks Association of Yukon, Yukon Disabilities Association, and Elder Active Recreation Association.				
Total (\$000s)	2,085	2,288	2,057	1,922

<sup>(1)</sup> Community Recreation Assistance Grants.

## COMMUNITY SERVICES

### CORPORATE POLICY AND CONSUMER AFFAIRS Professional Licensing and Regulatory Affairs

#### SUPPLEMENTARY INFORMATION

	2021-22	Comparable		
		2020-21	2020-21	2019-20
	ESTIMATE	FORECAST	ESTIMATE	ACTUAL
<b>Yukon Professional Licences (#)</b>				
Insurance Companies	177	177	177	172
Agents, Salespersons, Adjusters and Brokers	2,600	2,800	2,800	2,423
Medical Practitioners	420	400		372
Medical Practice Corporations	110	110		77
Chiropractors	6	6	6	6
Dentists	49	68	68	62
Dental Corporations	24	25	25	31
Dental Hygienists	29	35	35	31
Dental Therapists	10	10	10	11
Denturists	3	2	2	2
Optometrists	8	9	9	8
Pharmacists	70	70		66
Rural Permit Holders	30	30		42
Physiotherapists	58	58	58	52
Physiotherapist Corporations	2	4	4	0
Licensed Practical Nurses	231	245	245	225
Psychiatric Nurses	9	11	11	8
Collection Agencies	48	48		47
Collection Agency Employees	1,800	1,800		~1800
Real Estate Agencies	7	8	8	7
Real Estate Salespersons	48	48	48	47
Private Investigators and Security Guards	105	100	100	105
Security Agencies	15	15	15	15
Funeral Directors	3	3		3
Pawn Brokers and Second Hand Dealers	5	5		4

## COMMUNITY SERVICES

### CORPORATE POLICY AND CONSUMER AFFAIRS Professional Licensing and Regulatory Affairs

#### SUPPLEMENTARY INFORMATION

	<b>2021-22</b>	<i>Comparable</i>		
		2020-21	2020-21	2019-20
	<b>ESTIMATE</b>	FORECAST	ESTIMATE	ACTUAL
<b>Lotteries/Games of Chance Activities</b>				
Licences Issued (#)				
Bingo	10	9		
Raffles	60	53		
Casino Events	2	1		
Progressive Lotteries	2			
Total Licences Issued (#)	74	63	130 <sup>1</sup>	116 <sup>1</sup>

Note: Information is reported on a calendar year.

<sup>1</sup> Further breakdown of Total Licences Issued is not available prior to 2020 Actuals. Breakdown amounts will be provided moving forward.



## COMMUNITY SERVICES

## CORPORATE POLICY AND CONSUMER AFFAIRS Corporate Affairs

### SUPPLEMENTARY INFORMATION

- To protect and enhance the public interest in professional and commercial activities.
- To establish and maintain enabling legislation and basic disclosure and information requirements related to commercial activities.

	<b>2021-22 ESTIMATE</b>	<i>Comparable</i>		2019-20 ACTUAL
		2020-21 FORECAST	2020-21 ESTIMATE	
<b>Corporate Registry</b>				
Corporate Registry System Transactions (#)	10,600	10,600	11,200	11,400
Revenue (\$)	750,000	750,000	770,000	782,530
<b>Partnership/Business Names Registry</b>				
Corporate Registry System Transactions (#)	4,800	4,900	5,000	4,200
Revenue (\$)	115,000	120,000	124,000	107,836
<b>Personal Property Security</b>				
Financing Statements/Changes (#)	25,500	25,000	26,000	25,500
Searches Conducted (#)	6,700	6,400	6,500	6,600
Revenue (\$)	275,000	250,000	260,000	257,064
<b>Societies and Cooperatives</b>				
Corporate Registry System Transactions (#)	900	1,200	1,300	1,425
Revenue (\$)	20,000	11,500	14,000	16,695
<b>Securities</b>				
Annual Information Form/Reporting Issuers (#)	5,350	5,250	5,100	5,150
National Registration Database Registrations	480	460	460	459
Filings incl. automated electronic SEDAR filings	6,100	6,000	6,000	6,383
Superintendent Orders (#)	2	1	2	1
Revenue (\$)	3,400,000	3,400,000	3,400,000	3,464,205

## COMMUNITY SERVICES

### CORPORATE POLICY AND CONSUMER AFFAIRS Employment Standards

#### SUPPLEMENTARY INFORMATION

- To ensure compliance with minimum standards of employment for wages and working conditions in order to establish a fair and equitable work environment for the labour force.

	<b>2021-22</b>	<i>Comparable</i>		2019-20
		<b>ESTIMATE</b>	2020-21 FORECAST	
Wage Offences (#)	75	73	75	74
Wages Collected (\$)	80,000	81,005	80,000	83,669
Wages Uncollected (\$)	2,500	2,404	2,500	4,320

## COMMUNITY SERVICES

### CORPORATE POLICY AND CONSUMER AFFAIRS Residential Tenancies

#### SUPPLEMENTARY INFORMATION

- To provide landlords and tenants with information about their rights and obligations under the *Residential Landlord and Tenant Act*, and to provide binding legal resolution when disputes occur between landlords and tenants

	<b>2021-22 ESTIMATE</b>	<i>Comparable</i>		
		2020-21 FORECAST	2020-21 ESTIMATE	2019-20 ACTUAL
Dispute Resolution Files (#)	120	117	120	111

## COMMUNITY SERVICES

### CORPORATE POLICY AND CONSUMER AFFAIRS Public Libraries

#### SUPPLEMENTARY INFORMATION

	2021-22 ESTIMATE	Comparable		
		2020-21 FORECAST	2020-21 ESTIMATE	2019-20 ACTUAL
<b>Library Collections (#)</b>				
Titles Added to Collection	12,000	10,000	12,000	11,395
Titles Deleted from Collection	14,000	14,000	11,000	13,573
Titles in E-library	14,000	14,000	7,000	5,116
<b>Library Circulation (#)</b>				
Whitehorse Public Library	180,000	125,000	183,000	181,966
Communities	40,000	20,000	35,000	37,183
E-Library Circulation	23,000	22,500	19,000	18,010
<b>Library Use (#)</b>				
Library Cards (new and renewed)	20,000	20,000	20,000	21,404
Overdue Notices Sent	15,000	10,000	17,000	15,274
Amount Invoiced (\$)	40,000	50,000	50,000	46,330
Library Programs - Attendance Whitehorse	1,500	1,500	3,800	4,192
Library Programs - Attendance Communities	800	800	2,000	1,637
Meeting Room Use	500	250	700	640
<b>Reference Questions (#)</b>				
Whitehorse Public Library	18,000	18,000	18,000	17,920
Communities	5,000	3,500	3,600	5,304
External to Yukon Inter-library Loan				
- Requests Filled	800	533	800	796
Individual (Wi-Fi and Public Computer Usage)				
- Whitehorse Public Library	43,000	41,778	42,000	41,778
- Communities	17,000	11,300	20,000	16,997

## COMMUNITY SERVICES

### CORPORATE POLICY AND CONSUMER AFFAIRS Property Assessment and Taxation

#### SUPPLEMENTARY INFORMATION

	<b>2021-22 ESTIMATE</b>	<i>Comparable</i>		
		2020-21 FORECAST	2020-21 ESTIMATE	2019-20 ACTUAL
<b>Assessments</b>				
Properties Assessed (#)	24,879	24,536	24,530	24,198
Total Assessed Value (\$000s)	6,080,645	5,797,717	5,757,700	5,489,814
Cost Per Property Assessment (\$)	25	25	25	25
Complaints (#)				
- Assessment Review Board	25	25	25	0
Appeals (#)				
- Assessment Appeal Board	5	5	5	0
<b>Taxation</b>				
Home Owner Grants Paid (#)	9,200	9,070	9,000	8,900